

ANKUR JINDAL

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SUMMARY

Passionate, value-driven product specialist with experience leading cross-functional teams to plan, build, launch and manage solutions. Blend technology skills with extensive Agile/Scrum experience and analytical abilities to evolve product strategy. Prioritize and manage multiple projects within specifications and budget restrictions.

AREAS OF EXPERTISE

Business Process Analysis | Software Development Life Cycle | Agile/Waterfall/Scrum Methodologies | Project Planning | Performance Metrics | Improvement Analysis | Quality Analysis | Business Definition Requirements | Business Analysis | Gap Analysis | Use Case Modeling | Estimation | Project Coordination | Product Roadmaps |

TECHNICAL SKILLS

- **Generic:** Project Management Office, Agile & Waterfall Methodologies, Business Analysis, Quality Analysis, SDLC
- **Languages:** R, SQL, HTML, C++, CSS
- **Protocols:** TCP/IP, FTP, HTTP, HTTPS, TFTP, IPv4, IPv6, VPN
- **Databases:** SQL Server 2008, MS Access 2000, Oracle 11g
- **Business Tools:** Rational Suite, MS Visio, MS Office Suite, Tableau, VBA, Business Objects
- **Project Management:** Smartsheet, MS Project, Microsoft Team Foundation Server, JIRA, Clarizen
- **Business Tools:** Rational Suite, MS Visio, MS Office Suite, Tableau, VBA, Business Objects
- **Business Skills:** Business Definition Requirements, Business Process Analysis, Gap Analysis, Use Case Modeling & Analysis, Business Environment and Market Research Analysis
- **Data Visualization:** Tableau Dashboards, Analyze, Modify Processes, Data Structures, Models, Capture, Update, Utilization, Front-End Visualizations
- **R Markdown:** Analyzing distributions, Statistical Summaries of Data, SVM, K-means, Correlations, Classification, Clustering, Plotting Hierarchical Data, Logistics, KNN Algorithm

EXPERIENCE

Business Analyst/Data Analyst

Jan 2016 – Current

Robert Half • Remote / Houston, TX

Description: Created enhanced version of existing analytical and forecasting tool to provide future recommendations suited best for the business operations.

- Conducted sessions with management, Subject Matter Experts (SME), users and other stakeholders to evaluate operational and Business goals
- Build Tableau Dashboards to provide trend analysis as it relates to customer experience and the quality of product/service
- Assisted with action plan for existing business application and processes, user experience and suggested the improvised business process model
- Analyzed large data sets, manipulate data, and make data driven recommendations using SQL
- Involved and managed project from conception to implementation using a mix of internal, external and offshore resources

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- Worked extensively on Gap Analysis, Use Case diagrams and Process flow mapping to capture the requirements
- Analyzed & created AS-IS and TO-BE operational flows to recommend system or process improvements
- Worked with subject matter experts to translate project objectives and requirements into schedules and tasks.
- Assure proper documentation and communications of assigned project engagements
- Proven excellence in analyzing business processes, eliciting requirements, defining business needs

Capstone Project

Jan 2020 – May 2020

University of Houston Downtown • Houston, TX

Description: Created a Tableau project to provide hotel analysis and visualizations using KPIs to evaluate various hotels in different regions.

- Worked independently and as a part of a team to create data visualizations for the project.
- Analyzed and interpreted test data and prepared tableau dashboards.
- Took responsibility for setting up meetings, meeting deadlines, and keeping the project on track as a team leader.
- Finalized reports and visualize data to generate a presentation.

Business Analyst

Jan 2011 – Oct 2015

RAK Bank • Dubai, UAE

Description: Created a new analytical tool that allowed business to determine asset and portfolio level performance including reporting capabilities. The tool incorporated functionality to calculate Fair market Value (FMV) for existing, new and remarketing assets.

- Defined processes and tools best suited to each project. Assisted with migration from Waterfall to Agile
- Defined and enhanced key product and solution requirements to resolve major customer pain points
- Reviewed and assessed information gathered, identified potential problems and facilitated problem resolution
- Facilitated scrum ceremonies (backlog grooming, sprint planning, retrospectives, daily standups)
- Worked on designing and developing User Stories, Business Requirement Document (BRD), Functional Requirement Document (FRD), Test Cases, Use Cases
- Coordinated, explained techno functional clarifications and bridged functional gaps with development team
- Compiled and analyzed user experience analytics, reported findings and offered solutions for improvement
- Analyzed reports generated from predictive model using historical data
- Identify problems, impediments, dependencies, and other team dysfunctions to facilitate quick resolution
- Involving cross-functional teams for implementation of project requirements.
- Performed IT testing, managed business and user acceptance to ensure quality of project deliverables

EDUCATION

Masters in Data Analytics

May 2020

University of Houston-Downtown, Houston

Bachelors of Science in Computer Information Systems

May 2010

RIMT University, India