

OBJECTIVE:

Seeking a position to utilize my skills and abilities while gaining practical experience and improving my technical skills in the Information Technology industry.

PROFESSIONAL SUMMARY:

- ❖ 3+ Years of Experience in IT Industry Designing, Developing Salesforce & Vlocity applications.
- ❖ 2.6+ years' experience working with the **Vlocity platform** (incl hands-on work designing and configuring Omni script, Data raptors, Integration Procedures, Vlocity Cards, Actions, Flex card).
- ❖ Experienced in Requirement Gathering and discussion with team. Involved in Project Management Activities like distribution of stories using JIRA and providing estimations.
- ❖ Experience on user management and security settings (Owd, Roles, Profiles).
- ❖ Experience in generating reports, dashboards, customized reports and analyzing the data in Salesforce.
- ❖ Commercial experience with administration, configuration, Apex, web services (Rest), batch Apex, scheduled Apex.
- ❖ Creating Objects with Relationships, Workflows, Process Builder and Approval Process.
- ❖ Experience using Salesforce data tools (Data Loader, Eclipse, Force.com IDE).

Certification & Achievements:

- ❖ Certificated Omni studio Developer.

EDUCATION:

- ❖ **B. Tech (CSE)** from **JNTU-Anantapur**.

SKILL SET:

CRM : Salesforce CRM, Vlocity (Omni studio)

Programming Languages : Apex, Html5, Css3.

Deployment Tools : Auto Rabbit.

PROJECT #1 : Plan & Product Flow

Role : Vlocity Developer.

Team Size : 8

Environment : Salesforce application.

Description :

Anthem is an Insurance Companies which Derives across all Foreign-Countries, it will enable the user to Provide the Information More Efficiency to Claim the Insurance along with Medical Benefits.

Responsibilities:

- Converted Angular to Lwc Enabled (Omni script).
- Involved Creation of Flex card, Vlocity Actions.
- Involved creation of Data raptors & Integration procedures.

PROJECT #2 : Medinous

Role : Salesforce Administrator & Developer.

Team Size : 5

Environment : Salesforce application.

Description :

Medinous is a comprehensive hospital information system. It is breakthrough technology that integrates all the departments in a hospital. It consists of an integrated Hospital Management System which addresses all the major functional areas of modern multi-specialty hospitals. It enables better patient care, patient safety, efficiency and reduced costs. It provides easy access to critical information there by enabling the management to take better decisions on time.

Responsibilities :

- Designing projects using the Apex Classes.
- Integrating with third party Api (Rest).
- Involved in Creating Users, Roles, Profiles, and Sharing settings.
- Deploying Objects, Fields, Validation Rule, Workflow Rule, Approval Process.

Date & time:

Place:

(Ram Prasad)