

Professional Summary

- Result oriented professional with 5.9 years of hands- on experience in diversified fields of the Software Development Life Cycle with the proficiency in managing end to end testing using waterfall, Agile methodology etc.
- QA tester with expertise in SOA testing and Web services and API Testing Automation
- Extensive experience in Web Service Testing (using SOAP UI, Postman, CA DevTest - Automation), SOA and Middleware testing, Manual Testing, and Automation testing (using DevTest).
- Experience in Manual testing, worked as manual tester on the web based online banking and Pharmacy application.
- Extensive experience in System Testing, End-to-End Testing, Sanity, Functional and Regression Testing.
- Managed 3 member testing team and successfully delivered the Project and was awarded “**Pillar of the Month**” for consistent high performance and contribution towards project completion
- **Test Reporting** – Collect, collate, analyze and report Statistics on Test Preparation, Execution & Results, with special emphasis on possible quality related risks and also ensuring Project call status to leadership
- Possess excellent analytical, problem solving and learning skills as well as keen to learn and implement new tools and methodology.
- Ability to work both as in team and as individual.
- Excellent client relationship management, communication and presentation skills.

TEST MANAGEMENT

- **Test Project Management**, delivery Management, **test planning** (release, iteration) estimation, responsibilities, and communicating test program status to management.
- Proficient in analyzing existing systems and designing Test **Guidelines**, Test **Strategy**, Test **Plans**, Test **Scenarios**, Test **Specification** for the proposed business and system requirements

TESTING

- Performed automated regression testing using **DevTest** tool (Develop Regression Suite).
- Proficient in **Defect Management** using **Quality Center**, **JIRA** .

TECHNICAL SKILLS

- Automation Testing Tools & Scripting
 - Proficient in using CA Lisa DevTest.
 - Proficient in Robot Framework using Python.
 - Knowledge in Selenium Web Driver
- Web services Testing Tools
 - CA DevTest 10.
 - SOAP UI.
 - RFH-Util.
 - Postman.
 - Para soft SOA

- Database Tools
 - Oracle SQL.
 - DB Visualizer
- Defect Management Tools
 - Quality Center/ALM
 - JIRA

EDUCATION

Institution	Degree	Grade
St. Peter's college of Engineering and Technology	B.E/ECE	8.3

PROFESSIONAL EXPERIENCE

Organization	Designation	Experience
Cognizant Technology Solutions	Associate	Feb 2017-Dec 2021
Tata Consultancy Services	Test Analyst	Jan 2022 – Oct 2022

REWARDS AND ACHIEVEMENTS

- **SMART TECHIE** - For outstanding performance and lasting contribution
- **QE&A Pride Delivery** - Associates outstanding contribution in accomplishing the objectives for RCG QE&A
- **Pillar of the Month** - Recognition of Associates consistent high performance and contribution towards RCG QE&A
- **QE&A Pride** - Associates outstanding contribution in accomplishing the objectives.
- **COGNIZANT CHEERS** - Always striving, never settling

PROJECT EXPERIENCE

Company 1: COGNIZANT TECHNOLOGY SOLUTIONS (Feb 2017- Dec 2021)

Client : SHOPPERS DRUG MART – LOBLAW(Canada)	
Duration	Feb 2017 – Sep 2018
Team	SOA Team
Role	<ul style="list-style-type: none"> • Created the Test data for interpreting the Positive/Negative flows for all Testing Cycles. • Executed the Web service and API test cases using SOAP UI. • Understood the critical areas of the application which identified major defects. • Reported found issues and tracked them in the HPQC • Played key role in Transition of DevTest Automation suite.
Client : SHOPPERS DRUG MART - LOBLAW(Canada)	
Duration	Sep 2018 – Feb 2020
Team	CMIM and GIFTCARD

Role	<ul style="list-style-type: none"> • Able to understand the business process and Service testing execution was done using REST services in SOAP UI. • Identified feasibility of the test cases to be automated using CA Devtest • Automated web services using Devtest there by minimized manual testing of web services. • Developed DFA_Record validator tool using Robot Framework to validate each field from XML message against the DB record which made testing less time consuming and also very useful for mass payload testing.
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Client : SHOPPERS DRUG MART - LOBLAW(Canada)	
Duration	Mar 2020 – Dec 2021
Team	Central Data Repository(CDR)
Role	<ul style="list-style-type: none"> • Created automation framework to create test data using UFT. • Validating the canonical, SOAP responses received in the central system (Middleware) of the pharmacy application • Web services, REST/SOAP API and DB validations are automated based on the field mapping document for regression testing using CA DevTest. • Functional Testing of Health watch Application and End to End flows are validated. • Reported and tracked the identified defects in JIRA

Company 2: TATA CONSULTANCY SERVICES

Client : CANADIAN IMPERIAL BANK OF COMMERCE(Canada)	
Duration	Jan 2022 – Oct 2022
Team	CIBC - Regular Release Team
Role	<ul style="list-style-type: none"> • Created successful test cases and performed execution of the banking applications using Para soft SOA Tool. • Validated the SOAP request and responses received against the requirements • Documented current production methods to identify points of limitation to target for quantification through testing procedures. • Reviewed all test cases and test scripts for quality and identified additional areas to review. • Optimized test cases to maximize success of manual software testing. • Identified bugs and issues within system and applied troubleshooting techniques for mitigation purposes. • Fixed identified issues to improve workflows. • Worked closely with different departments to develop innovative solutions to functionality issues. • Experience working in an Agile Model

Declaration:

All the information provided in this resume is true to the best of my knowledge and belief.

Place: 29/04/2023
Date: Chennai

R.RAMYA
(Ramya Ravi)