**Ramcharran Kasivisvanathan**

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## EXPERIENCE

05/2011 – 04/2013

# EI RFID SOLUTIONS PRIVATE LIMITED

***Testing Engineer***

**Chennai**

Testing and Quality assurance engineer to the Embedded Smart Card Access Readers to the assigned customer account

Provide vital information to end-users regarding product functionality and quality work with supervisors to plan and coordinate test activities

Ensure service delivery as per the committed service date.

Provisioning of firmware to the arm controller embedded on hardware and System on Chip (SoC) using Flash Magic Boot-loader & Serial Download Protocol (SDP)

04/2013 – 01/2014

# SUTHERLAND GLOBAL SERVICES (P) LTD

***Technical Consultant***

**Chennai**

Manage orders from inception to delivery and ensure timely status provided to client Monitors and tracks project status using established tools and techniques such as the project tracker, MS Project or other established tools (JIRA), Gantt Chart.

Makes presentations to management on project updates, project cycle, and expected results

Project level risk and issues management, including driving their mitigation and resolution, and escalation management

Maintains the Master Project Plan to include at least: The Communication Plan (communications within the team and between the team and external entities) and the Team Reference Guide Plan (identifies team and external team members). In addition, maintains the Master Project Schedule

organizing project calls with the customers, coordination with various teams to get the customers a successful service.

11/2014 – 11/2019

# TATA COMMUNICATIONS

***PMO (Project Delivery & Implementation)***

**Chennai**

Project Delivery & Implementation (PMO) for the UK based Telecom Product ISP Vodafone UK from gathering customer requires, planning, Execution and implementation of Telecom Network Infrastructure to various business customers.

Awareness and knowledge with widely successful agile techniques: User Stories, Continuous Integration, Continuous Testing, Agile Games and managed in JIRA Addressed problems through risk management and contingency planning.

Good skills and knowledge of servant leadership, facilitation, situational awareness, conflict resolution, continual improvement, empowerment, and increasing transparency. Monitor and report project progress and status throughout the project lifecycle ensuring timely and accurate reports are prepared as required by the Client

Managed project scope to ensure delivery was compliant with scope commitment. Tracked and managed product backlog, burn-down metrics, velocity, and task breakdown.

Documenting the process changes and saved in the repository (Confluence) provided to the project team whenever required

Collects, reviews and publishes project status with regard to resources (people and optionally funding/cost), schedule (time), stakeholder management, and features (the solution and its quality) that influence project performance and completion

Gathering data about project progress if any new changes invoked after a scrum meeting, agreed and accepted by a team, supporting them in providing relevant documents from repository.

Stakeholder engagement and communication management through a coordinated approach of stakeholder engagement assessment matrix based on their interest, power, influence etc.

## EDUCATION

**ANNA UNIVERSITY**

**Bachelor of Engineering (ECE)**

2006 – 2010 completed a full time Bachelor of Engineering in Electronics and Communication

2005 – 2006

# NATIONAL HIGHER SECONDARY SCHOOL, NAGAPATTINAM

**Higher Secondary**

First Group (BIology), Mathematics, and General Science (Physics & Chemistry), Language (Tamil, English)

2003 – 2004

# NEHRU MATRICULATION HIGHER SECONDARY SCHOOL

Completed 10th Standard (Matriculation) in 2004

# Matriculation (10th STD)

## PROJECT MANAGEMENT PROFESSIONAL (PMP® #2857658)

PMP® #2857658

**CCNA** CISCO Certified Network Associate (CCNA) in Switching & Routing (Valid till 2022)

## PROJECT MANAGEMENT TOOLS

MS Projects, JIRA, Confluence, Bit Bucket, Amdocs CRM, Snow, MS Visio

## PROJECT MANAGER

Experienced Project Delivery & Implementation (PMO) manager with demonstrated 8 years of experience in Network delivery & Infrastructure project management

**PERMANENT ADDRESS (CONTACT ADDRESS)**

26, Manikodi srinivasan nagar, perungudi,

chennai-600096