Kajal Shivhare

Careeer objective

I desire to work in Organization which aims to achieve targest successfully, provides me a good exposure to present work culture and of course, offers me challenges as well as opportunities for current advancement in the technical field.

Get in touch!

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Summary

- Dedicated software professional with 2.5 years of experience in Salesforce.com CRM,
- Worked with Stakeholders and various division of business using Agile Methodology to gather and document requirements for CRM implementations.
- Relevant experience in Salesforce Configuration - Workflow, Validation Rules, Profiles, Roles, Permission Set, Sharing Rules, Email Template, Approval Process, Process Builder, Reports and Dashboards.
- Relevant experience in salesforce customization - Apex Classes, Visual Force Pages, Batch Classes, Triggers, SOQL and Lightning.
- Worked as UI developer role using SmartUI and experience in Javascript and Styling using CSS.
- Data Migration using Dataloader and Workbench.

Work Experience

Organization: Accenture Solutions Pvt Ltd.

Project 2:
Client : Unilever TPM
Tools : Salesforce.com, Apex, SmartUI, workbench, data loader
Role : Saleforce Developer
Duration : October 2019-August 2020

Project Description:
This is a support project for Unilever client. The application has Accenture based Cloud. The objective of this TPM application is to have the ease of creating promotions, calculating KPIs.

Roles and responsibilities:
- Experience in ticket management tool like remedy.
- Worked with BAU team to analayze the incidents in production system.
- Taken care of providing Access rights to the clients.
- Worked on approval process, audit trails, batch processing analysis,
- Worked on KPIs.

Academic History

B.Tech(CSE)

Completed B.Tech in CSE from Amity University with 62%.

12th

From Silverbells H.S. School(CBSE) with 83%.

10th

From Glory Public School(CBSE) with 84%.

Project 1:
Client : Product Client
Tools : Salesforce.com, Apex, SmartUI, Lightning Components, Javascript
Role : Saleforce Developer
Duration : June 2018- September 2019

Project Description:
This is an admin/development project for the beer client. Sales representatives uses an application called Trade Promotion Management connected with Heroku for data sync to perform their activities.New prpomotions are created in the application which is synced to salesforce backend, the data from salesforce is sent to SAP through APEX batches. Salesforce in this project is mostly used for creating promotions and calculating the outcomes.

Roles and Responsibilities:
- Functional configuration within Salesforce.com platform.
- Managed and optimized recurring data load activities using Dataloader and Workbench from business.
- Developing and implementing the new functionalities in the sandbox environment and migrating it to production.
- Validating and deploying the changes using Github.
- Participated with developing jira tickets using Agile Methodology.

Technical Skills	Certifications
- SFDC Development and Application Builder - Apex Programming - Web Terchnologies(Client Side): SmartUI - Web Development Tools: Force.com IDE, Source tree, VS Code - SOQL and SOSL	Salesforce Administrator(ADM 201)