

Srikaram Sai Giridhar

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SUMMARY

Experienced software engineer with a proven track record of over 3.5 years in the telecom industry as a Backend Developer. I excel in leading teams with a proactive approach, fostering collaboration and ensuring successful project outcomes. Proficient in Java, RESTful APIs, Spring Boot, Microservices, Kubernetes, and Apache Kafka. Passionate about learning and adept at solving complex problems.

TECHNICAL SKILLS

- **Programming:** JAVA
- **Framework:** Spring, Spring Boot
- **Tools and Technologies:** OpenShift, Apache Kafka, HELM, Jenkins CI/CD, Couchbase, GIT, Kubernetes, JIRA, Confluence, Amdocs MS360
- **Platforms:** Web, Windows, IntelliJ IDEA
- **Data Structures and Algorithms:** Arrays, linked lists, stacks, queues, trees, heaps, searching and sorting algorithms, Object Oriented Programming

EXPERIENCES

- **Amdocs Development Centre LLP**
Pune, Maharashtra, India
 - **Software Developer Experienced** - (Jan' 22-present)
Amdocs Technology BSS - Research and Development
 - **Software Developer** (Aug' 20-Jan' 22)
Amdocs Technology BSS - Research and Development
 - **Projects**
Technologies used: **JAVA, Spring Boot**
 - * **Amdocs Technology - Real Time Billing (RTB)**
 - Amdocs's Real Time Billing RTB consists of a Suite of Cloud Applications that provides an Ecosystem for providing the best billing infrastructure to every monetization opportunity of the 5G Era which includes efficient Regional Taxation Support, Efficient Billing and invoicing as well as Future Proofing itself by supporting B2BX(Business to Business to X), IoT(Internet of Things) and NaaS(Network as a Service).
 - Developed, delivered, and maintained Microservices Applications for the Business.
 - Developed and worked on various end-to-end features and NEW API's in R&D with internal and external systems.
 - * **Amdocs Technology - Free Style Billing (BELL Canada)**
 - Amdocs is renowned for its billing and revenue management solutions, which are vital for telecom operators like BELL to accurately bill customers, manage subscriptions, and optimize revenue streams.
 - Fore sighting customer needs and effectively provided solutions within timelines.
 - As part of a high-priority accessibility defect-fixing team for BELL Canada, I was able to reduce the backlog issues by 65%.
 - * **Amdocs Technology - Free Style Billing (T-Mobile)**
 - Amdocs provides billing and revenue management solutions that help T-Mobile manage billing processes, handle customer invoices, and ensure accurate revenue collection.
 - Contributed and resolved different kinds of critical issues and provided code fixes and was one of the key members for T-Mobile.
 - Developed and contributed to scalable and flexible solutions enabling T-Mobile to adapt to changing market demands, which went live in May 2024.
 - Enhanced the product with suggestions provided by the clients and managed to offer their business specific requirements which are not in the scope of the product at that moment.

- **Accomplishment**

- * Received the **Amdocs Technology Recognition Award** and bonus in Mar' 22 for outstanding contributions in T-Mobile and BELL Canada.
- * Worked as a team member of the DevOps Champions team to bridge the knowledge gap between core development and DevOps.

ACADEMIC DETAILS

Examination	University	Institute	Year	CPI / %
Graduation	NIT Calicut	NIT Calicut	2020	6.44
Intermediate/+2	Andhra Pradesh State Board of Intermediate Education	Sri Chaitanya Junior College	2016	98.9
Matriculation	Board of Secondary Education, Andhra Pradesh	Sri Chaitanya Techno School	2014	9.5

PROJECTS

- **Real Time Billing Code assistant using GEN AI**
 - Automating the generation of wiremocks, mappers, and other repetitive code tasks reduces reliance on expert resources and streamlines alignment between code and high-level designs.
 - Contributed and developed RTB code assistant using GEN AI which addresses the issue of understanding code snippets and the functionality from confluence and explaining in simple language that can be understood. Additionally, it can also identify and detect technical code issues that are not always identified while understanding the code.

ROLES & RESPONSIBILITY

- **Professional Career**
 - **Mentored** new joiners and graduates as a **Buddy**, providing guidance on projects, technical learning, and team integration.
- **Under Graduation**
 - **Senior Executive** of **Dance and Dramatic Club**, NIT Calicut 2017-20.
 - **Senior Executive** of **LAS Committee**, Served as a Senior Executive for the prestigious South Indian festivals Tathva and Ragam, NIT Calicut 2017-19.

ACADEMIC ACHIEVEMENTS

- Secured **All India Rank 4674** in **JEE Main (B.Tech)** out of **1.2 million candidates**. (2016)
- Received **Prathibha Award** in for securing state 3rd rank in Class XII board exams. (2016)