# BHANU PUTTI

**Salesforce Consultant**  **Bhanuputti1127@gmail.com**

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Summary

* **5+ years of experience** in the **IT industry** as a **Salesforce developer/administrator** and force.com platform. Having extensive knowledge with domain experience including analysis, requirement gathering, design, developer, enhancements, testing, deployment, and maintenance of standalone object-oriented enterprise applications.
* Extensive experience in data migration and integration using **Heroku** Using DB as a middleware.
* Experienced on Salesforce1 and **Salesforce Lightning** solutions using SLDS for developing Lightning Components, Actions, Event and Server-side Controller with Aura Framework.
* Involved in various SFDC implementations including Sales Cloud, Service Cloud & App-exchange applications using Visual Force Pages, Visual Force Components, Force.com IDE, SOQL, and SOSL.
* Expertise in **SFDC testing** and **Batch Apex** for complex data processing using **Apex classes**, **Triggers, Apex Test Class** (Modules).
* Proficient in **CRM** business processes like Lead Management, Account Management, and Case Management.
* Proficient in **SFDC Administrative** tasks like creating **Users, Roles, Profiles, Page Layouts, Email Services, Approvals, Workflows, Validation rules, Reports and Dashboards.**
* Experienced in analyzing complex business process and mapping with Salesforce by building a **robust, scalable and secure data model/schema.**
* Expertise level knowledge on Salesforce Web Services APIs like **REST, Bulk & SOAP.**
* Hands-on experience on deployment, code and data migration using **Sandbox Management, ANT.**
* Developed page layouts, search layouts, custom links, related lists and other components on object record pages.
* Ability to effectively communicate technical issues and resolve problems at all levels of the organization both internally and externally. Mentored new end/business users on Salesforce application and also a good team player.

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| **Salesforce.com** | Apex, Visual force, Apex Triggers, Apex Controllers, Bulk triggers, Salesforce.com, Workflows and Approvals, AppExchange, Email Templates, DocuSign, Wave Analytics, Formulas, Validation Rules, app exchange, SVN, Lightning framework, Custom Integration and Management tools such as HP ALM, JIRA, Visio, Bit Bucket, and Confluence. |
| **Web technologies** |  JavaScript, PHP, Angular JS, XML, HTML, XHTML, XSL, CSS, AJAX, ASP |
| **Force.com tools** | Apex Data Loader, ETL, Data Extraction, Force.com Apex Explorer, Apttus, Force.com Migration Tool and Eclipse IDE PLUG-IN, FORCE.COM Explorer, GIT, Jenkins  |
| **Relational DB** | SQL, SOQL, SOSL |

Skills

Education:

**Master of Science** May 2016

Lawrence Technological University, Michigan, USA 3.3/4.0

**Bachelor of Technology** May 2013

Bandari Srinivas Engineering and Science, India 3/4.0

Certifications

* **Certified Salesforce Administrator**
* **Certified Salesforce Platform Developer 1**

Professional Experience

**Cervello, Boston, MA March 2020 - Present**

 **Salesforce Lightning Developer**

* Involved in building the Apps through **Lightning Application,** **Quick actions,** **Events**, **APEX classes**, **APEX triggers,** and **Visual Force pages** to develop the custom UI using **Lightning Design System (SLDs)** based on the business logics and requirements.
* Created test scenarios on **Sandbox** environment and used **Force.com** Component Deployment Wizard for migrating data between Force.com **IDE** and **Sandbox environment.**
* Developed lightning components using Aura Framework and implemented **lightning out, lightning data service, lightning design system and Batch Apex Jobs.**
* Developed Custom security for salesforce applications using Single Sign on and OAuth.
* Worked on various systems implementation phases such as configuration, customization, data migration and integration of salesforce application using **Heroku**.
* Used SOQL Queries to perform Data integrity test, and CRUD operations on the application data.
* Worked on Sales Cloud functionality, including Account Planning, Sales Forecasting, Opportunity Management, Lead Management.
* Deploying changes in Developer Sandbox to Production/Test Sandbox using Change sets.
* Provided functional/technical support to SFDC applications within sprint deadlines to address production issues.
* Used GitHub and SVN as source code repositories, Jira for project management and Jenkins for CI/CD operations.
* Led weekly support call and provide updates to the Support team.

**Road Scholar, Boston, MA Jan 2019 – Feb 2020**

 **Salesforce Developer**

* Developed **Apex Classes, Controller Classes and Apex Triggers** in the application and various custom objects, reports, **Visual Force Pages and Controllers**.
* Actively participated in Salesforce.com Application Setup activities, analyzing software specs and performed requirement and gap analysis for the improvement of the application.
* Implemented Salesforce configuration for cloud integration users, created data extensions to load data.
* Created **User Acceptance Testing** criteria and worked closely with testing team to gather feedback.
* Recorded and managed issues/bugs and enhancements/features in Jira.
* Involved in meetings with project managers, senior salesforce developers, business analysts and support team to evaluate technical designs and project implementation in salesforce instance.
* Developed **Custom Objects, Custom Reports** and configured the Analytic Snapshots to store data on regular basis for the Sales performance and lead generation statistics.
* Worked with **Dynamic Apex** to access Objects and Field describe information, execute dynamic **SOQL, SOSL** and **DML queries, and Apex Data Loader to map data sources**.
* Participated in software release and postproduction activities such as end-user training, user documentation and proposed creative ideas to the team.

 **Genesys, SFO, CA Feb 2018 – Nov 2018**

 **Salesforce Developer/Administrator**

* Developed a job portal using Site Concept in Salesforce by creating **Visual force pages, Apex Classes, Controllers, Extension Controllers and Apex Triggers**.
* Worked with various salesforce.com objects like **Accounts, Contacts, Leads, Reports, Opportunities, and Dashboards.**
* Extensively implemented Visual Flows for automatic sales and service process in Sales, and Service Cloud.
* Developed and configured various Custom Reports and Report Folders for different user profiles based on the need in the organization.
* As a system administrator, managed Users, Profiles, Roles, Permission Sets, Mass Email Users, and involved in maintenance and support functions.
* Experienced in handling bulk data migration for objects like users, accounts, leads, contacts, campaigns, and quotes.
* Created the workflows for automated lead routing, lead escalation, alerts, and custom coaching plans.
* Involved in software development lifecycle including software design, debugging, development, documentation, testing and setting up suitable environments.

 **Vice Media, New York June 2016 – Dec 2017**

 **Salesforce Consultant**

* Designed and integrated Salesforce systems to enable efficiencies in key areas of the media business.
* Worked with various stakeholder groups globally to gather requirements and contribute to the decision-making process ensuring consistency of requirements of requirements throughout the application.
* Involved in all phases of project like gathering and analyzing the information, development, support, documenting the functional and non-functional requirements.
* Developed web services like **SOAP and REST**, and UI components **using HTML, Visual Force and XML**.
* Created page layouts, search layouts to organize fields, custom links, related lists and other components on a record detail and edit pages.
* Developed various validation rules using formula editor and **JavaScript** to validate the data.
* Developed and configured various custom reports and report folders for different user profiles.
* Developed and deployed time dependent workflows and participated in the approval process.
* Participated in release activities: migration planning, coordination, execution, and testing - work with Release Manager, provide configuration and development migration plan with resource and impact (e.g., translation, data requirement and impact etc.)
* Coordinate with release manager for project delivery status and timeframe information.
* Provided active support for SFDC Application by escalating or mitigating reported issues in a timely manner.
* Worked with Informatica/SFDC Support to address release issues and follow up with Premier support on Open cases.
* Involved in reviewing deliverables, end-user guides, and detail-oriented support documentation.
* Provided a balanced communication of technical concepts to non-technical team members.