

Dhananshu Bhagat

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Profile Summary:

- Overall experience of **2.10 years**. In analysis, design, development, research and implementation of Software Development Life Cycle (SDLC), object-oriented software systems, development of Web based applications.
- Extensive work experience with salesforce frameworks such as **Process Builder, Flows, Expertise in Object-Oriented Programming** Development and Design skills
- Hands on Experience in **Admin**.
- Hands on Experience in **Triggers**.
- Hands on Experience in **LWC**.
- Good Knowledge in developing front-end User Interfaces using **CSS, HTML, JS**.
- Excellent analytical and programming abilities in using technology to create flexible and maintainable solutions for complex development problems.
- Excellent team player and ability to adapt to changes quickly and efficiently.

Work Experience:

- Worked as an Associate Salesforce Developer with **Lince Soft Solutions Pvt Ltd** from January 2020 to January 2022.
- Worked as Salesforce Developer with **AppPerfect Solutions** from February 2022 to September 2022.

Technical Skills:

- Programming Language: Apex, Java
- Salesforce Technology: LWC
- Web Technology: HTML, JavaScript, CSS
- Database: SOQL, SOSL
- IDE: Salesforce IDE, VS code
- Platform: Sales, Service
- Tools: GitHub, Jira etc.

Education:

- **B.E.** (Bachelor of Engineering) in December 2015 from **Rajiv Gandhi Proudhyogiki Vishwavidyalaya Bhopal**.

Project Details:

Name	: HomeServe-Field Service + Integration
Environment	: Apex, Lightning, Aura, Triggers, Oracle.
Software	: Salesforce.com
Role	: Salesforce Admin-Developer

Description:

The application implements in Salesforce using Sales and Service Cloud to buy policies and product. The application also offers services of related product and policies. Application uses sales cloud object like Account, Contact and Opportunities to store customer data. Application implements Field Service Lightning to deliver fast, intelligent Field Services. Application integrates with 3rd party website to buy policies and products. The application automatically creates Leads, Account, Opportunity and service Contact when a customer buy product from website. The application also integrate with payment gateway to process the payments related to product and policies.

Project Details:

Name: Participant Management Tool

Environment: Apex, Lightning Web Component, Aura, Triggers.

Software: Salesforce.com

Role: Offshore Devops

The application implements in Salesforce using Sales Cloud to build a platform for UX Research. The application also offers services of Compensation and Screening etc.

Application uses sales cloud object like Account, Opportunities, Campaign, Kickoff etc to store Participant data.

Application implements Flows, to implement complex business processes. Application integrates with 3rd party website to provision Compensation and to import studies.

The application also integrate with payment gateway to process the payments related to participants.

Responsibilities:

- Involved in gathering the requirements, analysis, design & development of the project
- Meeting with project managers to determine CRM needs.
- Designing, coding, and implementing salesforce applications.
- Develop Security and sharing settings, CRUD Profile.
- Develop Apex Classes to implement custom business logic for various functionalities.
- Create Apex test classes with 90% coverage and perform unit testing of application to verify the desired functioning of the application.

Personal Details:

Date of Birth : 16/07/1993

Gender : Male

Languages : English, Hindi

Declaration:

I hereby declare that all of the details furnished above are true on the best of my knowledge and belief.

PLACE:

(Dhananshu Bhagat)

DATE: