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| http://cdn.softwaretestinghelp.com/wp-content/qa/uploads/2016/04/ISTQB-Foundation-Level-logo.jpg | **Naveen Galipelli –Scrum Master and ISTQB- Foundation level Certified Test Analyst(Business Analyst), B-Tech(2013)** |
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| **Mobile Number: - +**91 9550047733, **Email ID: -** naveen\_galipelli@yahoo.com |
| A dedicated professional with proficiency in managing testing related functions, highly knowledgeable in a wide variety of professional discipline; focus for a reputed organization |
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PROFILE SUMMARY

* Decisive, determined and result-focused professional with 6+ years of experience in Business Analyst and Software Testing.
* Experience in Requirement Gathering from Stakeholders and arranging meeting with product teams.
* Experience in preparing BRD document and updating the gaps in requirements.
* Vendor Management and UAT team handling.
* 6+ years of experience in managing large software UAT testing projects across domains with approx. 2+test teams and ability to work on multiple projects using Waterfall and Agile methodology,
* Experience in assessing Project Functional Requirements, Creating Test Estimate and Test Schedule, Development of Test Strategy, Experience in handling testing team, Reviewing Test Artifacts.
* Participating in Kick-Off meeting, Creating MOM, daily and weekly status reports.
* Strong client management skills, Working knowledge of Onsite/ Offsite model,
* Knowledge of working on CRM, Mobile Application, LOS, Mutual fund domains.

CORE COMPETENCIES

**|| Functional Requirement Gathering || Functional Requirement Analysis**

**||Test Management ||Defect Management ||**

**Microsoft CRM (Sales, Service and Marketing modules) || Sales force CRM and SDLC for LOS system|| SAP CRM ||CRM Next CRM (Sales and Service Module) || Banking – CRM and Loan Origination System (LOS)|| Mutual Funds**

**|| MIS ||**

ORGANIZATION EXPERIENCE

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| **Designation** | **Organization** | **From** | **To** |
| Associate Lead Consultant  Test Analyst | Acidaes(CRMNext) Solutions Pvt Ltd.  AQM Technologies Pvt. Ltd. | 04-May-2020  21-Nov 2016 | Till Date  28-April-2020 |
| Test Engineer | Quality Kiosk Pvt. Ltd. | 14-July 2014 | 10-Nov 2016 |

KEY RESULT AREAS

* Requirement Gathering and BRD Creation.
* Analysing and updating the documents like BRD, SRS and Impact Assessment documents.
* Arranging gap analysis and demo meetings as well giving training to users.
* Preparing MOM for all meetings and documentation.
* Giving support to Development and UAT team in Implementation.
* Daily updates to the stakeholders and other dependent departments.
* Project Proposal (Quotation) creation.
* Test Status and metrics reporting to all the stakeholders.
* Getting Sign-off on entry and exit criteria for components and for different phases of testing.
* Maintenance of knowledge repository.
* Providing domain specific training to new resources.
* Attending project status and Defect discussion meetings with client and vendors.
* Test Suite preparation
* Daily and weekly report preparation
* Work assignment and monitoring the team.

IT SKILLS

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| MS Office: | MS Excel, MS Word, MS Power Point, MS Visio, Bijagi |
| Language: | C, SQL |
| Defect Management Tools:  Databases | JIRA Admin &JIRA User , Bugzilla, RQM, Mentis    SQL, DB2, Oracle 11g. |

CERTIFICATIONS AND OTHER INITIATIVES

* Certified Scrum Master – CSM Alliance
* Certified Tester Foundation Level – (ISTQB).
* Attended “Professional Diploma in Software Testing” from SEED InfoTech Solutions – Thane, Mumbai.
* RPA Awareness Program – UIPATH Academy.
* RPA – diploma in foundation level – UIPATH Academy.
* pCloudy Mobile App Testing.

ACHIEVEMENTS

* Awarded “Best Emerging Star” for the year 2018 by “AQM”.

EDUCATIONAL DETAILS

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| **Sr no#** | **Exam Board** | **Specialization** | **Pass out year** | **Marks%** |
| 1 | SSC Board of Andhra Pradesh | SSC | 2007 | 83 |
| 2 | Secondary Board of Andhra Pradesh | HSC(Science) | 2009 | 79 |
| 3 | Jawaharlal Nehru Technological University Hyderabad | B-Tech (Electronics and Electrical Eng.) | 2013 | 64 |

PERSONAL DETAILS

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| --- | --- |
| **Date of Birth :** | 14th Dec 1992 |
| **Languages Known :** | English, Telugu, Hindi |
| **Passport details :** | Pass port no: L2226776, Expiry year - 2023 |

(Refer to the Annexure for major projects)

ANNEXURE:

Client: Axis Bank – Unified Complaint Management

Name of Modules: Customer Service Management

Role: Associate Lead Consultant

Team Size: 20 No’s

Duration: May 2020 to Till Date

Scope of Work: Requirement gathering, ***Documentation,*** Functional Testing, Regression Testing, Change Request Testing,

Client: Boston Consulting Group – SBI DIPAK

Name of Modules: RM Dashboard and Rate of interest Calculation module

Role: Test Lead

Team Size: 10 No’s

Duration: Nov 2019 to March 2020

Scope of Work: Requirement gathering, ***Documentation,*** Functional Testing, Regression Testing, Change Request Testing,

Client: IDFC First Bank

Name of Modules: Salesforce CRM, IBM BPM, FinnOne.

Role: Test Lead

Team Size: 12 No’s

Duration: Jan 2019 to Oct 2019

Scope of Work: Requirement gathering, Documentation, Functional Testing, Regression Testing, Change Request Testing,

Client: Aditya Birla service center Pvt. Ltd,

Type: Web Application,

Name of Modules: 03 applications (Remedy Ticketing Tool, Cloud forms (Virtual user request portal), chart boat (work assign to team s per mentioned key words in mail)

Role: Test Lead

Team Size: 17 No’s

Duration: Aug 2018 to Dec 2018

Scope of Work: Functional Testing (Waterfall Model).

Client: ShareKhan

Name of Modules: Talisma (Lead Management System)

Role: Test Lead

Team Size: 15 No’s

Duration: May 2018 to July 2018

Scope of Work: Functional Testing, Mobile Testing,

Client: Aditya Birla Capital pvt ltd.

Type: Web Application, Mutual Fund portal – Pro Vision

#. Of Modules: 05 applications

Role: Assistant Team Lead

Duration: Nov 2017 to Apr 2018

Scope of Work: Functional Testing, Mobile Testing

Client: Reliance

Type: Web Application – CRMNext sales and service management - Mutual Fund

#. Of Modules: 05 applications

Role: Senior Test Engineer

Duration: July 2017 to Oct 2017

Scope of Work: Functional Testing.

Client: Aditya Birla Capital pvt ltd.

Type: Web Application – CRM sales management - Mutual Fund

#. Of Modules: 05 applications

Role: Senior Test Engineer

Duration: Nov 2016 to June 2017

Scope of Work: Functional Testing, Mobile Testing

Client: Haryana police headquarters – HP

Type: Web Application – E-Governance

#. Of Modules: 10 applications

Role: Senior Test Engineer/Project Coordinator

Duration: Jan 2017 to Feb 2017

Scope of Work: Functional Testing.

Client: NSDL

Type: Web Application (Client management system) and CRM,

Role: Test Engineer

Team Size: 7 No’s

Duration: Sep 2015 to Nov 2016

Scope of Work: Functional Testing (Agile Model).

Client: Max life

Type: Web Application and CRM,

Role: Test Engineer

Team Size: 10 No’s

Duration: Sep 2014 to Aug 2015

Scope of Work: Functional Testing (Waterfall Model).

I hereby declare that all the above information is true to the best of my knowledge.

**Place:** Mumbai. **Date:**

**(Naveen Galipelli)**