

# Arshadh A

## Business Analyst

Engineer with 4 years experience in Amazon worked in various domain in the pricing analytics team. Open to new opportunities.



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## WORK EXPERIENCE

### Automation Analyst - Pricing Analytics Amazon

02/2017 - Present

Bangalore

#### Achievements/Tasks

- Responsible for creating the business and functional requirements
- Process improvement.
- Communicate and implement strategies alongside technical team.
- Act as a liaison between Internal and External customers to define requirements and solutions .
- Generating and creating reports on various parameters.
- Internal audit check for maintaining zero errors.
- Maintaining high accuracy of the process.
- Deep diving into details to maintain high accuracy.
- Explore new ways to increase customer or client satisfaction
- Participating in various ad-hoc projects.

### Responsibilities Amazon

#### Achievements/Tasks

- Requirements elicitation
- Define business solutions for customer needs within the customer budget.
- Preparation of statement of work
- Document user stories, end to end documents, service definition documents to name a few.
- Manage the activities of my direct report
- Design document – Come up with a functional design document consisting of low level solution details, as-is analysis, proposed state, to be screen mock ups etc
- UAT support – Provide required analysis support during UAT testing and if required also perform critical scenario execution during UAT

## EDUCATION

### Bachelor Of Engineering Sri Ramakrishna Engineering College

08/2012 - 05/2016

7.5 CGPA, Coimbatore, Tamil Nadu

#### Courses

- Electronics & Instrumentation Engineering.

## SKILLS

Data Analysis

Deep learning

Business analysis

Scrum

Requirement gathering

Agile methodologies

Kanban

SDLC

UAT

UML

Balsamiq

Elicitation

JAD

BRS

FRS

Manual testing

Client communication

Backlog management

Project management

Escalation management

Mockups

Fit/Gap analysis

Product owner

## ACHIEVEMENTS

### Above and Beyond (01/2018 - 10/2018)

Honored with this award for taking ownership, maintaining high accuracy and leading the team with better results.

### Site Monitoring Team (09/2017 - 10/2019)

A new research team was set up internally to improve the process efficiency where i was one of the team member made this team launch successfully with various experiments.

### Amazon Fashion Business Team (05/2017 - 06/2017)

A new team was setup by the business unit to work on the fashion business where i contributed in the fashion product launch of this team.

## LANGUAGES

English



Hindi



Tamil



## INTERESTS

Biking

Reading Books

Defence News