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## SUMMARY

Strengths include organizing workloads, communicating with team members, and satisfying customer needs.

Experienced Software Quality Assurance Tester with 4 years of dealing with testing and support in both desktop and web-based environments.

Analyzed pre- and post-development applications to isolate and resolve performance errors through cooperation with development and technical support teams.

Dedicated to superior debugging services through exceptional communication, prompt and precise diagnosis, and effective solutions.

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## EXPERIENCE

**Software Test Engineer**, 06/2019 - Current  
**Accenture** - Bangalore, India

- 4 years of Work experience in QA manual testing.
- Experience in E-commerce, Healthcare web application testing
- Experience in Mobile app testing using browser stack tools
- Experience in Salesforce commerce cloud (SFCC) and Businessmanager.
- Supporting the customer-side defect verification and beta releases.
- Well-versed with Test Documentation (Test Scenario, Test Case, Test Data, and Test Metrics).
- Expertise in Bug Reporting & Tracking Process, Bug Reporting and Tracking using Bug tracking tools like JIRA, and Dante.
- Prioritizing the defects found in testing and developing the testing strategy for affected areas testing.
- Hands-on experience in Defect tracking tool **JIRA, ALM**.

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## CONTACT

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## SKILLS

- SFCC, Business manager
- Database: SQL
- API testing using Postman, Swagger
- End to end web based app testing
- IOS, Andriod Mobile app testing
- Test Results Analysis
- Bug Tracking using JIRA
- Web-Based Testing
- Cross-Functional Team Collaboration
- Software Development Life Cycle
- Manual Testing
- Defect Tracking and Reporting
- Scenarios and Use Cases
- Test Scheduling
- Test Plans and Test Methodologies
- Scrum Methodology
- Compatibility Testing

- Understanding the JSON request and response payloads.
- Familiar with all phases of the Software Development Life Cycle and Software Test Life Cycle.
- Searched for bugs in newly-developed aspects of existing web applications in sandbox environments, reporting errors to deliver complete functionality in time for the launch date.
- Worked with off-site teams to complete timely tests and facilitate smooth product releases.
- Tested web application compatibility and performance to recommend cross-browser compatibility improvements to the web development team.
- Tracked software bugs and detailed information regarding findings and resolution techniques in documentation.

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## EDUCATION AND TRAINING

Bachelor of Science, Computers, 05/2019  
Sri Venkateswara College - Kurnool

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### Project#3:

**Project Name:** Mobile heartbeat

**Domain:** Healthcare

**Description:** Clinicians are highly mobilized workers, so they need a simple, secure, and most importantly, Contextual method for communicating to provide the highest quality care for their patients. That's why we built our platform, MH-CURE. Our goal has been to make it as simple and easy as possible for the care team to communicate the right information at the right time, with the right level of urgency.

### Roles and Responsibilities:

- Used JIRA to manage testing and track test results for each build and report defects detect.
- Involving in agile scrum ceremonies like product backlog grooming, sprint planning, Standup call, Sprint Review, and Retrospective meeting
- Manage departmental inventory and troubleshoot testing, reporting, and inventory issues.
- Assign the tasks of conducting regression testing, UAT testing, and updating the testing reports to the manager.
- Ensure to communicate of SDLC testing results to the appropriate authority.
- Investigate defects and used JIRA for logging, tracking, and reporting bugs in the application.
- Experience working with Web Services using Postman tools to validate XML requests and responses using different methods.

- Involve in Backend testing of the database by writing SQL queries to test the integrity of the application.
- Perform data validation on the flat files that are generated in the UNIX environment using UNIX commands as necessary.
- Review test cases in excel with tech lead, BSA and UAT resources and obtain sign off before execution.

**Project#2:**

**Project Name:** Nature Natural Store

**E-commerce Platform:** Business Manager, Salesforce commerce cloud SFCC

**Description:** Nordic Naturals set out to develop a manufacturing process that would make good on this ethos, beginning with fresh, pure fish oil products with high omega-3 value. These products began to change the way Americans perceived fish oil, and they eventually brought the wide-ranging benefits of omega-3s to a larger audience, including children, seniors, athletes, and even pets.

**Roles and Responsibilities:**

1. Working on agile scrum development methodology
2. Participating in the defect triage call
3. Analyzing the user stories and raising the clarifications
4. Designing the test cases and reviewing the same
5. Executing the Sanity and regression testing on QA env
6. Preparing the test result documentation
7. Taking care of sprint planning doc for testing activities
8. Testing the REST APIs using Postman
9. Using Business manager to manage the stores
10. Creating the promotions, merchandising the e-sites, catalog tool

**Project#1:**

**Project Name:** mphrX

**Domain:** Healthcare

**Description:** Building a world where healthcare delivery is personalized, holistic, and immediate. And that's more than our business goal: it's how our business serves humankind. We're transforming the world of healthcare through continuous digital innovation.

**Roles and Responsibilities:**

- Understanding the Requirements and Functional Specifications of the Project.
- Identified Test Scenarios required for testing.
- Participated in designing the Test cases.
- Prepared and Executed Test Cases as per System Requirements.

- Performed various black box testing Methodologies like Functionality Testing, Usability Testing and Regression Testing.
- Defect Reporting and Tracking using JIRA
- Selenium was used to generate automated test scripts for functionality.
- Created selenium scripts using Modular framework
- Test Management (Test Case Execution and Defect Reporting) using JIRA.
- Extensively performed Manual Testing process to ensure the quality of the software.