Gowri is an Agile Transformation professional with 20+ years’ experience in IT industry. Gowri’s focus is to create a sense of responsibility to take ownership to commit and deliver with quality and find ways to improve the ways of working. Mentored, trained and coached the specific roles mapped to the organizational positions and job titles by using and mapping the language of organization specific words.

**SUMMARY**

* More than dozen Fortune 100 Global Enterprise Agile Transformations in Scrum, Kanban, SAFe and Hybrid Frameworks.
* Transformation of multi-vendor, shared and distributed people/resources
* Creation of the client specific framework (WOW) based on SAFe, Scrum, Spotify and Kanban
* Built and Lead Agile teams by coaching, mentoring and training
* Strong interpersonal communication skills to build and sustain strong working relationship and synergies across multiple portfolios in multi-vendor environment.
* Extensive experience in working directly with leadership and business executives.
* Multiple years of hands on experience in configuring and customizing applications, including working with business and product owners to deliver value.
* International client sites in countries like USA, Canada, Europe and India in handling multi-cultural teams.

**SKILLS**

* Design Thinking, User Experience Journey, User Story mapping
* Service Oriented Architecture using REST, WSDL, XML, SOAP and Web services
* Rational Tools (RequisitePro, ClearQuest, ClearCase)
* Java/J2EE, .Net, HTML5, CSS, JavaScript, Spring, AJAX, & JSON
* HP Quality Center
* Open Source Tools: Struts, Turbine, Tapestry, Webwork, Cocoon, Spring
* Azure DevOps, Jira, CA Rally, Clarity, VersionOne, Prism
* MS Project, Word, Excel, Visio
* Prepackaged Applications (Oracle, Siebel, Salesforce, SAP, SuccessFactors)

**EXPERIENCE SUMMARY**

**Consulting Coach –**

**July 2019 Onwards**

**Common to all projects:**

Understand the current context, participate and observe events, enhance the current ways of working by providing inputs to the owner of Org specific Ways of Working - WOW based on the feedback, observations from team/individual activities, conduct training/workshops based on the discussion with Product Owners and Scrum Masters. Identifying and executing ways to create an environment of 'enhanced' communication between all in creating an incremental value consistently to align and synchronize the expectations and outcomes.

**Lowe’s – Agile coach, Remote**

Working with Lowes implementation of Modern CRM Solution to reduce the level of effort needed for CSA to serve customer by implementing the Salesforce Contact Center applications. My role is to work with Salesforce and 2 internal Lowes teams to deliver the value in a consistent and predictable way.

**Fidelity Investments, Agile Coach, RTP, NC**

Worked with Fidelity’s Cyber Security group to transform the way of working in Enterprise Agile framework by having a product management team responsible for creating the quarterly roadmap by identifying the initiatives/deliverable/features.

**Advance Auto Parts –Agile Coach, Raleigh, NC**

The project was to create and enhance the mobile shopping experience of the Advance Auto Part initiative to double the revenue from ‘DIY’ customers by providing an enhanced user experience by creating the ‘kits’ based on the make and model of the auto mobile. Worked with the Director of Digital Sales Team to create a long-term road map, quarterly MVP plans and work with the 4 technology teams consisting of 45 team members to deliver the value for customer.

**Accenture – Agile Coach**

**05/2017 - 06/2019**

Participated in Enterprise Agile transformations of clients in Health Care, Health Insurance, Financial Services and Manufacturing industries.

* Successfully launched a Scaled Agile (SAFe) Agile Release Train
* Mentored and coached Seven Scrum Masters across the Solution on a day to day basis
* Coordinated Agile Release Train events including Program Refinement, Pre & Post Planning, PI Planning, Inspect and Adapt (I&A).
* Identified Epic Owners and coached them to write Epic statement and Lean - Business cases.
* Coached Solution Architects to link Solution Capabilities to Epics. Coached Product Managers to develop Product Vision, Development Mangers to brief Development Practices and System Architects to develop Architectural Vision.
* Developed Program Roster, Cadence and Calendar. Identified and invited all Agile teams and dependency team members and conducted Program Increment Planning (PI).
* Conducted Scrum of Scrum (SoS), identified Program risks and helped Product Managers to conduct PO sync.
* Conducted Agile fundamentals, Leading SAFe and SAFe POPM training classes.
* Gathering and distributing Agile metrics & measures based on the recommended metrics by SAFe.

**IBM - Agile Transformation Consultant**

**04/2007 – 04/2017**

* Developed and delivered team and organization training materials and workshops, building knowledge and skills to facilitate the Agile transformation.
* Established and supported communities of practices to promote organizational understanding of Agile roles and to help individuals develop into them.
* Wrote Agile FAQs, articles and success stories which were distributed via newsletter and posted on a SharePoint site to improve the Agile maturity level.
* Coached teams, Scrum Masters, Business Analysts, Managers and Executives on Agile values and principles to promote continuous improvement in practices and artifacts.
* Championed cultural change and collaborated with other Coaches on plans and techniques for accelerating and advancing the organization's transformation.
* Mentored teams, leading them to be self-directed with strong accountability, decision making, conflict resolution and transparency.

**THOUGHT DIGITAL, LLC – New York**

**03/2005 – 04/2007**

**Principal Consultant**

* Managed and Lead the implementation COTS applications of various clients.
* Mentored and trained Stakeholders, Management, Product Owners, Scrum Masters and Development Team members.
* Overall job responsibilities included proposal generation, demonstration of the application, interaction with business teams to gather requirements, applications development.
* Understanding the financial and budgeting requirements is also the part of Oracle General Ledger Implementations.

**EDUCATION**

Bachelor of Commerce

Chartered Accountant, Institute of Chartered Accountants of India

**CERTIFICATIONS**

* Scaled Agile – SAFe Program Consultant - PC 5.0
* SAP Activate Project Manager
* Training Enablers for SA, SASM, SSM, POPM and DevOps
* ICP-ACC– Agile Coaching
* ICP-ATF – Agile Team Facilitation
* Certified 'Professional Scrum Master' - PSM (Scrum.org)
* Certified Scrum Master - CSM (Scrum Alliance)
* Agile Methodology - Boot Camp by ATT