

# Bhavika Jiyani

## 9x Certified Salesforce Developer

Salesforce Professional with over 3 years of experience in configuration and customization. Aim at utilizing my potential to the fullest to perform superlatively well and help my organisation to attain its goal and fulfill its objectives. Seeking challenging positions with leading organizations offering ample avenues for personal growth as well as an opportunity to contribute to the overall organizational growth.

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## WORK EXPERIENCE

### Associate Consultant Appirio a Wipro Company

01/2019 - Present

Jaipur, India

#### Achievements/Tasks

- Developing complex Apex Triggers and Lightning Experience friendly Visualforce Pages
- Experienced in implementing Sales Cloud which involves customization of roles, profile, permission sets, sharing rules, validation rule, Workflow, approval process, data import using data loader, workbench, Reports and dashboard.
- Attending client calls and gathering requirement
- Worked on Knowledge enable customer Community

### Associate Software Engineer Accenture

05/2017 - 12/2018

Noida, India

#### Achievements/Tasks

- Salesforce Administration for clients including Data Migration, Setting up of Schema
- Developing less complex Apex Classes, Apex Triggers, Flow
- Developed Lightning Component and event
- Developed Lightning Flow
- Worked on SKUID Pages
- Acquiring Trailhead Badges, Superbadge

## EDUCATION

### B. Tech(CS) JECRC

07/2013 - 06/2017

77%

#### Courses

- Computer Science

### HS Tagore International School

04/2012 - 06/2013

93%

#### Courses

- PCM+Psychology

## SKILLS

Salesforce

Lightning

Apex

Batch Class

Visual Flow

Trigger

## PROJECTS

### Telstra (03/2020 - Present)

- I am working on its agent console division to create user friendly interface for agents. Mainly my work is related to Knowledge article for communities and lightning guided engagement.

### Stryker (03/2019 - 03/2020)

- Stryker was a multi division project, my division was related to backlog stories. I worked on batch class, apex, configuration, deployment.

### Internal Project (03/2018 - 12/2018)

- It was internal project of Accenture to create POCs for pitching client or creating application for AppExchange. I worked on lightning components and lightning flow

### Aetna (09/2017 - 03/2018)

- Aetna is US based insurance company. I worked on the SKUID Pages, salesforce configuration e.g workflow, process builder, sharing rules.

## CERTIFICATES

Salesforce Administration (ADM 201)  
(01/2018 - Present)

Salesforce Platform Developer 1 (PD1)  
(08/2018 - Present)

Salesforce Platform Developer 2 (08/2020 - Present)

Salesforce App Builder (10/2018 - Present)

Salesforce Sales Cloud Consultant (06/2019 - Present)

Salesforce CPQ Specialist (12/2019 - Present)

Salesforce Service Cloud Consultant (07/2020 - Present)

Salesforce Einstein Specialist (07/2020 - Present)

Copado Certified Developer (07/2020 - Present)

Copado Certified Administrator (07/2020 - Present)

Salesforce Community Cloud Consultant  
(08/2020 - Present)

## INTERESTS

Travelling

Reading

Painting