**Alok Gupta**

**LinkedIn:** <https://www.linkedin.com/in/alokgupta555929a8/>

E-mail: [GALOK7877@GMAIL.COM](mailto:GALOK7877@GMAIL.COM) Contact: 7412843951

Career Objective

I have 3.2 years’ experience. To pursue a challenging career within I will be able to learn continuously and grow consistency and add value to the organization through my capabilities and learning.

Professional Experience

* Experience in Administration, Configuration, Development of Salesforce CRM applications.
* Experience in sales cloud and service cloud, Commerce Cloud activities.
* Create survey, custom objects , fields .
* Creating Users, Profiles, updating of record, create custom objects.
* Data loader, Validation Rules, Workflow, Formula Fields, Assignment Rule, Reports & Dashboards.
* Experience with HTML & CSS, Java Script.
* Experience in use of ETL(Informatica)
* Have good experience in writing SOQL & SOSL.
* Working on User Configuration- like creating new user, activate and deactivating users, assigning permission set to users.
* Customized different page layouts and assigned them for different profile users.
* Working on triggers, Apex classes, Batch apex, Schedule Apex, Lightning component.

Professional Summary

* Previously worked as Associate Software Developer in **Tech Grid**  from Jan-2018 to March-2019.
* Currently working as Salesforce developer in **IQVIA**  from July-2019 to till date.

Education Summary

* Post Graduate Certification from IIIT Bangalore (Jan 2021- July 2021)
* BTech (Computer Science) from Rajasthan Technical University with an aggregate percentage 62 (July 2014 -July 2018)
* Secondary Education (12th Math Science) N.H.S.S.S. with an aggregate percentage 82.2%.
* Primary Education (10th) Adarsh Vidya Mandir Hindan City with an aggregate percentage 88.33%.

Certification

* Introduction to SQL (Data Camp)
* Salesforce Administrator Certification (Salesforce)
* ITIL Service Operation (Dion Training)
* Excel 2016: Core Data Analysis, Manipulation and Presentation. (Data Camp)

Project Summary in IQVIA

|  |  |
| --- | --- |
| Project# 1 | Advance Health Media(Sales Cloud) |
| **Description** | AHM project used to, where they wanted to capture and Track the records of their patients in a cloud-based application and meanwhile they wanted to make their business functions in Automated process and communicate with their clients. |
| **Responsibilities** | * working with Data Loader, Workbench and salesforce.com * Sandbox environments. * Working on Fixing on Apex classes , Trigger. * Communicate with client and understand requirements. * Managing different type of Jobs across the org. * Creation of Different Profile and roles. * Create new classes , trigger. |
| **Role** | Salesforce Developer |
| **CRM Product** | Salesforce.com (SFDC) |
| **Tools** | Force.com Platform and Apex Data loader |

Project Summary in IQVIA

|  |  |
| --- | --- |
| Project #1 | OCE Sales Cloud |
| **Description** | OCE used to, where they wanted to capture and Track the records of their Patient, all ongoing pharma activities projects in a cloud-based application and meanwhile they wanted to make their business functions in Automated process and communicate with their business users. |
| **Responsibilities** | * Working on User Configuration- like creating new user, activate and deactivating users, assigning permission set to users. * Working on Reports & Dash boards and creating Custom Report Type. * Writing SQL queries * Working on Fixing on Apex classes , Trigger. * Create new classes , triggers. * Imported data by mapping to business objects in CRM system using Apex data loader and data Import wizard. * Modify existing triggers and check issues , resolve issue. |
| **CRM Product** | Salesforce.com (SFDC) |

Strengths

* Positive Attitude and Self Motivated.
* Adaptability and Ability to learn quickly.
* Flexible and Energetic team worker.

Personal Profile

* Name : Alok Gupta
* Father’s name : Prakash Chand Gupta
* Nationality : Indian
* Marital Status : Single
* Languages Known : English ,Hindi
* Current Address : Panthur road , Mara thalli , Bangalore 560103
* Native Address : E-75 Mohan Nagar Jain Mandir Road Hindaun City, Pin : 322230
* Writing Site : https://alokgupta-36284.medium.com/

**Declaration**: I hereby declare that all the information enclosed here is true to best of my knowledge.

Date: Alok Gupta