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| **Summary and Career Objective** |
| * Working as **Salesforce Developer**, having **3 years** and **10 months** of experience in Salesforce CRM, Salesforce Lightning and Lightning Web Component (LWC) and total experience of 4 years.
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| * To obtain a responsible position to pursue a challenging and growth oriented career in a progressive organization that offers me the opportunity to learn, grow and prove competence through performance.
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| **Education Qualification**  |
| **Degree** | **Year** | **Percentage** | **College/University** |
| B.Tech. in EI | 2016 | 83% | Ajay Kumar Gard Engineering College, Ghaziabad |
| 12th  | 2012 | 83.5% | Thakur Dwara Balika Vidyalaya, Ghaziabad |
| 10th  | 2010 | 89% | Thakur Dwara Balika Vidyalaya, Ghaziabad |

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| **Technical Skills** |
| Primary Skills | Salesforce, LWC (Lightning Web Component), Lightning, Force.com Platform, Visualforce, Java, Apex, SOQL, XML, HTML, CSS, JavaScript, JSON. |
| Tools Used | Data Loader, JIRA, Visual Studio Code, Bitbucket, Workbench, Eclipse.  |

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| **Professional Experience** |
| **Organization** | **WIPRO Ltd.** |
| **Duration** | **September 2019 – Present** |
| **Designation** | **Associate Consultant** |
| **Client /Customer**  |  **CIENA (A networking Company)** |
| **Project Summary** | The project is based on **Sales Cloud** and deal with managing sales activities of Ciena like Opportunity management, quotes creation and expanding Ciena business by selling its products and services for free. |
| **Roles and Responsibilities** | * Interacting with business clients for requirement gathering and understanding the request.
* Worked on Lightning Web Components (LWC), Lightning Experience and Lightning Flows
* Worked on Programmatic and Declarative approaches.
* Import/Export records to Salesforce via data loader and Workbench.
* Developed Apex classes and Triggers to support the custom functionality.
* Experience with release management, source control and deployment tools like Change sets, Bit bucket and git.
* Experience working in Agile environment and its methodologies tools like **JIRA.**
* Experience in writing and deploying code through **VS code**
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| **Organization** | **Tata Consultancy Services** |
| **Duration**  | **February 2017– August 2019** |
| **Designation** | **System Engineer** |
| **Project**- 1 | **Global Customer Connect** |
| **Project Summary** | This project was designed on Service Cloud for a pharmaceutical company (Lilly) wherein agent log cases in application based on patients/consumer issues and queries. |
| **Roles and Responsibilities** | * Worked on Lightning Aura Components.
* Worked on Programmatic and Declarative approaches.
* Worked on Case Management, Email-to-Case and implemented Live Agent
* Designed REST web service to integrate GCC and Medical Information Platform Website
* Writing Unit Test Cases, Documents, Dashboards, Reports, Email Alerts and Templates.
* Developed Apex classes, VF pages and triggers to support the custom functionality.
* Worked with translation workbench to translate the application into Chinese and Japanese language.
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| **Project-2** | **Pangea Application**  |
| **Project Summary** | Involved in this application for building reports and dashboard using **Salesforce Einstein Analytics** |
| **Roles and Responsibilities** | * Building **datasets** of objects on which reports, and dashboards were based. Scheduling this dataset at daily frequency for keeping data in sync.
* Worked with **lenses** and **step** to create chart. Customizing SAQL according to business requirement.
* Designed Dashboards using Global Filters, List Filters, and custom filters.
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| **Project-3** | **Training Program Application** |
| **Project Summary** | Designed Training forms in Lightning. These forms enabled end users to submit their training request that are then approved by an approver. These forms were designed using Lightning Aura Components in Lightning Standalone application. |

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| **Trainings:** |
| Organization | **Wipro Ltd.** |
| **Salesforce CPQ** | Undergone 6 weeks training on Salesforce CPQ tool. Know the basics of CPQ tool like its different pricing strategies, Quotes creation, Quotes Renewal, amendments, and contracts creation, etc. Have basic hands-on experience of working with CPQ tool. |

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| **Awards and Achievements**  |
| * Appreciated by project clients for responsibly handling the project and timely delivery of the work.
* Have been awarded on the spot award and Pat on the back award by project managers for excellent work done.
* Achieved six salesforce certifications.
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