Megha Mehra

Associate Staff Engineer

Megha has 6.5 years of experience in the software industry as QA in Functional Testing, Salesforce.com (Service and Community Cloud) CRM, .net, JAVA based applications. She is an ISTQB Foundation Level Certified Tester having vast experience in Functional, Regression, UAT, Accessibility testing of web-based and mobile applications. She is always willing to work as a key player in challenging & creative environment.

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WORK EXPERIENCE

Associate Staff Engineer
Nagarro India

11/2018 - Present,   *Gurgaon*
Roles/Responsibilities

- Responsible for Functional, GUI, and Regression Testing on Salesforce Community and Service Cloud in an Agile-based project for a US-based client
- Creating Test plan & Test scenarios with Test cases for Salesforce testing from Jira Stories while testing multiple feedbacks parallelly
- Logging and Tracking Defects in Jira
- Using Traceability Matrix to provide status report
- Active participant of Sprint Planning, Sprint Review, Sprint Retrospective and Daily Scrum meetings

Lead Engineer
HCL Technologies Ltd

01/2017 - 11/2018,   *Noida*
Roles/Responsibilities

- Understanding the Requirements & Designing Test Cases
- Performing Accessibility Testing as per the standards set by CATO
- Execution of Test Cases & Defect logging & Tracking in JIRA
  Well versed with Agile Methodology
- Coordinate and work with cross-functional teams and development team to discuss about defects
- Performed functional, GUI, and regression testing

Quality Analyst
ClearXpansion LLP (OWT/AXTRICS)

03/2015- 12/2016,   *Mohali*

- Conducted various types of Testing like Functional Testing, GUI Testing, Regression Testing of various modules.
- Understanding the Requirements & Designing Test Cases for Various Modules.
- Execution of Test Cases & Logging Defects on Team Pulse.
- Navigational Testing of Hyperlinks of Web Pages in the different Browsers.
- Tested for Look and Feel of Web Pages.
- Coordinating with Development Team to discuss about Defects.
- Writing User Stories & Preparing Walkthrough Reports.
- Understanding New Stories added by Client & Writing Test cases & testing them accordingly.

KEY SKILLS

- Salesforce Service Cloud & Community Cloud
- Accessibility Testing: - Accessibility Tools i.e., WAT Tool, NVDA, Color Contrast Analyzer, Keyboard Accessibility, WCAG, Flesh Kincaid Grade Level Tool
- Bug Reporting Tools – Jira, Trello
- Test Management – TFS
- Agile Methodology
- Data Loader

KEY PROJECTS

Crowley Employee Community Portal Salesforce - Domain - Shipment tracking & Logistics (07/2019 - Present)

- Understanding the Application & Creating Test Cases for Quote, Booking, Vehicle Shipping Module
- Analyzing Existing Functionality & find & report Issues & Requirement gaps
- Execution of Test Cases & Logging Defects on Jira
- Performing end to end Testing for Quotes & Booking Module
- Production Support for checking the functionality whenever there is new deployment.
- Involved in Daily Scrum Meetings
- Coordinating with Development Team to discuss about Defects
- Giving Client Demo's for the new functionality developed in UAT
- Testing feedbacks raised by client & analyzing requirement gaps
- Involved in requirement gathering & creating user stories in Salesforce & FRD's for Platform Automations & getting approval for them from client
- Creating Test cases & Testing Automated Flows

TTX Blitz .net upgrade -Domain -Logistics (11/2018 - 06/2019)

- Understanding the Application & Creating Regression Test Suite for .net upgrade
- Analyzing Existing Applications & Creating Test Cases in TFS
- Execution of Test Cases & Logging Defects on Jira
- Performing Accessibility Testing as per the standards set by WCAG.
- Performing API Testing using Postman Tool
- Involved in Daily Scrum Meetings with Onshore Team.
- Coordinating with Development Team to discuss about Defects.
- Testing Applications on Panasonic Handheld Device used in TTX
- Preparing Signoff Document.

Mobile Applications Tested

- **Crowley Community Employee Portal**
- **Crowley Operations Portal**
- **Crowley Customer Portal**
- **Clear lynx Mobile App**
- **Medical App**
- **Bible Tracker**
- **Jackfruit**

EDUCATION

Bachelor of Technology (Computer Engineering) with 68%

Kurukshetra University

Master of Technology (Computer Science & Engineering) with 69%

Kurukshetra University

INTERESTS

Cycling

Cooking

Travel

AT&T, MDS Buy Flow Incubator (01/2017 - 11/2018)

- Understanding the Requirements & Designing Test Cases.
- Performing Accessibility Testing as per the standards set by CATO.
- Execution of Test Cases & Logging Defects on TDP.
- Involved in Daily Scrum Meetings with Onshore Team.
- Coordinating with Development Team to discuss about Defects.
- Preparing Cato Handoff Document.

Clear lynx- Domain- Marine Oil Industry (03/2015 - 12/2016)

- Conducted various types of Testing like Functional Testing, GUI Testing, Regression Testing of various modules.
- Responsible For Front End Testing & Conducted Black Box Testing.
- Understanding the Requirements & Designing Test Cases for Various Modules.
- Execution of Test Cases & Logging Defects on Team Pulse.
- Preparing Requirements Traceability Matrix.
- Navigational Testing of Hyperlinks of Web Pages in the different Browsers.
- Tested for Look and Feel of Web Pages.
- Coordinating with Development Team to discuss about Defects.
- Performed UAT Testing for the Application.
- Writing User Stories & Preparing Walkthrough Reports.
- Preparing Reports for the Detailed Application Flow.
- Understanding New Stories added by Client & Writing Test cases & testing them accordingly.
- Involved in Daily Scrum Meetings with Onshore Team.