**Seema Nagdev**

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**Professional Summary**

* 6 years of experience in Salesforce Force.com Platform.
* Experience working across various SFDC implementations covering Sales cloud, Service cloud, App Exchange products
* Experience in Sfdc development using Apex,VisualForce and lightning components.
* Proficient in Sfdc Configuration tasks like creation of objects, fields,reports and dashboards, setting up business processes like flows, workflow rules, process builder.
* Experience in integrating salesforce with other applications.
* Involved with user groups for requirement analysis & estimation,testing,deployment, provide solutioning and managing team.
* Experience in Agile projects.
* Project oriented team player with good problem solving skills to develop creative solution for challenging client requirements.



**Experience**

**Salesforce Senior Developer Nov 2016 - Present**

**Tata Consultancy Services Mumbai**

* Experience in implementing, enhancing the application, troubleshooting and fixing issues using Apex classes and Triggers, Visual Force Pages and Controllers.
* Involved in requirement gathering, designig the solution.
* Responsible for building Lightning components and migrating the existing functionality to Lightning Experience.
* Worked on creation of reusable frameworks for Service cloud console using jquery, javascript.
* Worked on integration of Salesforce.com with external applications using REST Api.
* Worked on integrating and configuring Apttus Products like Apttus X-Author for Excel and Contracts for Word and integration using Workato
* Experience in migrating data using Apex Data Loader and Import Wizard.
* Involved in providing training on Salesforce and creating training content

**Salesforce Consultant Lead Jan 2015 – Oct 2016**

**YESCRM Consultants Mumbai**

* Interacted and gathered the requirements from the business team members and documented.
* Involved in implementing the salesforce features and functions by designing, planning and implementing to meet the business requirements.
* Experience in Creating Roles, Profiles, Queues, Groups, Permission sets, Email Templates, Page Layouts, Workflows, Workflow Actions, Approval Process, Process Builder, Flows, Validation Rules.
* Worked on different Salesforce implementations using applications like Sales Cloud, Service Cloud and AppExchange.
* Created various Reports and Dashboards, Report types, Report folders and its accessibility.
* Worked on Analytical Snapshot.
* Extensive experience in analyzing organization processes, converting business workflows into exact Salesforce.com workflows and configuring Salesforce.com to meet business requirements.
* Performed Account merging and contact merging.
* Worked on Wave Analytics, Work.com.
* Provided user support, code troubleshooting and bug fixing activities as per the requirement. Handling critical change requests and implementing them on the Salesforce platform.
* Worked on various AppExchange packages and installed updates: Conga, Drawloop, Clicktools, Rollup Helper, Gridbuddy, Super Follow, LinkedIn for Salesforce.
* Used Dataloader/Workbench for import or export of Salesforce data, updating, deleting and inserting the records.
* Involved in training new hires on force.com platform.

**Associate Software Engineer Nov 2013 – Dec 2014**

**Accenture Bangalore**

* Experience in creating fields, objects, Email Templates, Page Layouts, Workflows, Workflow Actions, Approval Process, Validation Rules etc.
* Performed data migration using dataloader.
* Proficient in manual testing
* Proficient in SFDC Testing
* Prepared and executed test cases, test scenarios

**Android Developer Intern July 2013 – Nov 2013**

**Vindreamz International Mumbai**

* Worked on developing various modules for Android Applications (Developed a GRE flashcard application and assisted in Development of app ‘JHOL HAI’.



**Certifications**

* Salesforce Certified Administrator
* Salesforce Certified Platform App Builder
* Salesforce Certified Sales Cloud Consultant
* Salesforce Certified Service Cloud Consultant
* Salesforce Certified Field Service Lightning Consultant
* Salesforce Certified Advanced Administrator
* Salesforce Certified Platform Developer II
* Salesforce Certified Platform Developer I
* Salesforce Certified Sharing and Visibility Designer
* Salesforce Certified Data Architecture and Management Desiner



**Education**

**BE – Information Technology** Vivekanand Education Society’s Institute of Technology

**2009 – 2013** Mumbai