**Alok Gupta**

 **LinkedIn:** <https://www.linkedin.com/in/alokgupta555929a8/>

 E-mail: GALOK7877@GMAIL.COM Contact: 7412843951

Career Objective

I have 3.2 years’ experience. To pursue a challenging career within I will be able to learn continuously and grow consistency and add value to the organization through my capabilities and learning.

Professional Experience

* Experience in Administration, Configuration, Development of Salesforce CRM applications.
* Experience in sales cloud and service cloud, Commerce Cloud activities.
* Create survey, custom objects , fields .
* Creating Users, Profiles, updating of record, create custom objects.
* Data loader, Validation Rules, Workflow, Formula Fields, Assignment Rule, Reports & Dashboards.
* Experience with HTML & CSS, Java Script.
* Experience in use of ETL(Informatica)
* Have good experience in writing SOQL & SOSL.
* Working on User Configuration- like creating new user, activate and deactivating users, assigning permission set to users.
* Customized different page layouts and assigned them for different profile users.
* Working on triggers, Apex classes, Batch apex, Schedule Apex, Lightning component.

Professional Summary

* Previously worked as Associate Software Developer in **Tech Grid**  from Jan-2018 to March-2019.
* Currently working as Salesforce developer in **IQVIA**  from July-2019 to till date.

Education Summary

* Post Graduate Certification from IIIT Bangalore (Jan 2021- July 2021)
* BTech (Computer Science) from Rajasthan Technical University with an aggregate percentage 62 (July 2014 -July 2018)
* Secondary Education (12th Math Science) N.H.S.S.S. with an aggregate percentage 82.2%.
* Primary Education (10th) Adarsh Vidya Mandir Hindan City with an aggregate percentage 88.33%.

Certification

* Introduction to SQL (Data Camp)
* Salesforce Administrator Certification (Salesforce)
* ITIL Service Operation (Dion Training)
* Excel 2016: Core Data Analysis, Manipulation and Presentation. (Data Camp)

Project Summary in IQVIA

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| --- | --- |
| Project# 1 | Advance Health Media(Sales Cloud) |
| **Description**  | AHM project used to, where they wanted to capture and Track the records of their patients in a cloud-based application and meanwhile they wanted to make their business functions in Automated process and communicate with their clients. |
| **Responsibilities** | * working with Data Loader, Workbench and salesforce.com
* Sandbox environments.
* Working on Fixing on Apex classes , Trigger.
* Communicate with client and understand requirements.
* Managing different type of Jobs across the org.
* Creation of Different Profile and roles.
* Create new classes , trigger.
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| **Role** | Salesforce Developer  |
| **CRM Product** | Salesforce.com (SFDC) |
| **Tools** | Force.com Platform and Apex Data loader |

Project Summary in IQVIA

|  |  |
| --- | --- |
| Project #1 | OCE Sales Cloud |
| **Description** | OCE used to, where they wanted to capture and Track the records of their Patient, all ongoing pharma activities projects in a cloud-based application and meanwhile they wanted to make their business functions in Automated process and communicate with their business users. |
| **Responsibilities** | * Working on User Configuration- like creating new user, activate and deactivating users, assigning permission set to users.
* Working on Reports & Dash boards and creating Custom Report Type.
* Writing SQL queries
* Working on Fixing on Apex classes , Trigger.
* Create new classes , triggers.
* Imported data by mapping to business objects in CRM system using Apex data loader and data Import wizard.
* Modify existing triggers and check issues , resolve issue.
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| **CRM Product** | Salesforce.com (SFDC) |

Strengths

* Positive Attitude and Self Motivated.
* Adaptability and Ability to learn quickly.
* Flexible and Energetic team worker.

Personal Profile

* Name : Alok Gupta
* Father’s name : Prakash Chand Gupta
* Nationality : Indian
* Marital Status : Single
* Languages Known : English ,Hindi
* Current Address : Panthur road , Mara thalli , Bangalore 560103
* Native Address : E-75 Mohan Nagar Jain Mandir Road Hindaun City, Pin : 322230
* Writing Site : https://alokgupta-36284.medium.com/

**Declaration**: I hereby declare that all the information enclosed here is true to best of my knowledge.

Date: Alok Gupta ![https://rdxfootmark.naukri.com/v2/track/openCv?trackingInfo=655379f20c8f6e5aad071dcb3cc2b6fc134f530e18705c4458440321091b5b581209110b16415d540a4356014b4450530401195c1333471b1b1113415e550c5748011503504e1c180c571833471b1b0413415c540c4d584b50535a4f162e024b4340010140504712595f01584b140f120a40400a550f534e155f45064341500c58531c120a15551440585509594e420c160717465d595c51491758140410135a5d08554e170d420745445a580a544b110b12561048585808074f160c420745440b5808504e1258155515455e4f1543094a5d030903435e5e0b544f150e1804030c6&docType=doc](data:None;base64...)