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|  | Shubhankar Singh | | |  |
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| **Contact**  Flat No-20, A-116,  Panchsheel Vihar, New Delhi-110017  (+91)-9871820168  shubhonnet@gmail.com  www.linkedin.com/in/shubhankarsingh | | Profile 13 years of experience in Scrum Master, Tech lead and Development roles. Currently designate and working as a ‘**Scrum Master/Team Lead**’ in **SSP India Pvt Ltd.**  **Development Domain experience** – **Personal lines insurance/Broking**: 8 years, **General Insurance** – 3 years, **Accounts**: 2 years | | |
| Key Skills  * Scrum, Kanban, SAFe * AzureDevops, Azure wiki, Confluence * C#, VB.Net, .Net core 2.2, .Net framework 4.5 * Microservice RESTful API, SOAP Service, WCF Services, ASP.Net Core, Test Driven Development, Visual Basic. * SQL Server 2005\2008\2016, MySQL, MS Access * SOAP UI, Postman, JMeter * AWS Basic * TDD, XUnit, DDD, Pair programming, local stack, and service Agents * VSTS, TFS * CI/CD using Azure DevOps   **Certification Summary**   * Certified Scrum Master * CII – FIT certified   **Specialties**   * Demonstrable experience of Scrum Management * Knowledge of agile methodology and frameworks like [Scrum, Kanban](https://www.yodiz.com/blog/difference-between-scrum-vs-kanban/), etc. * Good skills to coach team how to follow agile scrum, which really works. * Strong knowledge of Scrum theory, rules, and practices. * Knowledge about tasks, backlog tracking, burndown metrics, velocity, user stories etc. * Client management includes expectation, scope, and escalation. * Estimating, staffing, scheduling, and delivering projects * Leading complex consulting engagements * Proposing and presenting solutions. * Application Development and Maintenance * Good understanding to implement CI/CD using Azure DevOps   **Career Timeline**   * **SSP India Pvt Ltd** * Team Lead – December 2020 till Date * Sr. Software Developer – June 2013 to Dec 2020 * Software Developer – Jan 2008 to June 2013   **Personal Details**  **Father Name**: Shri P P Singh  **Date of Birth**: 14-10-1978  **Gender**: Male  **Languages**: English, Hindi  **Marital** **Status**: Married  **Nationality**: Indian  **Willing to relocate: Yes** | | Experience  * More than 2+ years of experience of serving teams as a scrum master. * Have served scrum teams under SAFe framework including PI planning and PI delivery. * Worked at implementing Agile with Scrum framework. * Running sprint ceremonies, capacity planning * Skilled at systematically progressing from problem definition to task planning and execution. * Resource budgeting, utilization, Delegating, Monitoring and Controlling Scrum Team Efforts. * Understanding the requirement and identify the gaps required for Scrum team. * Ability to recognize, communicate, follow-up and close-out key issues. * Ensuring the quality of the deliverables, Multitasking, Motivate & Coach team. * Bring teams to an even higher level of performance/ Velocity and Capacity. * Working with the Product Owner on defining Product Backlog Items (PBIs), Tasks, Estimation of PBIs, PBI’s refinement for future sprint, Capacity Planning. * KDD creation for new process flow. * FD creation for low level detail and technical story writing. * Good understanding of Continuous Integration and Continuous Delivery concepts (using Azure DevOps)   ***SSP India Pvt Ltd: Jan 2008 — Till Date***  **Aug’s 18 – till date**: ***DIGITAL INSURANCE PLATFORM***  **Role** – **Scrum master/Technical lead/Developer**  Digital Insurance Platform is SSP’s strategic next generation platform for Broking solution providing improved core business processes and powerful digital capabilities — the complete solution for the digital era hosted on AWS cloud with Microservice architecture. This is combined with a market leading user experience platform with self-service capability, giving the customers exactly the service, they demand.  **Technology Stack:** Micro Service Architecture, C#, VB.net, ASP.net Core, Blazor, TDD – xUnit, AWS S3, DynamoDB, Aurora DB, OAuth2.0, AWS Cloud, WCF, SSRS, Web API, SOAP UI, JMeter etc.  ***July 2016—July 2018: ENDSLEIGH SELF SERVICE PORTAL***  **Role** – Sr. Developer/Team support/Requirement understanding.  To develop self-service portal for broking customer and have worked for Private motor product. We have developed capability to perform New Business/Mid Term Adjustment/Renewal. This was the first company’s project where we have implemented Agile and worked in the scrum team.  **Technology Stack:** Micro Service Architecture, C#, ASP.net Core, TDD – xUnit, WCF, Web API, SOAP UI, JMeter etc.  ***April 2008—July 2016: PURE BROKING***  **Role** – Developer/Sr. Developer  Pure Personal Line (PPL) product is insurance broker software where we have worked as individual and as a team member in the assigned development. | | |
|  | | Education **Master of Computer Applications (MCA)** Degree from Suresh Gyan University, Jaipur, Rajasthan (2016-2019).  **Bachelor in Tourism Studies (BTS)** Degree from IGNOU, New Delhi (2013-2016)  **DNIIT in Advance Computer Design & Programing** 2 years Diploma from NIIT, Kolkata (2001-2004) | | |