**LEADERSHIP PROFILE: SECURED CLOUD SOLUTIONS**

**Management and Process Expertise:**

* Vision, Strategy, Innovation, Thought-Leader, Biz/ IT Transformation Change Agent
* Managing and Delivering Successful Solutions to Several Fortune 500 clients.
* Create SOW, Respond to RFPs, Gathering and Communicating Stakeholder Requirements.
* Identifying, Defining, Leading and Implementing Enterprise Change/Processes, ITSM
* Managing P&L, Capital/Operational Budgeting
* Portfolio, Program & Project Management; Scope, Costing, Planning; Technical, Operational and Risk Management; with both On-Site and Offshore resources & multiple vendors.
* SDLC/PDLC: Agile, Scrum, Six Sigma, CMMI, MSF, Rational Unified Process (RUP) & Waterfall, Fishbone, VoC, Continuous Improvement
* Lean Quality Tools (FMEA, Pareto Charts, Fishbone Diagrams, Six Sigma 5S, 8D Methodology)
* Awareness of BASEL Accords, BASEL I, BASEL II, BASEL III compliance requirements
* Presentations to Stakeholders including C-Level Executive Leadership teams.
* Building Strong & Motivated Teams; Setting Clear Direction & Managing Priorities.
* Facilitating setup of Multi Year Product Roadmap, and prioritizing it on ongoing basis.
* Setting up Technology Roadmap and Organizational Architectural Standards.
* Experienced in Defining, Creating and Implementing Architectural Governance.
* Experience in creating Job Description, Hiring, Career Planning and Performance Management.
* Manage relationship with Sales, Product Management, VP & C-Level Executives, Business Partners, PMO, Architecture, Product Development, Process, Finance, HR, IT and Operations.

**Technical Expertise:**

* Expertise in using Enterprise Technologies to develop Solution Architecture.
* Diverse experience in several aspects of large scale enterprise solution development & delivery including encryption, security, content management solutions, web, SOA, data architecture & BI.
* Expertise in Capacity and Performance Planning, Monitoring, Trend Tracking.
* Identifying SLAs; delivering High Availability, Reliability and Scalable solutions.
* Mentors team members on n-tier component based enterprise application design, development & implementation, performance tuning, programming standards, current enterprise application model, & information engineering methods, standards, procedures, and processes.
* Experience in OOA/OOD/UML.

**Technology and Tools:**

* **Cloud/ Virtualization:** Microsoft Cloud/ Windows Azure, Amazon AWS [S3/ EMR/ Redshift], Big Data, Talend, Pig Latin Oracle, Google Apps, rackspace, Citrix, VDI, FlexPod, VMware, Cisco, NetApp, MS Virtual PC, SaaS, PaaS, IaaS
* **Business Productivity:** Office 201x - Word, Excel, PowerPoint, Access, Outlook, OneNote, MS Project, Visio SalesForce.com, Remedy, CRM, ERP Rally, NIKU Open Workbench, IBM RPM
* **ERP:** SAP, JD Edwards, EPH
* **Social Networking:** Web 2.0, Share Point, Wikis, Folksonomy, Mashup
* **Web:** SOA, REST, Web Services, Flash, ActionScript, JSON, HTML5, CSS3, DHTML, AJAX, Angular.Js, Bootstrap
* **XML Technologies:** XHTML, XSLT, XPath, Schemas, DTDs, DOM & SAX parsers
* **OO Programming:** Java, J2EE, .Net, C#, VC++, ASP.NET, VB.NET, VB
* **Development Tools:** Eclipse, Visual Studio .Net, Visual InterDev
* **Scripting Technologies:** ASP, JSP, PHP, JavaScript, VBScript, Shell
* **Enterprise Middleware:** J2EE, .Net Enterprise Services, COM+, MTS, ActiveX
* **Mapping:** LBS, GIS, Map point, Virtual Earth, Google map api
* **Cryptography and Compression:** MS Cryptography Provider, Xcompress, Gzip, LHA
* **Application servers/extensions:** IBM WebSphere Portal, WSRR, IIS, Apache, Weblogic
* **Frameworks & Comm. Protocols:** J2EE, Struts, .NET, TCP/IP, Sockets, SMTP, MAPI
* **UML Tools:** Rational Rose, ReqPro, XDE, Visio
* **Reporting Tools:** OLAP, SSRS, Crystal Reports, JasperSoft, Business Objects, QlikView
* **Content Management:** Drupal, Joomla, Vignette, Sharepoint, TeamSite, OpenDeploy
* **E-commerce/ Mobile Commerce:** Apple iPad/iPhone, Android, Blackberry, Windows, GPS, VoIP, RFID, 3G/4G Telematics, elasticpath, Credit Card Updater
* **Directory Services:** LDAP (iPlanet), MS Active Directory
* **ESB/Messaging:** MuleSoft, TIBCO, WF, MSMQ, IBM WebSphere MQ Series, JMS
* **Source Control:** SVN, Perforce (p4), VSS, VS TFS
* **Monitoring:** SCOM, Tivoli, CA Timestock/Wily/Introscope, InterMapper, tealeaf, Sitescope, Splunk
* **Tracking:** VSTF, Team Track, PVCS Tracker
* **SQL/ Databases:** Oracle, SQL Server, PL/SQL, TOAD, MySQL, DB2, VSAM, CMDB, Access
* **Data Warehouse/BI:** SSIS, SSAS, Informatica, SAS DataFlux, Oracle BI Suite, QlikView, Teradata.
* **Data Migration/ Data Access:** ETL, OLE-DB, ODBC, DAO, ADO, JDBC**,** ADO.Net
* **O/S:** Windows Server, Unix/Linux (LAMP stack), Mainframe
* **Collaboration:** Sharepoint, IBM Lotus Notes, Outlook, Lync, LinkedIn, Facebook, Twitter, Blogs
* **Security:** HP Fortify, Qualys, Cenzic
* **Others:** Compuware DevPartner Studio, Mercury Load Runner, IIS Diagnostics Tools, Debugging Tools for Windows, ADPlus, Araxis merge, Appworx, Ingiran, TIBCO Hawk, Netcool.

**Delivery of Massively Scalable Secured Cloud Services**

Customer focused leader with 19+ years of experience in building and operating secured cloud solutions while driving the adoption of cloud within large enterprise, mid-market and SMB.

Engineered and delivered secure cloud services from private to public sector through world-class scale originally as a lead developer and then as Lead Architect, Senior Technical Project/Program Manager, Program Portfolio Manager driving Agile Development and implementing evolved ITIL service management.

Leads by example and develops an environment of open and direct communication throughout the organization, creating tighter relationships between sales, marketing, development and customers.

Specialties: Product/Business Planning, Product Development, Product Marketing, Strategic Planning, P&L Management, Budget Creation and Control, Organizational Change, Cross-Cultural Management, International Management, Business Development, Strategic Partners/Alliances, Venture Integration, Customer Communication, Executive Communication, Public Speaking, Press and Analyst Relations.

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| **Industry Experience*** Public Sector/Government
* Telecom
* Banking
* Insurance
* Automobile
* IT/ Hi-Tech
* Finance and Securities
* Oil & Gas
* Health Care
 | **Business Experience*** P&L Management
* Governance
* Risk Management
* Security
* Compliance
* Business Process improvements
* Business reorganizations and consolidations
* Warehouse management
* Business and IT Strategy
* Business Continuity Planning
* Budget Management
* Resource Management
* Sales Management
* Vendor Management
* Supply Chain Management
 | **Technology Experience*** IT Transformation
* Large Scale Distributed Systems
* New Product/Service Development
* Global Cloud Infrastructure
* SaaS / PaaS / IaaS
* Data Warehousing / Analytics
* Continuous Delivery, DevOps
* ITIL Service Management
* Program Portfolio Management
* IT Security
* Infrastructure (Server, Network, Telecomm)
* Software Development (eCommerce, Data Warehouse, .NET, SQL)
* IT Architecture
* ERP (Oracle, SAP and People soft)
* Compliance (PCI, SOX, HIPAA, FDA, SEC)
* Project/ Program/ Portfolio Management (PMI, CMMI, RUP)
* SDLC – Agile, RAD, Iterative
* ERP (Oracle, SAP and People soft)
* QA Management
* Call Center Management
* Disaster Recovery
* SOA
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**PROFESSIONAL EXPERIENCE**

**KAISER PERMANENTE –** **Pleasanton**, CA **Aug 2015 - Present**

**MANAGEMENT CONSULTANT, DIGITAL FOUNDATION, CONSUMER DIGITAL STRATEGY**

Successfully delivered multiple projects with budget of $60,000,000+ for Kaiser’s Digital Foundation Program, part of multi-year, corporate wide Consumer Digital Transformation Strategy, including Kaiser’s Program to adopt and leverage Adobe Experience Manager, Adobe Content Manager, IBM BlueMix Cloud Platform and Microsoft Azure Platform.

* Successfully transformed multiple failing Teams, failing Projects and Programs in KP to be super successful. Teams that were perceived as loss making units once handed over to me, successful delivered value of $40,000,000.
* Hired by Messaging and Notification Platform (MnP) Software Development Team to add efficiency to internal processes with goal to make releases predictable and deliver committed features on schedule. Before I joined team, the product was not able to deliver several planned / committed features in 6 prior releases. Successfully collaborated with MnP Product Development Team and several clients and partners, like, EPIC (Kaiser’s Medical Records System), KP.org (Kaiser’s Web Front End Team), KP Mobile team, Marketing team, IT Team. New processes instituted led to successful release of upcoming 6 consecutive Agile releases all within schedule, with high quality and within budget. Played multiple roles, Technical PM, Agile Scrum Master, Technical/ IT Program Manager in order to deliver these efficiencies.
* Took over Finance oversight accountability to institute processes to ensure within budget delivery of multiyear Digital Foundation Program related projects. Projects included Messaging and Notification Platform, Personalization Platform, Web Content Management, Digital Analytics, Enterprise Search, Kaiser Member Admin Tool, IBM SoftLayer Cloud adoption, Enterprise Profile and Preferences, Data Capture Services, Digital Filing Cabinet, Online Forms, Identity and Access Management, Data Caching and DevOps.
* Collaborated with Accenture and Senior Leadership in Finance team to enhance processes and successfully identify and deliver efficiency gains / opportunities to deliver these projects within Scope, Timeline and Budget year over year.

**COUNTY OF ALAMEDA** *[PUBLIC SECTOR] –* Oakland, CA **Jul 2014 - Aug 2015**

**MANAGEMENT CONSULTANT, SECURED CLOUD SOLUTIONS, CRIMINAL JUSTICE TEAM**

Successfully delivered portfolio of 2 large programs and 8 projects leading to modernizing Superior Court of California paper based workflow to an all-electronic SaaS/Cloud based web platform; modernizing mainframe based Jail system to a modern SaaS/Cloud based platform. The Programs required active collaboration with Law Enforcement agencies across 9 inmate booking locations, District Attorney’s office, County IT Department, Probation office, Public Defender’s office, Sheriff’s office, Social Services Agency & Department of Justice. Key Programs & projects included but not limited to:

* **SaaS/Cloud based Court Management Program -** The program required modernizing of Superior Court of California from paper based workflow to Secured SaaS/Cloud mobile friendly platform [Tyler/ Odyssey](http://www.tylertech.com/solutions-products/odyssey-product-suite). The solution is seamlessly-integrated Consolidated Records Information Management System ([CRIMS](https://www.acgov.org/ewarrants_app/view.do)) and all above listed Law Enforcement agencies. Successfully delivered using Agile/Sprint model.
* **Inmate Medi-Cal Enrollment Program** – As part of ObamaCare, implemented a new web platform integrating the requisite workflows between all above listed agencies & [CalHEERS](https://v.calheers.ca.gov/apspahbx/ahbxanonym.portal#1) (California Healthcare Eligibility, Enrollment & Retention System). Go-Live Completed successfully as planned.
* **SaaS/Cloud based Jail Management Project –** Successfully modernized County Jail Management Mainframe Platform to SaaS/Cloud based [ATIMS](http://www.atims.com/) (Advanced Technology Information Management System) platform, integrated with CRIMS.
* **Criminal Oriented Records Production Unified System** (CORPUS) to CRIMS conversion Project – Built strategy and managed execution & successful delivery of this Mainframe to J2EE conversion, mobile friendly web platform. Transformed team from 2 year release cycle to monthly release/sprint cycle using agile methodology.
* Planned implementation of Adobe Experience Manager as CMS for the ‘County Registrar of Voters’ office and MuleSoft as ‘Enterprise Service Bus’ for orchestrating communication between County agencies & IT department.
* Built the mobile first strategy for county. Manage building of multiple responsive web sites viz. <http://calendar.acgov.org>, <https://candidate.acgov.org>, <http://ready.acgov.org>, <http://www.acgov.org/rrep/> all compatible with iOS/ Android/ Windows phones/ tablets.
* Managed development & QA team 10 FTEs & 6 vendors. Delivered technology roadmap for 3 years.

**CHEVRON** *[NYSE: CVX] - San Ramon, CA* **Apr 2012 - Jun 2014**

**MANAGEMENT CONSULTANT, MOBILE/ SECURED CLOUD SOLUTIONS**

**International Taxation Platform SaaS Solution:**

* Chevron was losing about $10,000,000 annually in dual taxation. Chevron’s ecosystem was relying on use of multiple applications/ vendor solutions (including a Big 4 consulting company) to process expatriate HR practices.
* Delivered 5 year Chevron strategy in partnership with Leadership of Global Expatriate Management Department and Leadership of Big 4 consulting company vendor to replace existing heterogeneous systems with cloud solution.
* Chevron is on its way to save $10,000,000 annually now.

**Electronic Medical/Health Record SaaS Solution:**

* Led Enterprise wise Mobile First strategy based Cloud (SaaS) electronic medical/health record (EMR/EHR) web project sponsored by Global Human Resource Information Systems and Corporate Health and Medical department in collaboration with multiple Health and Medical experts spread across multiple Business Units.
* Delivered strategic plan to replace over a dozen existing heterogeneous medical record keeping systems worldwide, with this new responsive web design compatible with all major mobile platforms.
* Managed design, development and continuous integration of this HIPPA & Safe Harbor compliant, centralized EMR system for Chevron’s 65,000 global workforce.
* Led a distributed, multi-national, multi-cultural team of 25, including SAP Solution Architects, Technical Lead, SAP/ JDE Business Analysts, developers, QA team members, Risk Managers, partner technical teams, all geo-distributed in India, Philippines & California; and vendor (Medical Informatics Engineering’s) resources. Applied extensive risk management experience together with Corp Health & Medical department, IT department & multiple Business Units in this redesign effort, enabled with single-sign-on, role based provisioning & fully integrated with ETL processes with corporate HR and Financial SAP & JD Edwards ERP systems.
* Planned the phase wise, systematic conversion, migration and implementation, one country at a time, without disrupting day to day life of health and medical practitioners worldwide in this enterprise environment.
* Led on-boarding of Thailand, Bangladesh and Kazakhstan to new mobile friendly EMR system. Transitioned support role to Operations team. Established change management, Governance and Support processes. Maintained project within agreed scope and allocated budget of $5,000,000. Standardized measurement & reporting of KPI for Sponsors/Management.

**MICROSOFT** *[NASDAQ: MSFT] -* Mountain View, CA **May 2008 - Mar 2012**

**SENIOR TECHNICAL PROGRAM MANAGER**

* End-to-End business owner of Secured Cloud (SaaS) based mobile friendly Automation Framework for Microsoft. Led effort of Strategic Visioning, Multi Year Roadmap creation, architecture & integration, global deployment with over 100 E-commerce & service portals including Hotmail - second largest e-mail services in world with 280 million active accounts worldwide running on *[confidential # of]* servers in *[confidential # of]* Data Centers worldwide.
* Led change that saved over $100,000,000 to company bottom-line. Reduced 500,000 person hours of effort to a total of < 1 hour effort (time to integrate per web site reduced from 8 person months to 5 seconds).
* Driving engagement with 100+ unique mobile friendly web sites, 8 cross-functional partners globally, including Microsoft Japan, China, Russia, UK, India & USA to articulate each web site’s automation requirements, availability & capacity improvement plans.
* **Honored with Microsoft Gold Star Award** on **recommendation** by **Corp VP** & **VP Engineering** in appreciation of completing a-very-high-visibility, critical project impacting 100,000,000+ end users. Led team & drove enterprise wide application architecture & implementation.

**SYMANTEC** *[NASDAQ: SYMC] -* Mountain View, CA **Jan 2007 - Apr 2008**

**TECHNICAL PROJECT MANAGER**

Delivered Automatic Billing & Membership project that handles $300,000,000 of Auto Renewal business, allowing end-to-end customer experience ownership. Managed development of state-of-the-art E-commerce web platform, with huge throughput of 1,000,000 transactions per day. Set up new payment methods (including credit card and PayPal). Enterprise E-commerce solution operates and globally deployed in 200+ countries, 5 continents, 10 payment methods, 20 languages, 25 currencies, 500 products, 50,000 SKUs & 1,500,000 million product keys.

**ADP, CSG,** TECHNICAL PROJECT MANAGER, LEAD ARCHITECT/ PROJECT LEAD (Jan 2000 - Dec 2006)

**SATYAM**, PROJECT LEAD(Sep 1999 - Jan 2000)

**MULTIPLE TELECOM COMPANIES**, PROJECT LEAD, DEVELOPER (Jan 1993 - Aug 1999)

**EDUCATION:**

* Post Graduate in Computer Science, NIIT, New Delhi,
* Bachelor of Science in Computer Science, Delhi University, New Delhi, India

**HONORS & AWARDS:**

* **2010**: **Microsoft** - **Gold Star Award**
* **2006, 2005**: ADP - **Special Recognition Award**
* **2003**: ADP- **President’s Award**
* **2002, 2004**: ADP: **World Class Service Award**