**PRAVEENA PEKETI**

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***Summary***

Seeking a challenging position to utilize the skills acquired over the years effectively and where sense of ownership is valued and encouraged.

***Work History***

**Wipro Technologies.**

**Position:** Senior Test Engineer

**Experience:**  August 2015 – July 2020

**Mindtree Ltd**

**Position:** Senior Test Specialist

**Experience:**  July 2020– Till now

***Profile overview***

* Around 3+ years of Experience in Salesforce

Around 1 years of Experience in Configuration in Force.com Platform

2 years’ Experience in CPQ/CLM and Quote-To-Cash in Apttus

1+ years of Experience in Docusign.

In-depth knowledge in HP QC, Agile Methodology, Rally, Azure DevOps and JIRA Tools.

Involved in Analyzing requirements, Test planning, Test design, Test execution, Defect management and test reporting.

* In-depth understanding of the capabilities and constraints of the SFDC CRM application.
* Expertise on CPQ usage on creation of Quote, Configuration of Products , Pricings, Approvals and Customer Facing Documents(CFD’s), X-Author
* Involved on SFDC best Practices understanding on Coding Standards, Governor Limits, Apex Classes, Apex Triggers, Visualforce Pages and Test Classes
* Involved in SFDC User Creation, Role and Profile setup, Security and Sharing Settings, Record types, Page Layouts, Workflow rules, Approval Process, Validation rules, Reports and Dashboards.
* Extensive Hands-on on the Salesforce Automation using the Tosca and Process Builder.
* Exceptional experience in Salesforce Architecture providing Approach & Solution with Estimates, following Software Development Life Cycle (SDLC) and Software Testing Life Cycle(STLC) such as Agile methodology, Waterfall model.
* Proficiency in Analysing requirements, Test planning, Test design, Test execution, Defect management and test reporting.
* Worked on HP-ALM tool
* Working Closing with Client to gather the requirements.

***Certifications***

* Salesforce.com Certified Force.com Administrator (Admin - 201)
* Platform Developer 1
* Quote-To-Cash
* CPQ 201 Certification

***Technical Skills***

* **Programming skills : Experienced in User Interface , Page Layouts , Tabs, Custom field, custom objects and validation rules**
* **Experience in Apex, Visualforce, Triggers and controllers**
* **Experience in managing sandboxes**
* **Operating System** : Windows
* **Web Technologies** : HTML, CSS, JavaScript
* **Tools** : Force.com IDE, Apex Data Loader, JIRA ,HP ALM

***Career Profile***

**Project #1**

**Fifth Third Bank (VNTV305)**

**Description:**

**Fifth Third Bank (5/3 Bank) is a bank headquartered in Cincinnati, Ohio, at Fifth Third centre. It is the principal subsidiary of Fifth Third Bancorp, a bank holding company. The bank operates 1,154 branches and 2,469 automated teller machines in Ohio, Kentucky, Indiana, Michigan, Illinois, Florida, Tennessee, West Virginia, Georgia, and North Carolina.**

**One of the largest banks in the United States, the company was ranked 366th on the Fortune 500 in 2018.** **The name "Fifth Third" is derived from the names of the bank's two predecessor companies, Third National Bank and Fifth National Bank, which merged in 1908.**

**Headquarters: Cincinnati, Ohio, USA**

Project  **: VNTV305**

Domain  **: BANKING - CONSUMER BANKING**

Role **: Developer**

Team size **: 12**

Duration : **30-Nov-2015 – 28-Oct-2016**

**Responsibilities:**

* Worked on designing of custom objects. Custom fields, page layouts, custom tabs, custom reports, report folders to various formats.
* Created Workflows and validation rules.
* Implemented security & sharing rule at object, field and record level
* Created various profiles and configured permissions on the organizational level
* Involved in coding using Apex classes, controllers, Triggers and Visual Force pages
* Worked on change sets(Outbound and Inbound Change) to send customizations from one Salesforce org to another
* Worked on Process Builder and Schema builder
* Worked on Entitlements and Milestones in service cloud.
* Worked on change Email settings, recipient role settings , change send settings and Templates in **DocuSign**
* Practicing pure Agile Methodology in the project.
* Business Demo to stakeholders.
* Participated in daily stand-up calls and weekly client calls and provide the status of the Enhancements and minor changes

**Project #2**

**BAM-UBA-MD-SFDC and BAM-UBA-PJ-CRMCOE:**

**Description:**

**The purpose of the overall KYC project is to have an efficient, effective and centrally managed Know Your Customer (KYC) program. KYC includes an effective Customer Identification Program (CIP), Customer Due Diligence (CDD), Enhanced Due Diligence (EDD) and ongoing due diligence. Accurate KYC data collection is critical to resolving the current issues and preventing future issues.**

**The Omni KYC system (along with Hogan & Dynamics) will be 1 of 2 systems used to create, disposition, and maintain Know Your Customer (KYC) records for the Bank. Omni KYC will provide a User Interface (UI), an Application Program Interface (API), and batch file interface for applicable business units to support 2016 KYC records.**

**· \* Community Banking and Branch Delivery**

**· \* Consumer Banking Sales and Support**

**· \* Wealth Management and Payments**

**· \* Omni KYC Business Line Users (EFCC and FCC)**

**Omni KYC records will include customers served by**

**· \* Bankers**

**· \* Branch, 24 Hour Call Centres, or Small Business departments**

**· \* Wealth Advisors and Financial Advisor for USBII**

**· \* Mortgage Loan Officers**

**· \* Dealer Services**

**· \* Consumer Online Applicants**

**· \* Retail Bank Branded Credit Cards and Prepaid Card Issuant**

**This project will be successful when an option to access Omni KYC is available for users and the ‘Over-all’ status, ‘detailed’ status and direction for the KYC records is available for users to review within Salesforce.com.**

Project  **: NextGen –Customer Connect – Guided Self Service::**

Domain  **: BANKING AND FINANCE**

Role **: Test Engineer**

Team size **: 12**

Duration : **06-Feb-2017– 19-Mar-2018**

**Responsibilities:**

> Requirement gathering, Creating Functional Design Documents as per the requirement.

> Installing Mainet CRM at Client Machine.

> Implementation and Customizing MAINet CRM as per Client Specifation(SSD) Document.

> Worked on Microsoft Dynamics Application

> Creation of Accounts, Contacts, Cases in MS Dynamics

> Installing and Updating Patch on Live environment.

> Test execution& Test data set up.

> Attending Daily status meeting calls

> Backup and restoring data for testing purpose.

> Performing testing and maintain test cases, test scripts for the same and ensure bug free project.

> Working with team to create User Manuals and business flow.

> Support for the project and troubleshooting the issues.

> Performing manual testing and maintain test cases for the same.

> Preparing Test Scripts.

> Requirements gathering from the client.

> Requirement gathering and understanding User Stories as per the requirement.

> Logging and executing defects in HP- ALM.

>Pulling Test cases and creating tasks in HP-ALM

> Low level designing, coding, unit testing, build, and Customizing CRM organization as per Technical Design Document.

> Email Template.

> Support for the project.

**Project #3**

**Philips**

**Description:**

**Koninklijke Philips N.V. (literally Royal Philips, stylized as PHILIPS) is a Dutch multinational conglomerate corporation headquartered in Amsterdam, formerly one of the largest electronics companies in the world, currently focused in the area of health technology, with other divisions being successfully divested. Gerard Philips and his father Frederik founded it in Eindhoven in 1891, with their first products being light bulbs. It was once one of the largest electronic conglomerates in the world and currently employs around 74,000 people across 100 countries. The company gained its royal honorary title in 1998 and dropped the "Electronics" in its name in 2013 due to its refocusing from consumer electronics to healthcare technology.**

**Philips is organized into three main divisions: Philips Consumer Health, Well-being (formerly Philips Consumer Electronics and Philips Domestic Appliances and Personal Care) and Philips Professional Healthcare (formerly Philips Medical Systems). The lighting division was spun off as a separate company, Signify N.V. (formerly Philips Lighting prior to 2018). The company started making electric shavers in 1939 under the Phil shave brand, and post-war they developed the Compact Cassette format and co-developed the Compact Disc format with Sony, as well as numerous other technologies. As of 2012, Philips was the largest manufacturer of lighting in the world as measured by applicable revenues.**

Project : **NEP-PHI-PJ-TF-M2O**

Technologies : **Apttus CPQ**

Role **: Senior Tester**

Team size **: 25**

Duration : 25-May-2018**– Till Date**

**Responsibilities:**

* Assessing the information & business needs of the users and understanding business requirements.
* Created Quotes , Configuring Products with prices and pricelists along line items in the cart
* Generation of customer facing document , Approvals, Pre-Calc, X-Author
* Creation of Assets , Contracts ,Constraint rules
* Requirement Analysis
* SFDC Admin configuration and testing.
* Executing test scripts for Regressions scenarios.
* Involved in all testing life cycle.
* System Analysis and Project Management & Estimation.
* High level and detail level scenario creation and review.
* Test execution& Test data set up.
* Daily status meeting.
* Scenario walk through and Business demo with clients.

**Project #3**

**Philips**

**Description:**

**Philips is organized into three main divisions: Philips Consumer Health, Well-being (formerly Philips Consumer Electronics and Philips Domestic Appliances and Personal Care) and Philips Professional Healthcare (formerly Philips Medical Systems). The lighting division was spun off as a separate company, Signify N.V. (formerly Philips Lighting prior to 2018). The company started making electric shavers in 1939 under the Phil shave brand, and post-war they developed the Compact Cassette format and co-developed the Compact Disc format with Sony, as well as numerous other technologies. As of 2012, Philips was the largest manufacturer of lighting in the world as measured by applicable revenues.**

Project : **PHILIPS TESTING STEADY STATE**

Technologies : **Apttus CPQ**

Role **: Senior Test Specialist**

Team size **: 25**

Duration : July 21**– Till Date**

**Responsibilities:**

* Assessing the information & business needs of the users and understanding business requirements.
* Execution of OQ in Val genesis
* Created Quotes , Configuring Products with prices and pricelists along line items in the cart
* Generation of customer facing document , Approvals, Pre-Calc, X-Author
* Creation of Assets , Contracts ,Constraint rules
* Requirement Analysis
* Testing of patch update issues
* SFDC Admin configuration and testing.
* Executing test scripts for Regressions scenarios.
* Involved in all testing life cycle.
* System Analysis and Project Management & Estimation.
* High level and detail level scenario creation and review.
* Test execution& Test data set up.
* Daily status meeting.
* Scenario walk through and Business demo with clients.

***Educational Details***

* Completed M. TECH Degree from Bits Pilani.
* Completed Bachelor of Science in Computer Science with 81% from Andhra University in 2015.
* Studied Intermediate in MPC, 2012 with 80% in Harvard Junior College, K.P Puram
* Passed S.S.C 2010 with 82% in Harvard School, K.P Puram.

***Personal Details***

**Nationality :** Indian

**Date of Birth :** 14th Oct, 1995

**Marital Status** : UnMarried

Signature

**Praveena Peketi**