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|  | Shubhankar Singh |  |
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| **Contact**Flat No-20, A-116, Panchsheel Vihar, New Delhi-110017(+91)-9871820168shubhonnet@gmail.comwww.linkedin.com/in/shubhankarsingh | Profile13 years of experience in Scrum Master, Tech lead and Development roles. Currently designate and working as a ‘**Scrum Master/Team Lead**’ in **SSP India Pvt Ltd.** **Development Domain experience** – **Personal lines insurance/Broking**: 8 years, **General Insurance** – 3 years, **Accounts**: 2 years |
| Key Skills* Scrum, Kanban, SAFe
* AzureDevops, Azure wiki, Confluence
* C#, VB.Net, .Net core 2.2, .Net framework 4.5
* Microservice RESTful API, SOAP Service, WCF Services, ASP.Net Core, Test Driven Development, Visual Basic.
* SQL Server 2005\2008\2016, MySQL, MS Access
* SOAP UI, Postman, JMeter
* AWS Basic
* TDD, XUnit, DDD, Pair programming, local stack, and service Agents
* VSTS, TFS
* CI/CD using Azure DevOps

**Certification Summary*** Certified Scrum Master
* CII – FIT certified

**Specialties*** Demonstrable experience of Scrum Management
* Knowledge of agile methodology and frameworks like [Scrum, Kanban](https://www.yodiz.com/blog/difference-between-scrum-vs-kanban/), etc.
* Good skills to coach team how to follow agile scrum, which really works.
* Strong knowledge of Scrum theory, rules, and practices.
* Knowledge about tasks, backlog tracking, burndown metrics, velocity, user stories etc.
* Client management includes expectation, scope, and escalation.
* Estimating, staffing, scheduling, and delivering projects
* Leading complex consulting engagements
* Proposing and presenting solutions.
* Application Development and Maintenance
* Good understanding to implement CI/CD using Azure DevOps

**Career Timeline*** **SSP India Pvt Ltd**
* Team Lead – December 2020 till Date
* Sr. Software Developer – June 2013 to Dec 2020
* Software Developer – Jan 2008 to June 2013

**Personal Details****Father Name**: Shri P P Singh**Date of Birth**: 14-10-1978**Gender**: Male**Languages**: English, Hindi**Marital** **Status**: Married**Nationality**: Indian**Willing to relocate: Yes** | Experience* More than 2+ years of experience of serving teams as a scrum master.
* Have served scrum teams under SAFe framework including PI planning and PI delivery.
* Worked at implementing Agile with Scrum framework.
* Running sprint ceremonies, capacity planning
* Skilled at systematically progressing from problem definition to task planning and execution.
* Resource budgeting, utilization, Delegating, Monitoring and Controlling Scrum Team Efforts.
* Understanding the requirement and identify the gaps required for Scrum team.
* Ability to recognize, communicate, follow-up and close-out key issues.
* Ensuring the quality of the deliverables, Multitasking, Motivate & Coach team.
* Bring teams to an even higher level of performance/ Velocity and Capacity.
* Working with the Product Owner on defining Product Backlog Items (PBIs), Tasks, Estimation of PBIs, PBI’s refinement for future sprint, Capacity Planning.
* KDD creation for new process flow.
* FD creation for low level detail and technical story writing.
* Good understanding of Continuous Integration and Continuous Delivery concepts (using Azure DevOps)

***SSP India Pvt Ltd: Jan 2008 — Till Date*****Aug’s 18 – till date**: ***DIGITAL INSURANCE PLATFORM*****Role** – **Scrum master/Technical lead/Developer**Digital Insurance Platform is SSP’s strategic next generation platform for Broking solution providing improved core business processes and powerful digital capabilities — the complete solution for the digital era hosted on AWS cloud with Microservice architecture. This is combined with a market leading user experience platform with self-service capability, giving the customers exactly the service, they demand.**Technology Stack:** Micro Service Architecture, C#, VB.net, ASP.net Core, Blazor, TDD – xUnit, AWS S3, DynamoDB, Aurora DB, OAuth2.0, AWS Cloud, WCF, SSRS, Web API, SOAP UI, JMeter etc.***July 2016—July 2018: ENDSLEIGH SELF SERVICE PORTAL*** **Role** – Sr. Developer/Team support/Requirement understanding.To develop self-service portal for broking customer and have worked for Private motor product. We have developed capability to perform New Business/Mid Term Adjustment/Renewal. This was the first company’s project where we have implemented Agile and worked in the scrum team.**Technology Stack:** Micro Service Architecture, C#, ASP.net Core, TDD – xUnit, WCF, Web API, SOAP UI, JMeter etc.***April 2008—July 2016: PURE BROKING*** **Role** – Developer/Sr. DeveloperPure Personal Line (PPL) product is insurance broker software where we have worked as individual and as a team member in the assigned development. |
|  | Education**Master of Computer Applications (MCA)** Degree from Suresh Gyan University, Jaipur, Rajasthan (2016-2019).**Bachelor in Tourism Studies (BTS)** Degree from IGNOU, New Delhi (2013-2016)**DNIIT in Advance Computer Design & Programing** 2 years Diploma from NIIT, Kolkata (2001-2004) |