Roylen Topno (+91-6361024917) **topno.roy@gmail.com**

**Roylen Topno**

**Scrum Master**

**PROFESSIONAL SUMMARY**

* Certified Scrum Master with specializing in leading high- performing and multi-disciplinary team from Agile Product Development through successful product launches.
* 14+ years of experience in IT and with 5+ years of experience as a Scrum Master and 8+ years of experience in testing. Around 1 year of onsite experience with client O2 Germany and UPC Netherland.
* Working experience with JIRA, Azure DevOps, Confluence, qTest and HP ALM.
* Enthusiastic Agile Scrum Master whole heartily believing in Servant Leadership and enabling the Scrum Team to be successful, transparent, self-organized and self-managed.
* Coached the Scrum team on the Agile Manifesto and Agile Principles.
* Agile Framework like Scrum, Kanban. Good knowledge on Agile Techniques like User Stories, TDD, ATDD.
* Having knowledge on DevOps, CI/CD, Technical Debt, Spike.
* Having knowledge on Jenkins, SonarQube, Maven, JUnit, Bitbucket, Eclipse, Selenium, TestNG.
* Excellent communication skills; both verbal and written including strong decision-making and problem-solving skills.

**CERTIFICATION S**

* Certified Scrum Master from Scrum Alliance.
* Certified Scrum Product Owner from Scrum Alliance.
* ISTQB Foundation Level Exam.

**WORKING EXPERIENCE:**

* Currently working with **Ernst & Young GDS,** as Senior Consultant from **4th Jan 2021 to till date.**
* Previously worked with **Trianz Holdings Pvt. Ltd,** as Senior Technical Lead from **8th August 2011 to 24th Dec 2020.**
* Previously worked with **TechMahindra Ltd.** as Senior Technical Associate from **16th June 2008 to 21st July 2011.**
* Previously worked with **Accenture Services Pvt. Ltd**, as Software Engineer from **17th August 2006 to 3rd June 2008.**

**Trianz Holdings Pvt. Ltd. Aug 2013 – Dec 2020**

**Role: Scrum Master**

* Scrum Master for two teams. Facilitates and is accountable for owning the Scrum Agile ceremonies for the scrum team. Facilitate readiness and prepare quarterly planning.
* Maintained JIRA task board and produce daily burn down charts. Partners with Product Owner to ensure continuous refinement of backlog
* Partners with Product owners, Program or Project Managers to communicate delivery of work product from the scrum team and escalates key risks and issues impeding scrum team effectiveness.
* Share JIRA details of the sprint to Program Manager before go-live. Determined the team capacity and velocity from historical data. Assist the team in story estimation and helped create user stores
* Fully utilized the KPI Metrics (Burndown chart, team velocity, etc.) to track progress and help move the team to a more efficient model
* Manage Stakeholder management and progress report. Work with other Scrum master to manage any interdependencies.
* Facilitate meeting with Project sponsors, Stakeholder and multiple business and technical teams to define and deliver complex features.
* Resolve team level impediments, manage risk, dependencies and drive continuous improvement throughout the delivery teams and life cycle.
* Using BigPicture for RoadMap Tracking, Planning activities, task management, Gantt Chart creation.
* Develop RACI matrix for the teams.

**Trianz Holdings Pvt. Ltd. July 2012 – March 2013**

**Role: QA Lead**

* Analyze of architecture of the application. Involved in Non-Functional Requirement Gathering. Understand the requirement from the functional specification.
* Involved in Estimation Preparation. Prepared the Test Planning and Strategy.
* Involved in Workload Modeling. Involved in Performance Scripting.
* Involved in Test Execution, Monitoring using AppDynamics & Result Analysis.
* Monitoring CPU and Memory Utilization. Review of test cases for better coverage of requirement and testing. Creation of traceability matrix based on requirement.
* Assignment of test cases and test case execution. Review the results with stakeholders.
* Defect Tracking. Prepare Test Summary Report.

**Trianz Holdings Pvt. Ltd. Nov 2011 – April 2012**

**Role: Senior Tester**

* Understand the requirement from the functional specification. Prepared Test plan, Test cases.
* Review of test cases for better coverage of requirement and testing. Prepared the Test Planning and Strategy. Creation of traceability matrix based on requirement.
* Assignment of test cases and test case execution. Executing Test Cases to check the functionality of the application.
* Wrote SQL queries to verify the database tables. Defect Tracking. Prepare Test Summary Report.

**TechMahindra Ltd. June 2008 – July 2011**

**Role: Senior Tester**

* Understand the requirement from the functional specification. Prepared Test plan, Test cases.
* Review of test cases for better coverage of requirement and testing. Creation of traceability matrix based on requirement.
* Executing Test Cases to check the functionality of the application. Log the defect to the bug tracking tools and assign it to the development team. Participate in bug triage meeting.
* Performed the PreUAT testing on UAT environment and interact with UAT team members.
* Prepare the defect report and attend the call with client. Consolidating the status reports on daily basis.

**Accenture Services Pvt. Ltd. Aug 2006 – June 2008**

**Role: Software Engineer**

* Providing first level support to customers. Ability to convey technical solutions in a clear and concise manner. Undertaking analysis, diagnosis, and resolution of client problems via phone, e-mail. Raise production issue to development team for resolution.
* Quickly responding to customer enquiries and concerns. Escalating unresolved problems to other support staff.
* Taking ownership of problems and tracking them to a successful conclusion. Raising & maintaining incident tickets and problem records. Analyzing call logs to spot trends and underlying issues.

**EDUCATION**

Bachelor of Engineering in Information Technology from Kalinga Institute of Technology and Science