**Shyam Bukka**

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**Professional Experience Summary**

Mr. Shyam Bukka has around 13 years of implementation/upgrade/support experience in Oracle E-Business Suite. Lead all stages of project lifecycle across wide range of industries in functional and technical areas in Oracle ERP. Proven to provide cost effective solutions to customers saving, millions of dollars. Very strong in design and development of custom solutions. Worked on 9 full life cycle implementations and upgrades in various roles including Oracle Applications developer, Technical Analyst, Functional Analyst, Techno Functional Analyst, Technical Lead, AMS Lead, Project Lead, Principal Consultant.

**Skills Summary**

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| **Oracle EBS Applications** | * Accounts Receivable * Account Payables * General Ledger * Cash Management * Fixed Assets * Sub ledger Accounting * Project Costing * Project Billing * OTL * Purchasing * Inventory * Order Management * Core HRMS | | * Shipping * Advanced Collections * Bill of Materials * Work in Process * Costing * Process Manufacturing * iExpenses * iProcurement * Core Contracts * Service Contracts * Install Base * Application Object Library * ASCP |
| **Technology Skills & Tools** | * SQL & PL/SQL * Forms & Reports 6i, 10g | * BI Publisher * Workflow | |
|  | * Business Events * Web Services * Jdeveloper * Data loader * Account Generator * Oracle Apex * TOAD * SQL Developer * Eclipse * SQL Loader * Kintana * OBIEE * AWS (Amazon Web Services) | * Core Java * Unix, Shell Scripting * OA Framework * Oracle Discoverer * AME * Form Personalization * SOA 10g, 11g, 12c * Oracle Translation Builder * Web ADI * SFDC * SVN * PVCS * Python, Github | |
| **Methods** | * Oracle AIM | * Oracle UPK | |
| **Databases** | * Oracle 11g/10g/9i/8i/8/7.x * MS Access * MS SQL Server 6.5/7.0/2000 |  | |
| **Awards/Rewards** | * Received “You Rock” award for Above & Beyond efforts to Business. * Received “You Rock” award for innovative solutions to Customer Services. * Received several Cash appreciations for my support in implementing projects on time & budget. | | |
| **Certifications** | * ITIL V3 * Noetix | | |
| **Trainings** | * Fusion Middleware, SOA 10g, SOA 11g * R12 Functional Trainings * Amazon Web Services * Github, Devops | | |
| **Education** | * Master’s in computer science, NMSU, USA * Bachelor’s in computer science, Kakatiya University, India | | |

**Professional Experience:**

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| ***Wellbore Integrity Solutions***  *Divestiture, Support and Project*  *Aug 2019 – Till Now* | * **Spin off Activities.** * Design the conversion strategy for master data and transaction data between SLB and WIS for Oracle and FMS (field management system) * Convert Suppliers, Customers, Inventory, on-hand, Purchase orders, Work orders, Jobs, Ship tickets etc. from SLB to WIS for 30 countries * During divestiture, understand, review, and analyze the current technical footprint of Wellbore and identify the components required for their business processes after divestiture. * Work closely with Wellbore divestiture team and provide the snapshot of current ERP system to make informed decision on Legal entity, entity and set of books changes. * Worked on data Migration and Cutover. * Working with team members and Subject Matter Experts (SME’s), DBAs, Oracle Business users, FMS business team, Divestiture team * Analyze the impact of legal entity consolidation and name changes for different entities. * Review the current EDI footprint for wellbore and design the solution for new EDI integrations with external customers, suppliers around the world. * Work closely with FMS team to test Oracle EBS and EDI integrations * **Support Activities** * Provide daily techno functional support for Financials, Supply Chain, Manufacturing, ASCP areas * Techno Functional knowledge of ERP offerings which include, General Ledger, Account Payables, Account Receivables, Fixed Assets, Cash Management, Purchasing, Order Management, Shipping, Advanced Pricing, Bill of Materials, Costing, Inventory, ASCP, Demantra * Setup banks, accounts, payment documents, payment formats for around 20 countries * Prepare functional/technical specifications for Reports, Interfaces, Conversions, Extensions and Workflows (RICEW) * Created BR100s for new Org implementations in Oracle. * Worked with Brazil, Argentina localization team to resolve several issues. * Resolved several issues pertaining to Nota Fiscal, Integrated Receiving for Brazil. * Worked with EDI vendor Amalto to send AR Invoices to customers. Designed, developed an EDI process end to end starting from identifying the vendor, setting up the infrastructure, working with stake holders to understand the requirements and mapping the fields to oracle etc. for Oil and Gas industry. * Worked with Bank experts to understand the Payment specifications for URG, NURG payments and mapped them to Oracle. * In H2H integration project, design the framework for creating Payment files for 7 countries for JPMC, 6 countries for HSBC and 3 countries for Wells Fargo banks. Worked with bank technical teams and WIS infrastructure teams for implementing the Host-to-Host connectivity using SFTP, Encryption and PGP public, private keys. * Design and developed SSRS reports like (AR aging, AP Aging, Vendor Spend, Vendor Master, Cash Requirement, Un invoiced Receipts, GL Trial Balance, Drill through transactional, PnL report) for finance, supply chain and executive management. * Resolved issues in ASCP custom reports like Pegging extract, Global supply and Usage report, ASCP Pegging report and Order lifecycle snapshot etc.. * Resolved issues with external integrations with GEMS, Auto time with Kronos for discrete work orders. * Resolved several work orders, BOM related issues in day-to-day support * Assisted treasury team with BAI2 processing issues when the transactions are missed in the statements. * Worked with bank support experts in resolving the critical BAI2 issues. * Assisted treasury team with payments process issues. * Resolved issues with AR invoices getting stuck in interface from OM originated in FMS system. * Resolved issues with PO, OM transactions getting stuck interface originated from FMS system. * Design/review the Test Plan, Test Cases and Test Scripts based on the Test Requirements for EBS activities * Design, Develop, Implement and Support the conversion processes for Suppliers, Customers, Inventory items and Categories. * Work with ATCAT and Tools team to gather the requirements to design and integrate supplier, invoice, and payment information. * Design and develop Reports, Interfaces, Conversions, Forms, Workflows using Oracle Developer Tools, SQL, PL/SQL, Packages, Triggers, Sequences, Sql Loader etc. * Work as an interface between Offshore technical team and Functional team onsite in delivering the requirements. * Maintain the timeline for design, development, testing, and implementation of tasks assigned. * Work closely with PowerBI team to help them with Oracle to develop the dash boards etc. * Work with business users to understand the requirements of IT Change Requests and provide impact assessments. |
| ***Rosendin Inc***  ***San Jose, CA***  *Oracle R12.1.3*  *Jan 2018 – Jul 2019* | * Worked as technical lead to deliver projects, enhancements and providing support. * Resolved support issues in P2P, Projects track including various custom components. * Supported B2B Interfaces such as EDI 855, EDI 810, EDI 822, and EDI 823 * Provided day to day support for Account Payables, Purchasing, Inventory modules * Designed, developed a Requisition interface for importing the requisitions to Oracle. * Send email notification to business using Oracle workflow about the success/failure of the requisition import process. * Customized several XML publisher reports, RDF reports. * Customized PO interface form for EDI 855, EDI 810 integrations * Identified root cause for 7 very long pending issues and reduced the recurring ticket volume by 30% * Worked on several OAF customizations of iProcurement module. * Configured oracle with new setups as required in I Procurement. * Performed unit test, UAT with business for all the development work in Projects, Enhancement. * Supported ENC module for daily issues and resolved tickets very quickly. * Provided daily and weekly status to higher management. * Collaborated with DBAs, Business, and other cross functional departments in resolving the issues. |
| ***BioMarin***  ***San Rafael, CA***  *Oracle R12.1.3 Support*  *Upgrade from 12.1.3 to 12.2.6*  *Jan 2016 – Dec 2017* | * AMS and Project Lead for Financials, Manufacturing, Supply Chain and SOA Integrations * Leading an offshore team of 8 members for Support, Enhancements and Projects * Led several projects in Finance, Supply Chain and Manufacturing areas. Provided solution design, estimates, and created project plans.   + CITI Bank Integration using SOA.   + GL JE Workflow Implementation   + Data Security Audit   + LIMS Integration using SOA.   + EBTax custom components   + EDI Integration with 3PL partners using SOA.   + GL to Concur interface   + Daily rates interface using SOA. * Perform code reviews and mandate developing standards. * Interacting with clients, internal and external, acting as a key liaison between business and technology areas * Oversees external product vendors performance and collaborates on future system enhancements. * Identify automation scope in day-to-day Business process to increase productivity. * Provided value adds to the business in several business processes resulting in efficiency and reliability. * Worked with cross functional teams on several integrations in identifying the gaps and resolution. * Resolved several critical issues in Workflows, Alerts, AME * Evaluated/tested application patches, bug fixes, and development work. * Worked with Business analysts/users to gather and document business/functional requirements for new enhancements. * Given solution design and did hands on development for several enhancements. Also worked on AME logic for approving invoices, requisitions as per the requirements. Created new Rules, Attributes, and Approver Groups etc. Modified the code to generate Approver Hierarchy dynamically based on the custom Financial Approval matrix defined based Grades and Jobs for each cost center. |
| ***Mavenir, Inc***  ***Richardson, Tx***  *Implementation R12.1.3*  *Support*  *Nov 2014 – Dec 2015* | * Performed Requirements gathering and FIT-GAP Analysis on various new requirements. * Designed and written technical, functional specifications, test plans, test scenarios and system interface documents. * Implemented General Ledger, Accounts Payables, Projects, Core HRMS and Account Receivables configurations for new acquisitions. * Resolved issues around AP, AR, GL, Projects modules (AP Invoices, Payments, AR Receipts, Auto invoice, GL Balances, Journals, Inter Company, Expenses, Custom solutions, MRC Reporting etc.) * Documented Procure to Pay, Order Entry and Projects life cycle business processes in VISIO. * Provided support on all the existing applications (AP, AR, GL, PO, FA, INV, OM, HRMS, Project Costing, Project Billing and Oracle Time and Labor) with focus on Oracle Financial modules, Oracle Projects. * Designed and implemented several integrations with external systems. * Designed and developed several custom reports in AP, Projects (Project Status Report, Project Invoices Report, Supplier Project Report etc.) * Customized several standard reports (Payables Aging Report, Account Analysis Report, 1099 Report etc.) * Customized PO, AP account generators to derive Accounting dynamically based on Project data. * Modified the Check template for legal entity name changes. * Provided impact analysis for legal entity name change. * Modified several technical objects and functional setups affected by legal entity name change. * Managed and executed small, medium projects as needed. * Designed and developed OAF personalization |
| ***Wyndham***  ***Parsippany, NJ***  *Upgrade from 11i to R12.1.3*  *May 2014 – Oct 2014* | * Involved in requirements gathering, system configuration changes and functional specifications and development for RICE (reports, interfaces, conversions, and enhancements) objects. * Provided expertise to resolve the defects logged during the UAT for R12 upgrade * Upgraded GL, AP, and AR modules * Created MD70s for Customizations in General Ledger, Accounts Payable module during upgrade. * Involved in various Cutover activities for R12 upgrade project. * Created test plans and performed end to end testing of the interfaces, conversions, and remediation. * Created SRs with Oracle on various critical issues. * Resolved various post Go-Live issues |
| ***GreatBatch***  ***Buffalo, NY***  *OU Implementation R12.1.3*  *Oct 2013 – Apr 2014* | * Led implementation of a new OU. * Gathered requirements, Performed Gap analysis, and designed strategy for data conversion. * Designed conversions, interfaces and RICEW objects in AP, OM, INV, AR and PO, BOM, WIP * Provided technical solution architecture. * Defined the scope and provided the estimates for RICEWs, Interfaces and Conversions * Created MD50, MD70 documents for designing the RICEW objects. * Create SRs with Oracle on various critical issues. * Peer reviewed the various code components. |
| ***Fidelity***  ***Westlake, TX***  *Support and Implementation r12*  *Apr 2013 – Sep 2013* | * Resolving the day-to-day production issues in iExpenses and Account payables modules * Resolved several high priority functional issues that arise during the month end process and supported multiple production instances. * Communicate and coordinate with the business, dba, level2 support teams for all the resolutions. * Owned the issues and provide, lead the solutions to the end working with several teams across the organization. * Created test plans for UAT and detailed execution plans for production implementations involving Business and DBAs team * Developed data fixes to resolve the production issues related to Account Payables and iExpenses * Led UAT and coordinated with business, DBAs to test the solutions. * Designed and created several reports in iExpenses and Account payables. * Written several data extracts out of Oracle for cleaning up the expenses. * Performed end to end functional testing on all the production issues in iExpenses and Account Payables modules * Worked with OBIEE Data mart teams to resolve the reporting issues. * Used PVCS for version control. |
| ***Lehigh Hanson Heidelberg***  ***Irving, Tx***  *Implementation 11.5.10.2*  *Support*  *Feb 2009 – Mar 2013* | * Involved in requirement gathering, analysis and design of the application. * Did gap analysis & mapping of the business process with the standard functionality of oracle application. * Worked in liaison with Business Users to identify Business Process flows and bridge gaps. * Created BR100’s for new implementations and updated existing ones for new configuration changes. * Preparation of data conversion strategy for master data and transaction data from legacy (GAAP and ROSS) to EBS financial, distribution and manufacturing modules * Given solution design and documented Technical specifications for around 70 RICEW objects (Data Conversions, RDF reports, BI Publisher Reports, Interfaces, Forms Personalization and Workflows etc.) * Developed several interfaces and conversions in AP, AR, BOM, WIP, INV, GL, PO, OM   *Projects Implemented*   * Integrate Order Entry system at plants with EBS using SOA. * Integrate Trintech Assure net with EBS using SOA. * Implement and automate AR lockbox process for US, Canada using SOA. * Integrate SAP BW with EBS Payables, Receivables for DPO, DSO * Integrate Brick/Roof tile Complaint system with EBS. * Integrate Brick Portal system with EBS. * Integrate Tile Store portal with EBS for Order Entry * integrated external inventory system with Ebiz for items, categories, bill of materials, routings, and sales orders. * Integrate EBS with COGNOS for business reporting of Financials, Supply Chain and Manufacturing data * Integrate Get Paid system with EBS. * Integrate Concur system with EBS. * Integrate Horizon system with EBS for WIP. * Integrate external banks with EBS payments.   *Support*   * Provided solution design and written technical and functional design specifications for enhancing around 50 RICEW objects. * Designed technical and functional specifications for around 60 RICEW objects for new requirements, acquisitions, and upgrade. * Customized several standard reports and designed new reports as part of supporting the Ebusiness system. * Provided solution design and developed several new objects as per the business requirements. * Designed and developed VO, CO extensions to OAF pages in iProcurement * Developed several Adhoc Audit queries required to business during the month- end, quarter-end, and year-end process. * Designed and developed several complex UNIX shells scripts. * Participated in Noetix View training and got certified. * Migration of code to different instances using KINTANA. * Prepared the User Procedures Document before user acceptance testing. * Used UTF (User Testing Form), Migration documents and Communicated with DBAs to migrate the development work to another environment. |
| ***Lehigh Hanson Heidelberg***  ***Irving, Tx***  *Implementation 11.5.10.2*  *Support*  *Apr 2008 – Jan 2009* | *Projects*   * Integrate warehouse database with Oracle. * Item Replacement project * GL Conversion project * UPS Integration * Designed and Modified several custom PO, AP reports * Implemented several customizations on Oracle Aging – 7 Buckets report. * Customized the AP Remittance advice (1099) report. * Developed numerous form personalization on Order Entry form * Customized oracle forms using custom.pll. * Responsible for Analysis, design, and development of the integration of Apps System with UPS for all the Sales Orders Shipping transactions * Configured, developed, and tested the interface program to update the Shipping Header and Lines Information with the UPS Inbound integration using WSH\_DELIVERIES\_PUB * Created a view to collect all the data necessary for UPS Outbound Integration * Designed and developed a workflow process to hold AR invoices in interface tables if tax certificate is not sent by tax exempt customers for their orders. Removed hold on invoices once tax exempt certificate is sent by them. * Designed new ACH XMLP template and Positive Pay XMLP templates * Used Oracle Alerts to send notifications to the users in case of any exceptions in the business process. * Developed custom reports such as un-booked Orders Report and Orders Booked but Not Shipped. * Well Versed with Trading Community Architecture, corresponding tables, and APIs. * Extensively used TCA APIs in developing and testing an interface program to create a Ship\_to\_address\_site\_use for the missing addresses for the EDI Transactions. * Well versed in all AR interfaces and PL/SQL APIs (Customer Interface, Auto Invoice, Cash Receipt API (AR\_RECEIPT\_API\_PUB), Adjustments API (AR\_ADJUST\_PUB), and Customer Profile API (HZ\_CUSTOMER\_PROFILE\_V2PUB). * Developed Auto Lockbox Interface to load data from files sent by bank into Oracle Receivables. * Used SQL\*Loader to import receipt data into AR\_Payments\_Interface table after defining Lockbox, and Transmission Format and running Lockbox interface form transferred data into Oracle Receivables. * Performed the Data Migration using SQL \* Loader Scripts for importing legacy systems data into AR interface tables. * Worked on Auto Invoice Interface in Oracle Receivables to convert all invoices from Legacy system to Apps System. * Created Materialized views for faster data extraction from AR, PN and custom tables. * Developed a custom package to derive correct Auto Accounting details for PN invoices coming into AR to recognize revenue periodically. * Developed a custom PL/SQL report for Finance Charges calculated on Past Due Invoices in AR (during each month-end close for booking entries to GL) * Created both functional and technical documents for the above objects. |
| ***Oce***  ***Bridgeport, CT***  *Support*  *Apr 2007 – Mar 2008* | * Designed and Developed custom reports for various errors generated by the Custom packages in Service Contracts, OM, CSI, IB, AR * Designed and developed a custom form to show these errors to Users. * Used several standard APIs for validation and interfacing the data into Oracle. * Developed several Unix Shell scripts * Used Oracle Discoverer 4i for report developments. Experienced in discoverer administration, configuring discoverer, and creating and maintaining End User Layer (EUL) * Developed a process which loads price lists to Oracle. * Developed a pricelist report which displays orders grouped by pricelist name. Also created summary reports from this report as per the business requirement * Worked on Inventory Item, Category and Catalog interfaces to load the items from Legacy and assigned them to the categories. * Customized forms using custom.pll and forms personalization. * Worked on Performance Tuning of custom programs. * Designed the technical design documents for all the above procedures. * Used tool Kintana to move the above developed procedures to the other environments. |
| ***Mercury Marine***  ***Fond du Lac, WI***  *Implementation R12*  *Oct 2006 – Mar 2007* | * Designed outbound interfaces in AR module in build phase. * Designed an outbound interface involving AR, INV, OM modules to reconcile inter- company sales between Mercury Marine and another Brunswick companies. * Designed an outbound interface in AR which generates two Matrix reports and an EDI 810 invoice file. * Designed an outbound interface in AR which sends remittance transaction details entered by customers by using oracle functionality in collections and iReceivables to appropriate banks (Bank of America, Bank of Montreal) * Designed an outbound interface in AR to generate a report which summarizes cash receipts grouped by payment method. * Resolved technical / functional issues at client place and communicated/coordinated on the issues with the offshore team. * Technical analysis of existing business process flow based on the functional designs. * Design and development of technical data flow charts and offloading the same to development team at offshore. * Responsible for development and delivery of Conversion/Interface programs. * Oversee the offshore developers and provided estimates and written technical solution design documents. * Created various test scenarios to test all these interfaces in testing phase. * Designed several Reports as per the requirements. * Designed several conversion processes and prepared mapping documents. * Designed and tested the custom credit exposure process which checks the customer credit exposure and updates the customer profile amounts if necessary and runs credit exposure import process. * Used custom.pll to customize the Oracle Standard forms based on the Business Requirements. * Used data loader to load the setup data across the different systems. * Used ADI to load the GL Journal transactions into the Ebusiness ERP system |
| ***First Data***  ***Omaha, NE***  *Spin-off*  *Support*  *May 2006 – Sep 2006* | * Customize Application by creating Menus, Request Groups and Setting up Forms, Form Functions and Concurrent Executables and developed custom request set for new responsibilities. * Integrate custom forms and reports with in oracle financial applications. * Designed and developed an interface in AP for Office max as per the WU requirements. * Successfully designed and implemented an interface for GL which loads the WU Journal entries from FDC production to WU production. * Designed and developed an automated code promotion using UNIX shell scripts to migrate the code objects between different environments. * Load and upload the concurrent requests, menus, value sets, request sets using FND LOAD * Involved in User Acceptance Testing, System Integration Testing, Operational Readiness Testing * Communicated with external systems to resolve issues in transferring out bound files during testing. * Customized and tested various INBOUND/OUTBOUND programs which transfer files using CONNECT DIRECT and FTP as per the WU requirement * Written solution design documents for various RICEW objects as per the WU requirements. * Designed and Developed XML Publisher reports using RTF templates based on the business requirements. * Developed scramble reports for Bank details, Vendor details, Customer details which scrambles and displays the data as per the client requirements. |