Richa Monga

Mobile:8971744955**~E-Mail:**richa.monga@gmail.com

Aspiring career in Quality Assurance / Software Testing / Scrum Master /Agile Coach/Agile Project Manager roles with a growth oriented organization.
Location Preference: Bangalore

Career Summary

☞ **B.Tech. (Computer Science & Engineering)** professional with **12 + years** of experience in **Quality Assurance, Software Testing and Software Development Life Cycle, Agile, Scrum.**
☞ **Currently associated with Synamedia, Bangalore, as Scrum Master.**
☞ Proficient at software test plans & test cases in highly structured development environments as well as performing all types of manual and Automation testing.
☞ Following Agile methodologies such as Scrum
☞ Demonstrated abilities in working with all phases of development, entailing System Analysis & maintenance of various applications.
☞ Well versed with Automation Tools (QTP, Load Runner, JMeter, RedRat), Configuration Management Tool (VSS, SVN, Clear Case, GIT) as well as developing the Functional & UI Tests.
☞ Exceptional communication, collaboration & team building skills with proficiency at grasping new technical concepts quickly and utilize the same in a productive manner.
☞ An astute planner & implementer with exemplary communication, relationship management, analytical and organizational skills and leader to manage a team and maintain the project and team logistics.

Competency Matrix

Technical:

Markup Languages:	HTML, XML
Web Servers:	JBOSS1.4.0 / Apache-Tomcat 1.5.0
Development Tools:	Eclipse
Bug Reporting Tools:	Clear quest, Red Mine, Jira, Synergy Change, CDETS
Automation Tools:	QTP, Load Runner, JMeter, RedRat, Genie, Selenium Web drivers
Test Management Tool:	Quality Centre 10.0, Rally, HP ALM
Configuration Management Tool:	VSS, Clear Case, SVN, Git, Synergy
Build Management tool:	Jenkins
Iteration Planning Tool:	Xplanner, Jira, Rally
Database:	Oracle 10g, 11g

Functional:

☞ Executing Scrum Ceremonies like Daily Stand up meetings, Sprint planning, Look ahead meeting, Retrospection meeting, Demo, Scrum of the Scrums with leadership team.
☞ Preparing test matrix, test plans and strategy documents for a project along with release to field documentation while adhering to release process for upgrades.
☞ Creating check-list for releases and internal procedures.
☞ Reviewing functional requirement and sanity documents.
☞ Defining and managing the Quality Assurance Program in the organization; overseeing metrics data collection and calculation, reporting to the management on a regular basis for the same.
☞ Suggesting ways to improvise the existing process / methods of working or planning.
☞ Achieving customer satisfaction by ensuring service quality norms and building the brand image by exceeding customer expectations.
☞ Testing software programs and product to compare specifications and documentation.

Employment Scan

Aug'17-Till date	Project Lead with Synamedia
May'09-Jul' 17	Software Engineer II with Cisco Video Technology Group PVt Ltd
Nov'08 – Apr'09	Quality Associate in NDS on Payroll of Mafoi
Apr'08 – Oct'08	Quality Associate in NDS on Payroll of K. Systems
July 06-Mar 08	Test Engineer with Brilliance Infocomm Pvt Ltd

Key Deliverables/Roles & Responsibilities:
☞ Team Focal
☞ Currently working as Scrum Master with team of 20 personnel.
☞ As a scrum team member, execute the task taken, be it Testing task, or integration task

- ☞ I have been significant during Agile transformation in Cisco engineering group.
- ☞ Followed Agile practices and waterfall model.
- ☞ Conducted Regression Testing and reviewed meeting with Development Team.
- ☞ Involved in UI & Functional tests and bug tracking.
- ☞ Scrutinized Test Cases with Tech Lead.
- ☞ Involved in Integration and System Testing (On site) as well as Bug Tracking.
- ☞ Comprehended product by reading the user guide.
- ☞ Developed Test Summary Reports and Release notes to Customer.
- ☞ Developed R & D Charters to assure the quality throughout each quarter of project.
- ☞ Worked with Prestigious Customers in STB domain: **Cox Communications USA, A&E History Channel USA**, **VODAFONE Germany**, **VIASAT Switzerland, TATASKY, AIRTEL, DEN**
- ☞ Conducted Regression Testing and reviewed Meeting with Development Team.
- ☞ Involved in Integration and System Testing (On site) as well as Bug Tracking.
- ☞ Handled Load Testing using Load Runner and JMeter.
- ☞ Performed XML/Data Testing using QTP.
- ☞ Worked on Companion device application such as Everywhere TV app for **TATASKY, GET TV Norway**

Significant Highlights

- ☞ Scrutinized FFS (Functional Specification Document), Storyboard (Graphics Document) and created Test Plan, Test Strategy and Factory Acceptance Test to execute the test cases.
- ☞ Worked on Interactive Applications for A&E at EchoStar Denver Co.
- ☞ Managed a team of 4 personnel.
- ☞ Demonstrated and incorporated automation tools like RedRat and JMeter to reduce the manual time.
- ☞ Awarded as a good team player
- ☞ Awarded Spot award for handling and delivering all the projects on time.
- ☞ **Oracle 10g certified Associate**.
- ☞ NINJA Security green belt certified.
- ☞ Certified Scrum Master [CSM]
- ☞ Winner of CAP (Cisco Achievement Program) award in unit. (2015)
- ☞ Winner of **You Inspire 2** award – Awarded to top 5% employees in a unit. (2016)
- ☞ Winner of **You amaze** award -- Awarded to top 5% employees in a unit. (2017)
- ☞ Awarded Spot award for handling and delivering all the projects on time. (Multiple times)

Scholastics

- ☞ **B.Tech. (Computer Science & Engineering)** from Guru Nanak Dev University, Amritsar in 2006 with 67%.

Personal Snippet

Date of Birth: 22nd July, 1984.
Address: B-802,Ajmera Infinity, Neeladhri Road, Bangalore – 560100.