

MANDEEP SINGH SHINGARI

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CAREER OVERVIEW

6+ Years of IT experience with both Product and Service Based industries. Expertise in working and leading full life-cycle projects in agile environment. Involvement in projects having different technological backgrounds.

WORK HISTORY

Lead Engineer

Bharti Airtel Limited – Gurugram, Haryana

Jul-2019 to Present

- Leading squad for Project based upon SFDC Sales Cloud.
- Thorough experience of working in AGILE methodology
- Experience in Apex Classes and Apex Triggers.
- Knowledge on Lightning Web Components and integration of Wire and Apex classes with LWC.
- Experience in Salesforce Admin with thorough knowledge of SFDC architecture including managing Profiles.
- Experience working on data model and **SOQL, SOSL, DML** statements, **Objects** and **Governor Limits, WebToLead**.
- Experience on Designing of **Process Builders, Approval Processes and Flows**.
- Hands on **Batch Apex, Scheduled Apex, and Future Methods**.
- Expertise in Rest and XML based P2P and Queue based APIs. Used **dockers** to get data from Queue based APIs and post in target system.
- Integrated **Python** with Siebel CRM to call Rest APIs and make DB Manipulations.
- Developed automated utility to migrate Siebel IP15 release bundle of a sprint to upgraded IP22 Environment.
- Developed automation for **CI/CD** of Code merge involving Python, Jenkins, GIT and JIRA.

System Development Associate (Siebel Developer-D01)

Jan-2018 to June-2019

Conduent Business Services India LLP – ITPL, Bangalore

- Worked as Siebel developer in heavily customized Siebel Call Center Application named as Vector, used by New Jersey toll Call Center Agents.
- Worked on Siebel Open UI requirements like modification of JS,CSS,JSON files.
- Worked on Siebel IP18 migration from one environment to other.
- Had Salesforce classic and Lightning Training.

Project Engineer (Siebel Developer-L1.1)

June-2016 to Jan-2018

Wipro Technologies – Sarjapur Road, Bangalore

- Worked as Siebel developer in Siebel eClinical Application.
- Worked as a developer in areas like Siebel Configuration, Siebel eScript, Workflows, EAI, Data Migration (SQL, EIM, VB Macro) and Siebel Administration.
- Worked on development of inbound and outbound interfaces as part of one of the Siebel eClinical Application release.

EDUCATION

BACHELOR OF TECHNOLOGY | 2016 | DAV INSTITUTE OF ENGINEERING AND TECHNOLOGY - JALANDHAR, PUNJAB

- Electronics and Communication Engineering
- 71.19% Marks

ASSOCIATE OF APPLIED SCIENCE |2012 | SHRI GURU HARKRISHAN PUBLIC SCHOOL - PATHANKOT, PUNJAB

83.4% Marks

SKILLS & ABILITIES

- | | |
|------------------------|----------|
| • Apex | • Python |
| • LWC | • DevOps |
| • Siebel Open UI | • SFDC |
| • Siebel Administrator | • XSL |
| • SQL/SOQL | • JSON |

LANGUAGES

- English
- Hindi
- Punjabi

ADDITIONAL INFORMATION

Mother's Name: Mrs. Manjot Kaur
Father's Name : Mr. Kamaljit Singh
Date of Birth: 29-Jan-1995
Gender: Male
DATE: 20-February-2023
PLACE: Gurugram, Haryana, India.