# **Dhaval Patel**

# Technical Team Leader

Team Leader experienced in directing activities of workgroups. Develops strategies, provides training, sets goals and obtains team feedback. Excellent interpersonal and communication skills. Big picture focus with excellence in communicating goals and vision to succeed. Problem solver, networker and consensus builder.

### **Work History**

### 2020-12 -Current

### **Technical Team Leader**

Brainvire Infotech, Ahmedabad

- Built strong relationships with customers through positive attitude and attentive response.
- Mentored and guided employees to foster proper completion of assigned duties.
- Confirmed confidential budget reports remained up-to-date for manager.
- Established open and professional relationships with team members to achieve quick resolutions for various issues.
- Led team of 8 members while providing exceptional customer service.
- Optimized customer support by establishing collaborative service environments through targeted operational initiatives.

### 2017-07 -2020-12

# **Technical Project Lead**

System Level Solutions, Anand

- Provides technical advice and assists in solving programming problems
- Makes recommendations towards the development of new code or to reuse of existing code
- Discussed requirements with clients, proposing solutions, ensuring a pleasant user experience, maintaining databases, and performing quality assurance.
- Guided other developers who later worked on

### Contact

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#### LinkedIn

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### **Technical Profile**

- Java
- Spring MVC
- Spring Boot
- Hibernate
- JPA
- Solr
- Tika
- Kafka
- MQTT
- Microservices
- Monolithic
- AWS
- Azure
- OSS
- SQL
- HTML
- XML
- Akka
- MariaDB
- PostgreSQL
- SQL Server
- Oracle
- Cassandra, MongoDB

the project, to ensure a stable codebase and follow the standards.

# 2015-06 - Java Developer

2017-06

2015-05

Logilite Tecogies, Ahmedabad

- Participated in performance analysis, design, development and testing.
- Designed, developed and implemented software applications for website based on analyzed requirements and understanding of industry technical standards.
- Reviewed code and debugged errors to improve performance.
- Reworked applications to meet individual customer demands.
- Wrote, modified and maintained software documentation and specifications.
- Developed robust Java code for ERP applications.

# 2015-01 - Java Developer Trainee

Capital Novus, Gandhinagar

- Rapidly prototyped new data processing capabilities to confirm integration feasibility into existing systems.
- Investigated new and emerging software applications to select and implement administrative information systems.
- Tested troubleshooting methods and documented resolutions for inclusion in knowledge base for support team use.

## Education

# 2012-01 - MCA: Computer Software And Media 2014-12 Applications

LJ Institute of Management Studies - Ahmedabad

# 2009-01 - BCA: Computer Software And Media 2011-12 Applications

JG College of Computer Applications -Ahmedabad

- Tomcat, Jetty
- Eclipse, IntellijIDEA, VCode

# **Competencies**

Technical Support

Complaint resolution

Daily workflow improvement

Technical issues analysis

### Languages

English

Hindi

Gujarati