

# GOPAL CHAVALI

Senior IT Professional with nearly 12 years of IT experience; targeting opportunities as Scrum Master with an organization of high repute



gopal.chavali@gmail.com



+91 9703204232

## Certifications

**Certified Scrum Master**  
F5201090 Scrum Alliance

**Certified Scrum Product Owner** from Scrum Alliance

**Certified Scrum Professional**  
from Scrum Alliance

**Certified on User Experience Design** from Design Incubator

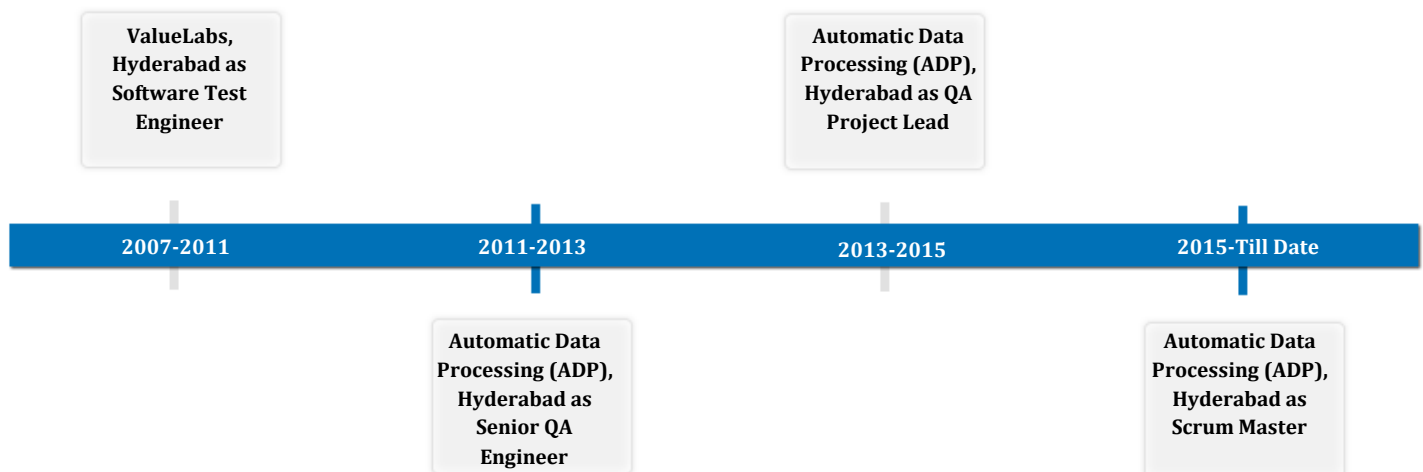
## Profile Summary

- Resourceful in implementing **Scrum framework** and coordinating all Scrum Ceremonies including Sprint Planning, Daily Scrum, Sprint Reviews, Sprint Demos, Sprint Retrospectives, Story Grooming, and Release Planning
- Expertise in driving organizational **transformation, adoption of Agile, Scrum development processes with Kanban**
- Used Scrum/Agile methodologies** to maintain a strong focus on delivery priorities, holding others to account for **delivery, and swiftly responding to changing requirements**
- Forward-focused Scrum Master** with expertise in the complete development process from requirements gathering, analysis, design, development and testing of key components/features of the products
- Elicited and Mapped requirements of clients** including Senior Management, Vendors/Consultants, Users & other Key Stakeholders for ensuring effective translation of business needs into technology requirements and managed iterative application development projects using Agile & Scrum methodologies
- Expert in Agile Process & playing a Scrum Master role for steering the entire projects & project planning, scheduling, monitoring, controlling & configuration; working on real time software application product**
- Capable of ensuring a high-quality customer experience, elevating customer satisfaction while adhering to the SLAs and work processes; liaised and drove the Incident & Problem Management for the value streams involving different stakeholders across the organization
- Directed cross-functional teams as a **Scrum Master and delivered invoicing & Tax domain applications; maintained 3rd party relations & coordinated between in-house**
- Established & enforcing standard test processes and deliverables** (including defect management & quality metric reporting) within the specific process to streamline testing and support automation and manual testing efforts

## Academic Details

**B.Tech. in Electronics and Medical Instrumentation Engineering** from Jawaharlal Nehru Technological University, Hyderabad in 2007

## Career Timeline



## Core Competencies

### Program/Project Management

### Agile/Scrum Methodologies

## Software Quality Assurance

## Cross-functional Coordination

## Client Engagement

## Product Ownership & Backlog

## Stakeholder Management

## Team Building & Leadership

## Organizational Experience



### Mar'11-Till Date: Automatic Data Processing (ADP), Hyderabad

#### Growth Path:

Mar'11-Mar'13	Senior QA Engineer
Apr'13-Sep'15	QA Project Lead
Oct'15-Till Date	Scrum Master

#### Key Result Areas:

- Supervising team and assisting them in project releases, ensuring agile development best practices and helping them in estimating development efforts for releases and commitments
- Actively participating in the sprint review meeting with the business stakeholders and motivating the team towards achieving business goal
- Maintaining a coordination between stakeholders and teams to negotiate sprint scope
- Working with the Product Owner on Defining Product Backlog Items (PBIs), Spitting up of PBIs into Epics, User Stories, Tasks, Estimation of PBIs & Sprint Backlog Items, Capacity Planning, Scheduling Release/Delivery Planning Meetings
- Guiding the team and organization on how to use Agile/Scrum practices and values to delight customers; supporting and educating the Product Owner, especially on grooming and maintaining the product backlog
- Meeting deadlines and Turn-Around-Time without compromising quality norms and adhering to SLA; implementing short/long-term plans for achievement of process objectives; managing the scrum process with the coordination of scrum team in Agile methodology
- Spearheading the functions pertaining to client/user interaction for requirement gathering, risk assessment, finalization of technical architecture and discussions for effort/cost/time estimation and client co-ordination and reporting
- Organizing training sessions for Scrum Master on Sprint ceremonies such as Planning, Review, Retrospective and Scrum of Scrum
- Attending meetings and presenting the weekly status of the work done and transformation velocity

#### Highlights:

- Worked as Scrum Master for more than 20 releases, each delivered on time with no critical bugs released to production; facilitated distributed project team and all aspects of Agile/Scrum development including daily stand-ups, commitment driven planning, iteration/sprint planning, peer reviews, demos, retrospectives & daily work
- Experience in integrating Agile practices and concepts with traditional PMO governance structures
- Built a new Quality Assurance (QA) team from the ground-up including the hiring of staff, development of processes and procedures, and implementing Software Development Life Cycle (SDLC) methodologies in Quality Assurance (QA)
- Led a team of 15 members; mentored, coached and imparted trainings to the team on the technical areas such as QA Automation, planned and integrated the work of multiple teams on a project; provided input on team performance & reward

## Previous Experience

### Sep'07-Jan'11: ValueLabs, Hyderabad as Software Test Engineer

## IT Skills

- **Management Tools:** Application Lifecycle Management, Rally
- **Testing Tools:** QTP, Bugzilla, Watir, Rally, Fiddler, Web Methods, Auto IT, JIRA, Cucumber, Selenium

- **Programming Languages:** C, JAVA, Ruby
- **Operating System:** Windows XP/Vista/7/8, IOS
- **RDBMS:** Oracle11i , SQL Server 2000, SQL Server 2005 & 2008
- **Other Tools:** Burp Suite, TOAD and Snag IT

## Personal Details

**Date of Birth:** 24<sup>th</sup> August 1985 || **Languages Known:** English, Hindi and Telugu  
**Address:** C-105, 2nd Phase, Allwyn Colony, Kukatpally.