Vooha

Salesforce Developer

E-mail: vooha8@gmail.com

315-515-4842

**Professional Summary:**

* Having 7 years experience as a Salesforce Admin and Developer with Lightning migration experience.
* 401 Developer Certification and Salesforce certified Administrator ADM 201.
* Created enterprise apps using Lightning App Builder and Lightning Components
* Good Knowledge and experience with Salesforce CRM projects using Salesforce.com, Force.com.
* Experience in working with Visualforce pages, Apex language.
* Extensive work experience in complete software development life cycle Agile methodology including Business interaction, Requirement Analysis, Software Architecture, Design, Development, Testing and Documentation phases.
* Have good experience in implementing Apex classes and Triggers, APIs, Visual Force, S-controls, SOQL, and SOSL.
* Involved in developing Salesforce Lightning Apps, Components.
* Experience working on Apex Batch Jobs, Scheduled Jobs.
* Expertise in APIs, REST API, SOAP API and BULK API.
* Worked on CRM Platform environment of SFDC Sales Cloud, Service Cloud modules.
* Hands on experience on creating Custom Objects, Tabs, Custom Fields, Validation Rules and Field-Level Dependencies.
* Have experience on creating and using Process Builder, Workflows and Approval Processes.
* Have experience on generating Reports and Dashboard in Sales Force.
* Excellent knowledge and experience at administrative tasks such as Creating Profiles, Roles and Permission Sets, Creating Relationships, Tasks and Events, Email Templates.
* Experience working with Force.com IDE Eclipse, Sublime.
* Strong Programming Skills in designing and implementation of multi-tier applications using Core Java, J2EE, JDBC, JSP, HTML/HTML5, JavaScript, Servlets, JavaBeans, CSS, XML, and well versed with Database Connectivity using JDBC API.
* Good understanding of Java/J2EE design patterns.
* Worked on creating database Tables, Views, Procedures, Triggers, Functions and Sequences.
* Experienced in handling XSD validated xml document request and responses.
* Excellent communication and presentation skills.

**Technical Skills:**

|  |  |
| --- | --- |
| Salesforce Technologies:  | Lightning Admin, Salesforce CRM, Apex Language, Apex Classes/Controllers, Apex Triggers, Visualforce Pages / Components, S Controls, Workflow& Approvals, Reports and Dashboards, Analytic Snapshots, Process Builder, Custom Objects. |
| Salesforce Tools:  | Eclipse, Force.com Eclipse IDE Plug-in, Apex Data Loader, Force.com, Force.com Platform (Sandbox and Production). |
| IDE. | : Force.com IDE, Eclipse 3.5, Sublime, Web Sphere Integration Developer |
| Programming Languages:  | C, C++, JAVA, HTML, APEX, Apex Triggers, Apex Scheduler, Apex Classes, SQL, JS, CSS |
| Operating Systems:  | Windows XP Pro / Vista/ ME, Windows Server 2008 |
| Database:. | Oracle, MySQL |
| Web Services:. | SOAP and REST |
| Server:  | Apache HTTP Web server, IIS, Oracle Application Server, Apache Tomcat. |

**Education:** Bachelor’s of Technology in Computer Science.

**Certification:** Certified Salesforce Admin (201)

**Professional Experience:**

**Client: Spencer Stuart, Chicago, IL Jan 2020 – Current**

**Role: Salesforce Admin/Developer**

**Responsibilities**:

* Responsible for maintaining 250+ users in multiple (lightning) environments.
* Worked on creating users with SSO enabled and training users in Sales and Marketing clouds.
* Automated sending reports to predefined box folders.
* Created various dynamic dashboards based on users’ countries/currency.
* Worked on manual data transfer and updates between Salesforce and Workday.
* Performed data import, export using data loader tool.
* Integrated Salesforce with Workday system.
* Created workflows, process builders, complex formula fields and validation rules.
* Reviewing upcoming Salesforce releases and present upcoming changes to business.
* Worked with IT to resolve DMARC errors, set up DKIM in Salesforce.
* Created multiple profiles and permission sets and permission set groups.
* Utilized Salesforce Admin Assist support.
* Create lightning page layouts with multiple lightning components.
* Debug lightning page errors and assist users using chatter.
* Deployed change sets including apex classes, process builders, custom objects, fields, lightning pages.

**Client: Varo Money, San Francisco, CA Nov 2017 – Dec 2019**

**Role: Salesforce Admin/Developer**

**Responsibilities**:

* Worked with business team to gather requirements and documented high level use cases.
* Created custom objects, fields, page layouts, and list views, custom settings, users, profiles and permission sets.
* Created and modified workflow rules to send out emails for different criteria.
* Migrated to Lightning from Salesforce classic and trained users in lightning experience.
* Created different processes using process builder for different use cases.
* Designed and developed Apex classes, Apex triggers, visual force pages, and components as per requirements.
* Written SOQL, SOSL query language necessary for the application in Apex classes and triggers.
* Created scheduled jobs and email alerts notifications if there are batch job failures.
* Helped design form validation programs using HTML and JavaScript.
* Worked on API calls made from Varo server to salesforce.
* Involved in developing and debugging apex classes and triggers.
* Used data loader to perform upsert, delete and export operations on data.
* Used SOQL queries to retrieve data from database.
* Deployed customizations using change sets.
* Deployed static resources for Skuid pages.
* Used Moover to migrate data across environments.
* Used Nintex drawloop to send documents to users based on complex scenarios.
* Created and modified custom page layouts using Skuid page builder.
* Created scheduled daily reports using Nintex Drawloop.
* Integrated Slack with Salesforce to post custom alerts to a Slack channel.
* Keep up with new salesforce releases, features and maintained various environments.
* Created different dynamic documents that integrates email alerts and drawloop packages.
* Solely responsible for maintaining production environment.
* Created help and navigation documents.
* Trained QA team in using salesforce.
* Extensively worked with business, QA and engineering team.
* Created custom and scheduled reports and report subscriptions.

**Client: Google, Sunnyvale, CA Oct 2016 – Oct 2017**

**Role: Salesforce Admin/Developer**

**Responsibilities**:

* Extensively involved in business requirement gathering and design of process flows and objects.
* Involved in salesforce.com application setup activities and customized the applications to match the functional needs of the organization.
* Experience in modifying visual force pages to be supported in Lightning Experience
* Involved in onsite offshore coordination ,daily handover of tasks etc.
* Created page layouts to organize fields, related list and other details on a record detail and edit page.
* Designed and customized visual force pages using extension controllers, custom controllers and standard controllers.
* Designed and deployed custom tabs, validation rules, approval processes and auto-response rules for automating business logic.
* Used SLDS for developing lightning components, Events, Actions and Server-Side Controller
* Developed Apex triggers, asynchronous classes and test methods to achieve user’s desired functionality.
* Implemented pick lists, dependent pick lists, lookups, master detail relationships, validation and formula fields to the custom objects.
* Developed visual pages to include extra functionality and wrote Apex classes to provide functionality to the visual pages.
* Requirement analysis, configuration, customization, workflows, validations, security and profile settings, communities setup, data load, Apex classes, JavaScript, visual force pages, REST API services,
* Developed and configured dashboards, ad hoc reports and report folders for different user profiles based on the need in the organization.
* Customized the dashboards to track usage for productivity and performance of business centers and their sales teams.
* Worked on various salesforce.com standard objects like accounts, contacts, leads, campaigns, reports and opportunities.
* Created various profiles and configured the permissions based on the organizational hierarchy requirements.
* Created workflow rules and defined related tasks, email alerts, and field updates.
* Used SOQL, SOSL for data manipulation needs of the application using platform database objects.
* Used data loader for insert, update, and bulk import or export of data from salesforce.com objects.
* Designed and developed service cloud and integration.
* Involved in data migration from traditional apps to salesforce using data loader utility.
* Worked on version controlling tools such as GIT bash, GIT Hub or SVN Tortoise.
* Used the sandbox for testing and migrated the code to the deployment instance after testing.
* Used Force.com developer toolkit including Apex classes, Apex triggers and visualforce pages to develop custom business logic.
* Involved in deployment, deployed all the classes, triggers, objects, components, pages from sandbox environment to production environment.

**Environment:** Salesforce.com, Apex, Visualforce, Lightning components, Lightning pages, Data Loader, Service Cloud, Workflow rules, Approvals, AppExchange, Adhoc Reports, Custom Objects, Custom Tabs, Email Services, Data Migration, Data Loader.

**Client: GO Digital - Phoenix, AZ Sep 2015 - Oct 2016**

**Role: Salesforce Developer/Admin**

**Responsibilities:**

* Analyzed customer requirements, performed detailed analysis of business and technical requirements and designed the solution by customizing various standard and custom objects of Salesforce.com like accounts, contacts, properties, discounts, reports, and dashboards in sales cloud.
* Developed customer portal to implement web-to-lead functionality and enable lead capturing in real time.
* Maintained and improved existing salesforce implementation. Created record types and page layouts, updated validation rules, and improvised page layouts.
* Supported the Data Migration activities for migrating the data from various business sources with the support of Saleforce.com
* Modified access and sharing rules, added custom objects and workflows, and approval processes to assign various requests from users to administration based on their roles.
* Operated on major enhancements to the client's sales processes in salesforce.
* Integrated Salesforce with other internal applications using SOAP and REST services.
* Collaborated with teams to design and implement salesforce integration.
* Worked onsalesforce.com standard objects like accounts, leads, contacts, opportunities, reports, and dashboards.
* Created Salesforce communities for customers and partners.
* Developed reports and dashboards in the communities.
* Involved in designing approval processes and creating visual workflows to automate field updates and new record creation.
* Worked on sales, lead management, opportunity management, account planning, and contact management.
* Created workflow rules and assigned related tasks, email alerts, field updates as per the business scenario.
* Configured user accounts, roles, profiles, and sharing settings by implementing role hierarchies to provide shared access among various users.

**Environment:** SalesForce CRM, Force.com, Apex, Visualforce Pages, Data Migration, Components and Controllers, JavaScript, Eclipse, Data Loader, Email Services, Sandbox data loading.

**Client: Amazon, (Polaris), Seattle, WA Jan 2015 - Aug 2015**

**Role: Salesforce Developer/Admin**

**Responsibilities:**

* Interacted with business team members to gather and document project requirement for the service cloud.
* Involved in creating users, profiles, defining page layouts, and workflows.
* Created new custom objects and relationships, custom fields, record types, customs settings and custom tabs to suit the organization's business needs.
* Worked on various salesforce admin tasks like setting up permission sets, user profiles, email templates, formula fields and validation rules.
* Defined sharing rules for different user groups based in their roles.
* Created pick lists, multi-select pick lists and set up dependencies between pick lists.
* Worked on escalation rules, automatic case generation and their escalation to call center representative, and generated email alerts for quick issue resolution.
* Developed various Apex triggers, custom buttons and links, visualforce pages, visualforce components, controllers, and other customizations as per business requirements.
* Developed Apex classes and controller classes and used SOQL, SOSL to select the data from salesforce.com platform database. Migrated data from existing systems to SFDC using Apex data loader.
* Created various Reports for the business development program. Configured and used dashboards and dashboard components as requested by business user. Worked with applications and components from AppExchange.

**Environment:** Saleforce.com platform, Apex Language, Visual Force Pages, Components, Controllers & Extensions.

**Client: Amazon, (Polaris) Chennai, India Mar 2012 – Jun 2013**

**Role: Java / Salesforce Developer**

**Responsibilities:**

* Developed various custom objects, tabs, components and visualforce pages.
* Provide support to 25+ salesforce users on a daily basis by troubleshooting problems that arise, producing reports for specific users and making modifications .
* Create and modify existing reports and dashboards to generate data for the Chief Development Officer to distribute to the organization's top grant funders.
* Configure custom objects to support specific and constantly changing business needs for all departments.
* Track data trends within salesforce and relay analyzed findings to the Executive Director.
* Supervise data entry to generate monthly scorecard that details the organization's program outcomes for the board and staff meetings.
* Perform system maintenance by doing regular clean up to insure the data is accurate at all times.
* Provide comprehensive trainings to all current and new employees.
* Developed and configured various custom reports and report folders for different user profiles based on the need in the organization.
* Developed custom objects, custom reports and configured the analytic snapshots to dump the data on regular basis for the sales performance and lead generation statistics.
* Maintained user roles, security, profiles, and work-flow rules wherever necessary.
* Developed apex classes, controller classes and Apex triggers for various functional needs in the application.
* Managed users, hierarchical roles, profiles, security controls and territory management.
* Created and deployed complex workflow rules according to the business requirements.
* Designed and developed renewal pricing, asset based ordering, promotional discounts by using advanced pricing methodologies.
* Worked on partner portal and customer portal.
* Used the sandbox for testing and migrated the code to the deployment instance after testing.
* Worked on various Salesforce.com standard objects like accounts, contacts, leads, opportunities, reports and dashboards.
* Wrote triggers to process incoming service e-mail requests from customers to automatically create new case records.
* Configured and tracked user licenses for app exchange packages and maintained configurations of an App Exchange app.
* Worked on sales lead management, opportunity management, account planning, contact management.
* Implemented chatter, chatter desktop developed public and private groups.
* Used Force.com developer toolkit including Apex classes, Apex triggers, components, controller classes and visual force to develop custom business logic.
* Written test cases for company’s current system using Java for ensuring functionality.
* Designed, and developed client/server side web based applications using object oriented programming.
* Designed and developed user interfaces to internet applications by setting expectations and features priorities throughout development life cycle.
* Extensively used HTML tags, frames and CSS to maintain uniformity in the web pages.
* Used AJAX to get the data from the server asynchronously by using JSON objects.

**Environment:** Saleforce.com platform, Apex Language, Visual Force Pages, Components, Custom Objects, Custom Tabs, Data Migration, Controllers & Extensions, Data Loader, Eclipse IDE, HTML, JavaScript.

.