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| **Professional Summary** | JEN GURBAN  jengurbanova@gmail.com| +1 917 9694690| New York, NY  With over 5 years of experience as a Salesforce Developer, I'd like to say I'm confident and I'm going to be an excellent fit for the position as a developer. My experience has provided me with the innovative and technical skills that provide me with multifaceted solutions across a Salesforce platform. |

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| **Skills** | |  |  | | --- | --- | | * Salesforce APEX and Visualforce * Lightning Components (Aura and LWC) * REST/ SOAP / JSON * SOQL / SOSL * MuleSoft / Dell Boomi Informatica / Data Loader * HTML / CSS / SLDS / JavaScript * Copado, Autorabbit, GitHub. * Advanced SAP knowledge | * Solutions deployment * Agile/Scrum/Waterfall * Strong interpersonal and communication skills * High-quality customer service * Excellent analytical and problem-solving skills * Time management/Strong multi-tasking skills | |

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| **experience** | **Senior Developer /T-Mobile, New York, NY / Sept 2019 – August 2022**  Responsibilities:   * Designed, developed the custom objects, tabs, page layouts, components, visual force pages, Apex classes/ Triggers to suit to the needs of the application. * Created a new LWC a particular submission and added it to existing system * Worked with Mulesoft to load data into salesforce from Legacy system Atlas * Worked with data Migration from Salesforce org to another Salesforce org. * Worked with SME and steak holders to create and manage complex triggers, data virtualization and Batch Jobs. * Wrote SOQL, SOSL, Relationship queries in Apex classes, triggers to retrieve optimized data from sObjects. * Implemented Salesforce Service cloud with case management side building knowledge-based articles. * Designed a LWC component and created a custom on Demand Button on that component that will capture the data as well as attachments, nodes, contracts from Legacy System Atlas * Implemented functionality of SORTING, SEARCHING, Standard Rating for Knowledge Articles and showing RELATED Articles to User on web page * Built reusable UI/UX components with Lightning component framework. * Assisted in developing DevOps (CI/CD) tools to increase efficiency, reduce frequency of production bugs, and improve code quality amongst development team * Doing bulkification of the trigger using Collections like list, set and Map. * Worked on Soap API and Rest API to design and support web services platform.   **Salesforce Developer/ Admin / Schwan's Company – New York, NY/ March 2017 – Sept 2019**  Responsibilities:   * Administered Salesforce CM applications for Sales, Support and Marketing Departments * Configured security and organizational hierarchy for sales for Salesforce implementation. * Responsible for fund level portfolio analysis in an account for private clients. * Managed process improvement, automation and integration of this reporting tool and recommend modifications / improvements to different financial modules and processes. * Lead Salesforce CM applications application and integration design and development project * Worked on data mapping. * Responsible for creating diagrams and workflow processes using Rational Rose and Swim lanes   diagrams.   * Conduct annual Gap Analysis to determine the effectiveness and deficiencies in existing PM process. * Worked on JAD (Joint Application Design) as per the technical specifications of the application. * Document and communicate SFDC administration SOPs and act as consultant to regional admins * Involved in writing Test Cases, procedures, reports, and approval of system release. * Created test cases and scenarios for Regression as well as Back-end, GUI and System testing. |

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| **Certifications** | * **Salesforce Certified Administrator- Credential ID:2427786** * **Salesforce Certified Platform Developer- Credential ID: 2459020** |

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| **Education** |

* **Bachelors in BMS**