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|  **Professional Summary** |  JEN GURBANjengurbanova@gmail.com| +1 917 9694690| New York, NYWith over 5 years of experience as a Salesforce Developer, I'd like to say I'm confident and I'm going to be an excellent fit for the position as a developer. My experience has provided me with the innovative and technical skills that provide me with multifaceted solutions across a Salesforce platform. |

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|  **Skills** |

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| * Salesforce APEX and Visualforce
* Lightning Components (Aura and LWC)
* REST/ SOAP / JSON
* SOQL / SOSL
* MuleSoft / Dell Boomi Informatica / Data Loader
* HTML / CSS / SLDS / JavaScript
* Copado, Autorabbit, GitHub.
* Advanced SAP knowledge
 | * Solutions deployment
* Agile/Scrum/Waterfall
* Strong interpersonal and communication skills
* High-quality customer service
* Excellent analytical and problem-solving skills
* Time management/Strong multi-tasking skills
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|  **experience** |  **Senior Developer /T-Mobile, New York, NY / Sept 2019 – August 2022**Responsibilities:* Designed, developed the custom objects, tabs, page layouts, components, visual force pages, Apex classes/ Triggers to suit to the needs of the application.
* Created a new LWC a particular submission and added it to existing system
* Worked with Mulesoft to load data into salesforce from Legacy system Atlas
* Worked with data Migration from Salesforce org to another Salesforce org.
* Worked with SME and steak holders to create and manage complex triggers, data virtualization and Batch Jobs.
* Wrote SOQL, SOSL, Relationship queries in Apex classes, triggers to retrieve optimized data from sObjects.
* Implemented Salesforce Service cloud with case management side building knowledge-based articles.
* Designed a LWC component and created a custom on Demand Button on that component that will capture the data as well as attachments, nodes, contracts from Legacy System Atlas
* Implemented functionality of SORTING, SEARCHING, Standard Rating for Knowledge Articles and showing RELATED Articles to User on web page
* Built reusable UI/UX components with Lightning component framework.
* Assisted in developing DevOps (CI/CD) tools to increase efficiency, reduce frequency of production bugs, and improve code quality amongst development team
* Doing bulkification of the trigger using Collections like list, set and Map.
* Worked on Soap API and Rest API to design and support web services platform.

**Salesforce Developer/ Admin / Schwan's Company – New York, NY/ March 2017 – Sept 2019**Responsibilities:* Administered Salesforce CM applications for Sales, Support and Marketing Departments
* Configured security and organizational hierarchy for sales for Salesforce implementation.
* Responsible for fund level portfolio analysis in an account for private clients.
* Managed process improvement, automation and integration of this reporting tool and recommend modifications / improvements to different financial modules and processes.
* Lead Salesforce CM applications application and integration design and development project
* Worked on data mapping.
* Responsible for creating diagrams and workflow processes using Rational Rose and Swim lanes

diagrams.* Conduct annual Gap Analysis to determine the effectiveness and deficiencies in existing PM process.
* Worked on JAD (Joint Application Design) as per the technical specifications of the application.
* Document and communicate SFDC administration SOPs and act as consultant to regional admins
* Involved in writing Test Cases, procedures, reports, and approval of system release.
* Created test cases and scenarios for Regression as well as Back-end, GUI and System testing.
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|  **Certifications** |  * **Salesforce Certified Administrator- Credential ID:2427786**
* **Salesforce Certified Platform Developer- Credential ID: 2459020**
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| **Education** |

* **Bachelors in BMS**