**VARUN RAGHAV**

Result-oriented professional with a proven record of achievement in conceiving & implementing effective strategies through inspiring leadership, technical experience, versatility, agility and innovation excellence.

Phone: +91 9986082927 E-mail: [Varun.raghav@gmail.com](mailto:Varun.raghav@gmail.com)

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| Profile Summary |
| * **Project Release Management Professional with PSM-1 certified offering nearly 13 years** of experience in the management, delivery & growth of programs (Mainframe based applications & products) for key global accounts across IT landscape and delivering end-to-end solution offerings across **Financial Services (Retail Banking, Wealth Management, Securities and Capital Markets), Professional Services.** * Rich experience in **leading end-to-end product delivery using Agile (Scrum) & waterfall- Product Development Methodologies**; have knowledge in SDLC and CI/CD pipeline, skilled in maintaining & prioritizing Product Backlog Items (PBI) and managing complete engineering operations involving requirement analysis, finalization of specifications, designing, testing and development in compliance to quality standards * Steered strategy development, business & operational transformation; delivered high impact initiatives in-coordination with stakeholders & **global clients for best possible enterprise solutions; ensured high customer satisfaction** while adhering to the SLAs. * **Transformation/ Automation Specialist:** Contributed to the business, technology vision & direction by influencing strategies and monitoring execution of transformation, automation initiatives, Nextgen delivery and **obtained cost saving of $6Mn for organization.** * Proficient in analyzing business processes and **managing projects aligning business goals** (including planning, scoping, estimation, tracking, resource allocation, change management, delivery management within deadlines) using cutting- edge technologies to drive **process improvements, competitive advantage and bottom-line gains** * **People Manager:** Strong focus on quality & governance, and acts a catalyst for change, facilitating continuous process improvements and **delivering peak-performing teams / improved frameworks**   **Areas of Excellence**   |  |  |  | | --- | --- | --- | | Project Management – Mainframe Applications and Products | Software Design, Architecture & Deployment | Service Delivery Management, Release Management | | Reporting & Documentation | Stakeholder/ Client Engagement | Proposal Development | |  | System Migrations/Integrations | Transformation/ Automation | | |
| **CareerTimeline**  **June’07- Sep’08 Sep’ 08 – Oct’11 Oct’ 11 till date**  Cybernet Slash Support Maples ESM Technology JP Morgan Chase  L2 Tech Lead Engineer System Admin Mainframe Release Manager  **Education**   * Bachelor of Engineering (CSE) RMD Engineering College, Gummidipoondi (2006)   **Work Experience**  **Since Oct’11 with JP Morgan Chase - Mainframe Release Manager**  **Key Result Areas:**   * Working with cross functional teams driving the delivery of large & complex projects from initiation to closure; **setting delivery expectations by implementing project management best practices** * **Establishing product development strategy** in collaboration with stakeholders from an engineering perspective * Engaged in activities like analyzing market and competition, **assessing value, creating story maps, and prioritizing stories**, epics to ensure work focuses on those with maximum value that are aligned with product strategy * Determining roadmap & prioritizing the backlog of work to meet the vision in a timely manner to meet market & customer demands * **Directing technology planning and direction**, strategy development, leadership & implementation, business and operational transformation execution, business solution delivery, and business development * Understanding and coordinating client’s needs / enhancements, **customization of product accordingly and consult with Product Owner to establish the Effective & Prioritized Product Backlog** * Working with complex architecture & developing well designed solutions for the project & managing process set-up & development; **drove project vision, strategy, roadmap and release plans** * Developing services and workforce transformation **strategies with key stakeholders** for service change in order to **deliver the overall trust, vision and strategic objective** * Holding review meetings to **monitor progress of the project as per schedule / budgets,** and ensuring timely completion and delivery of the project to the client; **extending production support of multiple applications** * **Preparing proposals, business presentations (RFI & SOW), resource plans,** architecture evaluation, technical direction, effort estimation, tracking, risk management and training * **Resolving Conflict Resolutions/Negotiations**/Priority Resolutions with the stakeholders   **Previous Work Experience**    **Maples ESM Technologies** (Chennai), System Admin September 2008 to October 2009.  **Cybernet Slash Support** (Chennai), Level 2 Tech Lead Engineer, June 2007 to Sep 2008. | | |