RESUME

# N.vinodh kumar

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## Summary:

* 4 years of experience on the Salesforce Development and Admin.
* Having Good Experience on Salesforce, Configuration (OOTB), Customization and Development.
* Experience on Visualforce pages, Apex classes, triggers, batch apex, schedule apex, test classes.
* Experience on Lightning App builder (lightning pages) and lightning components (**Aura Components**).
* knowledge in **LWC** (Lightning web components).
* Experience on Lightning Events.
* Toiled on Record Types, Validation Rules, Triggers and Page Layouts
* Experience on Flow builders, workflows, Approval Process, automated Email Alerts, Email Templates and Validation, querying Process Salesforce objects, using SOQL and SOSL.
* Experience on Migration process using change sets and Workbench.
* Experience on configuring Salesforce.com by creating profiles, roles, users, custom objects, various types of custom fields, links, buttons, record types, Junction objects, master-detail relationships, lookup relationships, role-based page layouts, custom Tabs, custom reports, Dashboards, security and sharing rules.
* Experience on Apex Data Loader, import wizard, Dataloader.io.
* Experience on Sales cloud, service cloud.
* Experienced with Communities pages creation security and standard features with Sales and service.
* Knowledge on **SFDC** Integration (Bi-Directional data transfer) using Web Service and Apex Programming (**REST**).
* MVC Frameworks.
* Knowledge on Vlocity.
* Knowledge on CPQ.
* Experienced with Agile methodology.

## Technical Competencies:

* Salesforce Technologies : Salesforce Lightning Aura and Web Components, Apex, Classes, Triggers, SOQL, SOSL, Visualforce Pages, Workflow &Approvals, Integration,CPQ,Vlocity
* Languages : APEX, Core Java ,HTML, Java Script, CSS
* Software Products/Tools **:** Force.com IDE, Workbench, Data loader, Import Wizard, Change Sets.
* Solution Environment : MySQL Database
* Web Technologies : Visual Force, Java Script, HTML, CSS.
* Version Control : GIT, Bit Bucket, Salesforce CLI, Visual Studio Code.

## Professional Experience:

1. Salesforce Developer with Salesforce.com Hyderabad From Aug 2022 to 2023 Feb.
2. Software Developer with TCS Pvt Ltd Hyderabad from June 2019 to 2022 july.

Product:Call & Visit Plan’s Application

**Company:** salesforce.com

**Duration:** 2022 aug to 2023 feb(7 months)

**Description:**

The Purpose of the program is to make it easier for sales reps to plan their client calls, then document the results of the call. It will also provide sales managers visibility into their sales reps planning and client engagements. Allows users to plan, schedule and re-schedule calls. Also notify users through SMS and Email. This application allows users to add and use any gateway provider for SMS, Email and Voice. Allows to view and generate SMS, Email, Voice reports and also Call plan Reports. Dashboards for Call plan Email and SMS are available. Configuration window to add new Gateways for SMS, Email and Voice.

Visit Plan to show the location and direction and also travel details for the field agents. Lets the user to get the information on distance, location and the direction map of the customer's location. Allows to view and generate reports for the Visit Plan.

Roles and Responsibilities :

* Worked on setting Salesforce.com Application setup and customized the apps to meet organizational requirements.
* Created the Custom Objects and Fields as per the requirement.
* Developed Apex Classes, Controller Classes (Custom and Extension) and Apex Triggers for various functional needs in the application.
* Customizing records types, list views, page layouts.
* Developed and configured Custom Reports, Report folders for Reporting.
* Developed Email, SMS and also Voice call Configuration page to suit the needs of the application.
* Designed and developed Email and SMS alerts to suit the needs of the application.
* Worked on Gateway Integration for SMS, Email and Voice Call.
* Worked on Schedule Classes to send out scheduled notifications.
* Worked on Metadata to add additional fields dynamically.
* Worked on Salesforce Lightning and Classic.
* Worked on Google Map Integration for Visit Plans.
* Created design & technical documents.
* Created FlexCards and Data raptors,Omniscripts & Integration Procedures.

Involved in Unit Testing for customizations and developments.

## Project :

**Project :** Nokia

**Role :** SFDC Developer

**Duration:** January 2019 to 2022 july.

Company :TCS

**Project Description:**

Nokia - An initiative which primarily focuses on building a 360-degree view of Customer data in **Service cloud** and commercial Operations group’s within Single Org. Having highly customized Service cloud application contains different modules including Case Management, Service Contracts, Contact management, Account Management, Reports & Dashboards.

As a part of sales-force development team my responsibility was to manage and develop custom functionalities around cases, accounts, contacts, service contract, contract line items, etc. Where the scope includes customizations like lightning pages, lightning components.

## Roles and Responsibilities :

* Worked on Service Cloud Portal to develop highly customized application by developing lightning pages and lighting components.
* Worked on customisation of community portal for customer self-service.
* Implemented Complex business process using lightning components, apex, and Triggers.
* Strictly followed best practices in writing Apex code, Test classes, Apex Triggers.
* Used many Utility classes to make code generic as possible.
* Participate in daily scrum calls with Onsite, understand the requirement, Analysis and solution design with Onsite.
* Resolving the bugs and providing the support to QA team along with the development in the current sprint.
* Worked on configuration items based on User story requirements
* Worked on Admin for SIT and UAT sandboxes (profiles, roles setup and Sharing setting, queues and public groups and Assignment rules)

## Education Details:

* + M. Tech (EPE) from Scient institute of technology.
  + B.Tech(EEE) from Swamy Ramananda institute of science and technology.
  + Intermediate(M.P.C) from Nagarjuna Junior College.
  + S.S.C from Sri Sai RaghaVendra High School.

## Personal Details:

Languages Known : English, Telugu ,,

Marital Status : Married

Present Address : H.no:3-108/1,Nalgonda,TS

Permanent Address : H.no:3-108/1,Nalgonda,TS

## DECLARATION:

I here by declare that the information given in this document is true to the best of my knowledge and belief.

Place: Nalgonda

Date: 06/04/2023 (N.VinodhKumar)