

# ASHOK KUMAR SV



Villa 100, MS Shelters, Marathi Layout,  
Kammasandra Agrahara, Chandapur main road,  
Anekal Bangalore: 562106.  
9900594094  
[ashoksv80@gmail.com](mailto:ashoksv80@gmail.com)

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## Career Objectives

To pursue a challenging career that challenges my intellectual, analytical and creative abilities



## Technical Skills



- Linux Administration
- AWS solutions architect associate certification.
- CCNA certification.
- Switching and Routing
- VMware
- Configuring L2 and L3 Switch basic configuration of Routers (Aruba and Cisco Meraki).
- Access point and Wireless device configurations. (Aruba Access point and Fortinet Access point)
- LAN configuration, LAN troubleshooting, WLAN configuration and WLAN trouble shooting (Aruba and Cisco).
- Infragenio service management.
- Managing RADIUS, TACACS services and bloxone appliances on cloud portals.
- Ticket tools Service-now, clarity, ICE, COSMOS, RT FSX.
- Remotely Management.
- Solarwind.
- Experience of handling different ISP provider.
- Installation of new patches, packages and upgrading firmware of infra devices.
- Zscaler URL white listing.
- Worked on Infragenio Service Management, change management.
- Worked on Lenovo, HP, Dell servers and laptop/Desktop products.

## Work experience in Network field: - 3 years

### Movate Technologies PVT (Formerly known as CSS Corp) Chennai – ENGINEER (May -2023- Present)

Working as a deployment engineer, network operations team for the project and Linux Administration operation team.

#### **PROJECT Name: Fusion Connect**

**Role L2 Level:** Deploying and managing WLAN/LAN technologies, improving, and maintaining current infrastructure.

- Configuring L2/L3 and deploying Aruba 6200F & 6300F switches, Cisco Meraki switches.
- Meraki SD WAN MX64W, MX67.
- LAN configuration, LAN troubleshooting, WLAN configuration and WLAN trouble shooting (Aruba and Cisco).
- Vulnerability issue resolved on Aruba switches, Aruba access points and Fortinet Access Points.
- Ticket Tools: Service now, Clarity, ICE, Cosmos and FSX.

- Incident handling.
- Incident handling on Linux administration services, CPU utilization monitoring.
- Linux/Ubuntu Remote/ssh access for user's, users creations.
- Handling directory access, script running.
- User permission handling.
- Package/installation on Linux server.
- Linux/Ubuntu/Centos handle.
- Customer troubleshooting
- OS troubleshooting.
- File sharing local access/server.
- NFS
- ISP Management with Providers AT&T, GTT, Megapath
- Troubleshooting ISP issues.
- IAD devices issue.
- RMA of devices switches, IAD, Routers.
- Resolving incidents within the SLA, handling service requests and alerts on respected ticket tools (Aruba switches and Cisco meraki, Aruba access point and Fortinet Access points).

## MPHASIS LTD, Bangalore, Karnataka – *SPLZ ASS INFRA ENGINEER* (October 2021- May -2023)

Worked as deployment and network operations engineer team for the project and Linux Administration service operation team.

**PROJECT Name:** Allspring Global Investment (Global) and Allspring AV equipment devices.

**Role L2 Level:** Deploying and managing WLAN/LAN technologies, improving, and maintaining current infrastructure.

- Configuring and deploying Aruba 6200F & 6300F switches, Cisco Meraki switches.
- Configuring and deploying Aruba Instant access points and Fortinet Access points. Managing them through Aruba Central and FortiLAN Cloud, respectively.
- LAN configuration, LAN troubleshooting, WLAN configuration, and WLAN troubleshooting (Aruba and Cisco).
- Vulnerability issue resolved on Aruba switches, Aruba access points, and Fortinet Access Points.
- AV device and CBRE device port configurations on Aruba and CISCO Meraki Switches.
- Deploying and managing Infoblox DDI devices. Managing Silver Peak SD-WAN((As a Network operation team)
- Working on Zscaler services such as ZIA and ZDX.(As a Network operation team)
- Incident handling.
- Incident handling on Linux administration services, CPU utilization monitoring.
- Linux Remote/ssh access for user's, users creations.
- Handling directory access, script running.
- User permission handling.
- Package/installation on Linux server.
- Linux/Ubuntu/Centos handle.
- Customer troubleshooting.
- File sharing local access/server.
- Logic disk creation.
- Managing CPPM (ClearPass Policy Manager) for new services. Managing RADIUS and TACACS services on the same.

- Resolving incidents within the SLA, handling service requests and alerts on the Service now tool (Aruba switches and Cisco Meraki, Aruba access point, and Fortinet Access points).
- Creating Change requests (ECR, Standard, and Normal), Service requests, and Incidents on Service now.
- Working with the vendor for RMA and resolving technical issues such as vulnerability on devices (For Aruba switches, Aruba access point, and Fortinet access point).

Cross domain solutions , Bangalore, Karnataka – *Juniro Engineer.*

**Designation** : Junior Engineer.

**Location** : Bangalore

**Roles & Responsibilities** :

- Network and Linux operation team.
- VLAN configuration and troubleshooting(Aruba and Cisco).
- L1 network-related issue troubleshooting.
- Assuring productivity and effort from myself and the team for the enhancement.
- Co-ordination with clients via phone, emails, meetings on new releases, CR's, case status and solutions.
- Working on major issues and coordinating with concern team for resolution.
- Monitoring the health of switches.
- CPU utilization monitoring.
- Understanding clients and customers business need fulfilling their requirements.
- Linux operation team L1, monitoring CPU utilization and incident handing.
- Customer troubleshooting remotely.
- Managing, validating and testing irrespective environment on new CR's.
- Ensuring application delivery by following best practices and principles.
- Vlan assigning the interfaces.

**Period** : **4th February 2019 to 6<sup>th</sup> September 2019.**

## Education

Degree	B.E.	Diploma	Secondary
Percentage / CGPA	59.20%	57.35%	60.80 %

**2019:** B.E. in Applied computer science engineering from **MVJ College of engineering** affiliated to **VTU**

**2012:** Diploma from **MVJ Polytechnic** with an aggregate of **57.35%**.

**2007:** Secondary (Karnataka state board) from **Bharathi High School** with an aggregate of **60.80%**.

## Trainings Courses

- Successfully completed “**Global networking professional**” in Indian institute of hardware technology limited (IIHT).[Course done in 6 month period under the guidance of CISCO [CCNA,MCSA,MCSE][2018].
- Participated in the training program CCNA (Cisco Certified Network Associate) 200-301, during the period 20th Sep 2021 to 8<sup>th</sup> Oct 2021 at Network Masters.

## Certifications

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- Participated in online examination conducted by CICSO and passed with “A” Grade.

## Achievements

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- Received the PINNACLE award on 19<sup>th</sup> July 2022.
- Received Annual ACE Award for team Nov 2<sup>nd</sup>, 2022.
- Received onsite appreciations on Dec 2<sup>nd</sup> 2022.
- Received appreciations Jan 2<sup>nd</sup> 2023.

## Hobbies / Activities

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- Reading story books, Gaming, cricket, chess, traveling.

## Declarations

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I hereby declare that all the above-mentioned information given by me is true and correct to the best of my knowledge and belief.

Ashok kumar SV