**Suneeta**

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**PROFESSIONAL SUMMARY:**

* Over 7+ years of experience in **Software Quality Assurance and Test Automation Process** in IT industry and experience in testing Client/Server, **Web-based Applications, Web Services (SOAP and REST)** with proficiency in both Manual and Automation Testing.
* Experience in all phases of **Software Testing Life Cycle (STLC), Software Development Life Cycle (SDLC),** and methodologies like **Waterfall and Agile**.
* Experience in SQA (Software Quality Assurance) including Manual and Automation testing with tools such as Selenium **WebDriver/IDE/Grid, TestNG, Maven, Jenkins, JIRA and SoapUI.**
* Experience in **Data Driven, Page Object Model (POM)** patterns using **Selenium WebDriver and TestNG.**
* Excellent knowledge on XPath, Firebug, Firefox and Chrome devtools.
* Hands-on experience with **Web Service testing using SoapUI, Apache Http Client, Rest API, and WSDL.**
* REST API testing using **SoapUI, POSTMAN, Apache HTTP Client API, TestNG, JAXB & JSON parsers.**
* Sound knowledge on **TestNG framework for Test Automation**, **Maven for Project build integration, Jenkins for Continuous Integration.**
* Good working knowledge of **MySQL** and **Oracle** databases.
* Strong experience with Version Control Systems such as **SVN and GIT**.
* Experience in **GUI and Functional Testing, Black box Testing, Positive/Negative testing, Ad-hoc testing, Systemtesting, Integration**, Performance, Stress, Load and Regression Testing of Web and Client/Server based applications using Manual and Automation techniques.
* Experience in **GUI and Functional Testing, WHITE box Testing, Positive/Negative testing, Ad-hoc testing, System testing**
* Extensive experience in preparing Test Strategy, Test plan, Test scenarios, Test cases, and Test scripts based on user requirements and system requirement documents for functional, security, performance, configuration, regression, integration and usability testing.
* Expertise in documenting defects using **Rally, JIRA, Bugzilla, Mantis.**
* Experience with data analysis, documenting business requirements and data specifications.
* A good team player, detail oriented, self-motivated individual with strong analytical and leadership skills.
* Excellent interpersonal and communication skill. Good documentation and process management skills with ability to effectively understand the business requirement to develop a quality product.

**TECHNICAL SKILLS:**

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| **Languages/ Scripts** | Java, SQL, JavaScript, XML, HTML, CSS, Groovy |
| **Testing Tools** | SeleniumWebDriver/IDE/GRID,TestNG, Apache POI, Apache HTTP Client, SoapUI, POSTMAN,Cucumber, Appium, LoadRunner, QTP, Test Director, Tealeaf, Dynatrace |
| **Web Services**  | SOAP, REST, WSDL |
| **Bug Tracking Tools** | Bugzilla, Rally, JIRA, Mantis |
| **Testing Methodologies** | System Testing, Reliability Testing, Feature Testing, Acceptance Testing, Functionality Testing, Regression Testing, Agile Testing, Build Acceptance Testing, Go-Live Testing |
| **Databases** | Oracle SQL, MySQL |
| **Misc. Tools** | TOAD, Eclipse, Firebug, Fire Path, Firefox, Chrome devtools |
| **Operating Systems** | MAC, Linux, UNIX, Windows |
| **Build/CI Tools** | Ant, Maven, Jenkins |
| **Version Control** | SVN, GIT |

**WORK EXPERIENCE:**

**Zions Bank, Salt lake city, UT May 2020 - Till Date**

**Role: Test Automation Engineer**

**Description:** Zions First National Bank was founded in Salt Lake City in 1873 and continues its legacy of strength and stability as one of the oldest financial institutions in the Intermountain West. To bring value to individuals, small-to middle-market businesses, nonprofits, corporations and institutions, Zions Bank provides a wide range of traditional banking and innovative technology services.

**Responsibilities:**

* Involved in creating Java based scripts for Selenium WebDriver with TestNG as automation framework.
* ADO Azure devops create task and write a code according to functionality given by manual team
* Automated **Web Application** testing using **Selenium WebDriver** and **REST API with Apache HTTP Client, TestNG.**
* Used **Selenium WebDriver, Maven, Java, XPath & Firebug, Log4j, JDBC and Apache POI APIs.**
* Worked on Selenium **GUI Object / element verification is done through XPath, CSS locators.**
* Performed parameterization of the Automated Test scripts in **Selenium WebDriver** to check how the application performs against multiple sets of data.
* Performed Compatibility testing of applications for dynamic and static content of browsers using HTML Ids and XPath in Selenium.
* Used TestNG Annotations in creating test suites for validating Restful web services.
* Involved in creating automation test suites for regression testing in **UI**. The messaging formats included **API** over **HTTP and REST** based clients with **XML** payload.
* Tested SOAP and Restful Web Services using SoapUI manually.
* Developed and executed **SQL queries** to verify the proper insertion, deletion and updates into the database.
* Performed **Regression testing** on new builds, every modification in the application using Selenium WebDriver.
* Performed defect reporting and bug tracking using **JIRA** and also followed up with development team to verify bug fixes, and update bug status,
* Familiar with Cucumber and BDD test automation frameworks.
* Used JSON, XML types in Restful Web Services.
* Expert in developing Java Selenium Web Driver/RC/IDE/Grid test scripts and Test Frameworks using TestNG/JUnit, ANT/MAVEN build tools.
* I have good hands on experience in Spring boot Spring’s RestTemplate comes to Rescue. RestTemplate provides higher level methods that correspond to each of the six main HTTP methods

**Safeway, Inc Pleasanton, CA Jan 2019 - Apr 2020**

**Role: SDET - Test Engineer**

**Description:** Application, part of the Safeway portal, is based on the cloud and is used to give the user a personalized experience in shopping at the Safeway stores accrues the country. The application is available on the web, mobile web and as well native apps as well. The user makes an account to activate the application on the smart phone and then enters his/her Safeway club card number. Based on the shopping history of the client Safeway offers the client many different deals which would enhance the shopping experience and save a lot of money for the user. The application is developed using Java, J2ee technologies & frameworks, No SQL database, oracle on Tomcat Application with Linux platform.

**Responsibilities:**

* Worked with Business Analysts and Developers for requirements review and developing Test Scenarios.
* Analyzed Business Requirements use cases and worked on automation and manual testing of the application.
* Responsible for all types of tests like Business Functionality, Documentation testing, User Acceptance Testing (UAT), browser compatibility testing, Integration testing.
* Involved in creating Java based scripts for Selenium WebDriver with TestNG as automation framework.
* Automated **Web Application** testing using **Selenium WebDriver** and **REST API with Apache HTTP Client, TestNG.**
* Used **Selenium WebDriver, Maven, Java, XPath & Firebug, Log4j, JDBC and Apache POI APIs.**
* Worked on Selenium **GUI Object / element verification is done through XPath, CSS locators.**
* Performed parameterization of the Automated Test scripts in **Selenium WebDriver** to check how the application performs against multiple sets of data.
* Performed Compatibility testing of applications for dynamic and static content of browsers using HTML Ids and XPath in Selenium.
* Used TestNG Annotations in creating test suites for validating Restful web services.
* Involved in creating automation test suites for regression testing in **SoapUI**. The messaging formats included **SOAP** over **HTTP and REST** based clients with **XML** payload.
* Tested SOAP and Restful Web Services using SoapUI manually.
* Developed and executed **SQL queries** to verify the proper insertion, deletion and updates into the database.
* Performed **Regression testing** on new builds, every modification in the application using Selenium WebDriver.
* Performed defect reporting and bug tracking using **JIRA** and also followed up with development team to verify bug fixes, and update bug status,
* Familiar with Cucumber and BDD test automation frameworks.
* Used JSON, XML types in Restful Web Services.
* Expert in developing Java Selenium Web Driver/RC/IDE/Grid test scripts and Test Frameworks using TestNG/JUnit, ANT/MAVEN build tools.
* I have good hands on experience in Spring boot Spring’s RestTemplate comes to Rescue. RestTemplate provides higher level methods that correspond to each of the six main HTTP methods that make invoking many RESTful services a one-liner and enforce REST best practices.

**Environment:** Agile, JIRA, Selenium WebDriver, Java, Fire Bug, Apache POI, Log4j, MAVEN, Eclipse, TestNG, Jenkins, HTML, JavaScript, CSS, XML, XPATH, Firebug, Web Services, SoapUI, SOAP and REST APIs, Oracle SQL, Linux, WebSphere Application Server.

**Optima Health, CA Mar 2017 - Dec 2018**

**Role: Senior Test Engineer**

**Description:** Developed web application for brokers of small market health insurance for group or individual customers. Basic functionality was to get customer physical address, marital status, family health and their individual health information. After all the required information provided by customers application would figure out the best available health plan in small market and output to customers for their selection

**Responsibilities:**

* Involved in the Software Development Life Cycle from Requirement Analysis to supporting application in production.
* Reviewed Functional Requirement Specifications and created test based on test scenarios drawn from functional requirements
* Used TestNG framework for creating Selenium scripts, for functionalities of deriving complex quotations.
* Created Java based scripts for **Selenium WebDriver** with **TestNG** as automation framework**.**
* Performed regression test to ensure that introduction of new features into application doesn't affect the existing functionality.
* Tested compatibility of application for dynamic and static content under various browsers using **HTML IDs** and **XPath** in **Selenium**.
* Used Core Java for writing automated regression test scripts using **Selenium WebDriver.**
* Tested Rest API using **Apache HTTP Client, TestNG.**
* Used **SoapUI** to test Web Services using **WSDL** file given by development team.
* Integrated the test suites with **Jenkins** continuous integration tool and helped build engineer to resolve the issues during integration with the build process.
* Developed Test Plans, Test cases, Test Scripts, Test strategy, Test Scenario, Test Reports.
* Performed tests for Functionality, Regression, GUI, End to End, System, Configuration and Backend.
* Classified the defects according to severity and priority levels and prepared Test Status Reports.
* Raised defects in **Rally** and made sure appropriate hand-offs and retesting takes place.
* Prepared defect prevention (DP) reports and conducted DP meetings with the team.
* Used Toad to write SQL queries, to verify quotation values displayed on various pages of the application.
* Participated in test scenario inspections, test case reviews, work and functional mapping & UAT sessions.
* Actively participated in weekly meetings, triage calls and updated weekly reports.

**Environment:** Selenium WebDriver, Apache POI, Maven, Eclipse, Web Services, REST API, Apache HTTP client, TestNG, JAXB, GSON, XML, JSON, SOAP, WSDL, SoapUI, Rally, Toad, SQL, GIT, Oracle, Linux**.**

**AT&T, Redmond, WA Sep 2016 - Feb 2017**

**Role**: **Senior Test Engineer**

**Description:** At AT&T I was working with ‘My shop’ team, where users can pay their bills. Do some window shopping. Adding products to the cart which they plan to buy. Online shoppers need to be offered convenience and instant ease-of-access to your online store, no matter what device they’re using. Your online store should be built on a responsive design template and its features need to be available to all users, at any time, and from anywhere. Older design templates were not structured to be flexible enough for the various screen sizes that are available nowadays so responsive design has taken over and is becoming standard with mobile websites of any merit.

**Responsibilities:**

* Proactive participant in weekly **AGILE** team meetings and updated team lead and manager on status of testing.
* Analyzing and understanding Business Requirement Document written in **JIRA** and Use cases from SharePoint to design test cases.
* Developing the Test Scripts, Test Conditions, Expected Results for one or more Test Plans, Including the Product, Regression, End to End, System Integration Testing. Develop, update and maintain the Testing Standards and Procedures.
* Involved in the Execution of the Test Scripts.
* Performing manual testing through all phases of development life cycle (Usability, Functional, and Regression Testing) using black box testing methods.
* Created automation test framework with the help **of Selenium WebDriver and Maven with TestNG, XPath, Log4j, Apache POI, Data Driven and Page Object Model principles.**
* Validated Ajax controls, pop-ups and various form controls using **Selenium WebDriver**.
* Used **Firebug and Fire Path** to identify the elements in the web application.
* Used TestNG test suite to run group of test classes and test cases.
* Integrated the test suites with **Jenkins** continuous integration tool and helped build engineer to resolve the issues during integration with the build process.
* Used **SoapUI** for **testing SOAP and Restful web services** of the application.
* Developed test cases and suites of the web services using Data Driven pattern.
* Used Toad for writing **SQL** queries to validate backend applications to ensure accurate results.
* Coordinated with development team closely for issue resolution.
* Managed Requirement Change Requests and implementing procedures for test changes.
* Developed Test Cases for Backend testing, integrating SQL queries to be used in running test cases.
* Involved in informing the test lead of any issues that may affect the schedule, budget, or quality of the product or the testing process.
* Used Test Director for communicating between developers, product support and test team members.
* Tracking, reviewing, and analyzing defects using **Mantis**.
* Provide guidance to development and project teams on appropriate approaches to testing delivered products, including test tool sets.
* Worked on functional, regression and system testing.

**Environment**: Selenium WebDriver, Apache POI, Maven, Eclipse, Web Services, REST API, Apache HTTP client, TestNG, JAXB, GSON, XML, JSON, SOAP, WSDL, SoapUI, Mantis, Toad, SQL, GIT, Linux.

**Avex Mortgage bank Private Ltd (Milpitas CA Oct 2014 - Aug 2016**

**Role: Senior Software Test Engineer**

**Description:** This was an enhancement project that would allow customers to deposit directly through mobile devices through small business banking, commercial and residential mortgage origination and retail banking focused on personal services, technological support and innovative customer centered products. Each module has different functionality like Balances, Performance reports, and consists of Account detail, Transfer funds, Credit card processing reports etc.

**Responsibilities:**

* Responsible for overall quality of both desktop and mobile experience.
* Led & Coordinated with offshore QA team members.
* Worked closely with the business team in getting in testing and implementing projects.
* Managed applications through different cycles of the project with different teams.
* Coordinated with multiple projects and teams on a day to day basis and making sure applications does not miss the deadlines
* Designed the overall **testing Scenarios, test cases, updates to the existing test cases as per the latest release, executing the test cases.**

**Environment:** C#, .NET, Quality Center, QTP, SQL Server, Windows, UNIX, WebLogic, WebSphere

**EMC Bangalore, India Dec 2012 - Sep 2014**

**Software Test Engineer**

**Description:** Document Administrator runs simply in a browser. No client installs are necessary. And it supports multiple data sources including DQL or external ODBC connection data sources. Document Reports works with a variety of Document user clients. Empowering end-users and unleashing the power of Document to access reports whenever and wherever users are having never been so easy.

**Responsibilities:**

* Involved in all Functional and technical discussions with the Users, Project Management, Developers, Architects and Test Teams
* Developed comprehensive **test plans** based on business scenarios
* Responsible for developing **Functional and UAT scripts** and cross checking with **Business Requirements**
* Created and executed **test cases** based on **business testing requirements** and **test plans**
* Extensively used **Quick Test Professional (QTP)** for generating automated script
* Primarily responsible for **Functional Test, System, Regression, Integration and User Acceptance testing.**
* Create Automated Test scenarios for **GUI, Functionality, Boundary, and Regression Testing using QTP.**
* Familiar with Cucumber and BDD test automation frameworks.
* Used JSON, XML types in Restful Web Services.
* Expert in developing Java Selenium Web Driver/RC/IDE/Grid test scripts and Test Frameworks using TestNG/JUnit, ANT/MAVEN build tools.

**Environment:** C#, .NET, Quality Center, QTP, SQL Server, Windows, UNIX, WebLogic, WebSphere,