**RS. GHOUSE MOHIDDIN**

**gousega4@gmail.com**

**Mobile:7793977437**

**CARRIER OBJECTIVE:**

To be a part of an organization where I can utilize my knowledge, skills and attitude for mutual gains and I establish my career in the field of Information and Communication Technology.

**PROFESSIONAL SUMMARY:**

* I have 3.3 years of IT experience on Salesforce.com, CRM, Sales cloud platforms.
* Experience in **administration, configuration Implementation** and Support of **salesforce** CRM, and salesforce applications based on Apex Language and leveraging Force.com Platform -- world’s first commercial Software as a Service (**SaaS**) application running in Cloud Computing Environment.
* Proficient in writing **SOQL** and **SOSL** queries.
* Have experience in developing Apex Classes, Apex Triggers, Visualforce pages accordingly to meet business needs.
* Experience in creating automations Using **Process Builder** and **Workflow Rules.**
* Experience in Writing **Test Classes** for generating Code Coverage.
* Having knowledge on deploying tools like**, VS Code.**
* Good Communication and Interpersonal skills with the ability to interact with end-users, managers and technical personnel.

**SALESFORCE CERTIFICATIONS:**

* Salesforce Certified Administrator
* Salesforce Certified Platform Developer I

**EDUCATIONAL QUALIFICATIONS:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Degree** | **Institute** | **Board** | **Percentage** | **Year of passing** |
| B. TECH | Dr. K. V. SUBBA REEDY INSTITUTE OF TECHNOLOGY,KURNOOL. | JNTUA | 64.91% | 2017 |
| INTER | SIR C.V. RAMAN JUNIOR COLLEGE. | BIE | 59.60% | 2013 |
| SSC | J.C.N.R.M BOYS HIGH SCHOOL. | BSE | 78.67% | 2011 |

**TECHNICAL SILKS:**

* APEX, VisualForce, Core Java, HTML.
* Trained in Salesforce CRM technology and with overall 3.3 Years of work experience.
* Involved in writing Apex triggers, Apex classes according to the project requirements.
* Worked on various standard and created custom reports and dashboards for standard and custom objects.

**TOOLS:** Apex Data Loader, Force.com Platform (Sandbox and Production), Workbench, MS-Office Applications.

**WORK EXPERIENCE:**

**Organization:** OCTAL SYSTEMS**.**

**Role:** System Engineer.

**Responsibilities:**

* Worked on Salesforce based project as a Admin & Developer with client SuperValue, Inc.
* Experienced with data migration tools like Apex Data Loader to Import and Export the data to the Salesforce.com platform.
* Worked on various Salesforce.com standard objects and custom objects.
* Used SOQL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Creating Workflow Rules, Tasks, Email Alerts, and Field Updates to suit to the needs of the application.
* Worked on configuration and customization enhancements.
* Creating Reports and Dashboards for user requirement.

**Current Company: Wipro Ltd**

**Role: Associate Consultant**

**Project: RSA (Royal Sun Alliance)**

**Responsibilities:**

* Worked as an Associate Consultant, handled development related tasks.
* Developed Custom Objects and Custom Fields.
* Worked on Workflow rules, Validation rules, Email Templates.
* Worked on configuration and customization with enhancements in the Application.
* Worked on Preparing the SMTD documents needed for the Project requirements.
* Creating Process builder, Activity business Rules, Tasks as per the requirement from the Business perspective.
* Processing external data into the Salesforce by using Data Loader and Workbench tools.
* Creating Reports and Dashboards as per Business requirement.
* Involved in code review and supporting team to provide optimized solution for requirements.

**Role: Associate Consultant**

**Project: Philips**

**Responsibilities:**

* Enhancements on Apex Classes and Apex Triggers.
* Customization of objects, fields, record types, page layouts, process builder and Approval Processes.
* Worked on various Salesforce.com standard objects and custom objects.
* Implement the Workflow and validation rules to maintain proper flow and avoid unwanted data.
* Created Test Classes for Apex Classes and Triggers.
* Apex Code optimization and review.
* Worked on Process builder.
* Worked on Lightning App Builder.

**PERSONAL DETAILS:**

Date of Birth: 14th March 1996

Gender: Male

FATHER’S NAME: RS. HUSSAIN SHA

Languages Known: English, Telugu and Hindi.

**DECLARATION:**

I hear by declare that the above mentioned information is correct up to my knowledge and I will solely be responsible for any discrepancy found in them.

Place:

Date: RS. Ghouse Mohiddin