

Sneha Vakkanti

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Career Objective

Seeking assignments in Development projects in Technology driven organization where I can learn and become expert in different kinds of Technologies and leverage my services to contribute for the success of the organization .

Profile Summary

- Have 4 months experience as Business Analyst for Hybris Application .
- IT professional with experience of 2 years 3 months in SAP Hybris Production Support and Automation .
- Having good knowledge in Core Java and Tableau .
- Have worked on Databases and have good knowledge in SQL queries.
- Valuable experience in browser based sanity Automation and automation of manual tasks .
- Currently undergoing Data Science Masters Course in Simplilearn .
- My Tableau Link: <https://public.tableau.com/profile/sneha8781#!/>

Professional Experience

Canadian Global Information Technology(CGI)

Sep 2018 – Till date

Technical Exposure

- Automation tool: Selenium , GIT , Jenkins , Weblogic
- Languages: C , Java , R,Python ,SQL , Unix
- Database: Oracle
- Web Technologies: HTML,CSS,Java Script
- Operating Systems : Windows,Linux

Project Profile

Project Name 1: Business Analyst to E-commerce Application

- As BA worked on production issues.
- Checked for Request and Response from integrated application and compared with actual Business flow .
- Part of End to End Testing and SIT testing .

Project Name 2: Support to E-commerce Application

Roles and Responsibilities

- Work on tickets created by the user for the issues they face in application .
- Coordinate with the delivery team for the defects .
- Take necessary action for the alerts received
- Check the logs for exact root cause of the issue .
- Perform deployments through Jenkins .
- Part of the application upgrade Project where we upgraded Hybris 6.7 to Hybris 1905
- Have good knowledge on SAP ,Hybris Core e-Commerce platform with B2C and B2B accelerators
- Have Hands-on experience on DataHub,BackOffice and HAC
- Setup alert based on error pattern or when there is abnormality in logs
- Use chrome developer tools to debug the issue
- Maintains good relation with clients
- Written Queries for dashboards .
- Written code which connects to the DB and executes procedure in Oracle Database . Then written a script to run the code using Cronjob
- Automate manual tasks like
 - Daily Sanity Report which we need to send to client ,
 - Report on number of Orders placed , Stock Availability and Warehouse Details .
 - Application Browser based Sanity
 - Log Archival

Project Name 3: Support to Secure authorization application which provides security to other applications and reduce the fraud .

Roles and Responsibilities

- Work on tickets created by the user for the issues they face while accessing the application .
- Have knowledge on tomcat and apache .
- Check the logs for exact root cause of the issue .
- Perform deployment of Jar files and through weblogic.
- Create the rules to check and restrict the user access to other applications which are protected by our application .
- Automate manual tasks like :
 - Browser Based Sanity
 - Developing a tool using Java which reads the data from excel sheet and inputs into DB and send mail on completion. This reduced manual work 300Hrs/year
 - Automated the status report which we need to send to client every month .

Project Name 4: Support to Knowledge Management Application

Roles and Responsibilities

- Work on tickets created by the user for the issues they face in application .
- Coordinate with the delivery team for the defects .
- Check the logs for exact root cause of the issue .
- Perform deployments through Weblogic
- Part of the application upgrade Project where we upgraded Weblogic and OHS .
- Fix the vulnerabilities we get during Application scan .
- Automate manual task like :
 - Browser Based Sanity
 - Setup mail with the Counts in the DB instead of checking manually everyday .

Education Profile

- GMRIT - B.Tech, CSE [2014 – 2018] – Rajam. Scored - 8.5/10
- Narayana Junior College – Guntur . Scored - 957/100
- SSSVV – Vizag . Scored -9.4/10

Training's Attended

- Hybris Training .
- Tableau Training .
- Data Science with R
- SQL Training

Achievements

- Received Silver award for working with delivery team and fixing the issues at the earliest .
- Received Bronze award for contribution towards Automation and Projects
- Rated as Significantly Exceeds Expectations in present company
- Received merit scholarship for continuous 4 years in B.Tech .
- Taught Discrete Structures and Graph Theory(DSGT) for the students having backlogs in my 4th Year as a part of Earn While Learn Program

Languages Proficiency

- English – Full professional proficiency
- Telugu – Native language proficiency

Personal Details

- **Date of Birth: 18-Nov-1996**
- **Father's Name: V.Venkata Rao**
- **Marital Status: Single**
- **Nationality: Indian**

Declaration

I hereby declare that the particulars of information and facts stated here above are correct and complete to the best of my knowledge and belief.

V Sneha Chowdary