



Shubham Goel
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SR. ENGINEER



- Result oriented and passionate engineer with IT professional experience of 3+ years in Business analysis, Application development, Product implementation and Project delivery.
- 3+ years of IT experience delivering complex transformation projects, presently working as a Senior Engineer in CRMNEXT Noida.
- Responsible for end-to-end project delivery via various delivery methodologies i.e., Agile, Waterfall and Hybrid through the facilitation and enablement of cross-functional teams.
- Efficient in coordinating with client and on-site/offshore teams for ensuring on time quality deliveries.
- Worked across multiple teams at a time under strict timelines.
- Act as a key point-of-contact for client queries on the delivery and leading requirement gathering, analysis and feedback sessions.
- Being a Full-stack Developer holds deep understanding of .Net Core, jQuery, JavaScript, SQL.
- Implementation of Customer 360, Account 360, Collections and Lead Management for Bank of Ayudhya (Krungsri)
- Implementation of the Risk Management process of the National bank of Oman
- Development of Driver safety and violation tracking Asp.Net MVC application for Rumaila Operating Organization.
- Development of Field Measurement Database Asp.Net MVC application integrated with Kendo to incorporate Oil fields related data and perform complex calculations to achieve a result that could be used by various teams within the Rumaila Operating Organization.
- Development of Well Audit Asp.Net MVC application integrated with Kendo to conduct an internal audit of the oil field within the jurisdiction of Rumaila Operating Organization.
- Development of console application to automate daily activities.
- Responsible for troubleshooting, debugging and resolving issues raised.
- Responsible for ensuring smooth deployment of project.
- Responsible for formulating system configuration, Service- Oriented Architectural documents.
- Experienced in CRM concepts, capture CRM and process requirements, recommending best practices and design functional solutions for CRM based implementations.
- Exposed to the Areas of Business Analysis, Process Improvement, Designing, Unit Testing, Training, Business development & Business Process Automation.
- Experienced in user acceptance testing, end user training, implementation and post-implementation support.

TECHNICAL AND FUNCTIONAL SKILLS:

Area of Expertise	Business Analysis	Requirement Gathering/Elicitation	BFSI Domain
	CRM Adoption Strategy	GAP Analysis	Product Demonstrations
	Problem solving	Strategic thinking	Conflict Management
	Solution Design	Process Implementation/Improvement	Change Management
Tools	Power BI	MS Power Point, Excel	
Methodologies	Agile: Scrum	Predictive/Waterfall Model	
Technology	MS SQL	Webservices (SOAP/REST)	Kafka Integration
	ASP.Net Core	HTML, CSS, Bootstrap	jQuery, JavaScript

WORK EXPERIENCE SUMMARY

Company	Project	Role	Implementation Type
Acidaes	Krungsri Consumer Bank	Techno/Functional	Implementation of Customer 360, Account 360, Lead Management & Collections
Acidaes	NBO	Techno/Functional	CRM implementation for Retail, Corporate and Islamic Banking division.
Wipro	ROO Driver Safety	Project Engineer	Implementation of Driver Safety System and Violation Tracking portal using ASP.Net MVC integrated with Azure and MS SQL which has the ability to manage(add/amend/archive/delete) all driver, vehicle, driver training records and violation tickets from a single system. Creation of violation tickets by field-based personnel using Mobile devices with capability to import/export data to help in data migration
Wipro	ROO FMD	Project Engineer	Development and Implementation of field measurement checklist interface using Asp.Net MVC integrated with Kendo and MS SQL to store oil well related data and perform calculations to be used by various teams (Subsurface, Operations, Lab, Well Integrity).
Wipro	ROO Well Audit	Project Engineer	Development and Implementation of interface using Asp.Net MVC integrated with Kendo and MS SQL to determine oil field health.

ACADEMIC AND PROFESSIONAL QUALIFICATIONS

Qualification	Institute	Board	Score
B.Tech. CSE	Amity University, UP	UGC	6.6 CGPA
Higher Senior Secondary	Maharaja Agrasen, Delhi	C.B.S.E	84.6
Senior Secondary	Maharaja Agrasen, Delhi	C.B.S.E	8.8 CGPA

KEY ACHIVEMENTS & RECOGNITION

1. Recognized as Rising Star by Higher Management for independently managing and delivering Collections Module for Bank of Ayudhya, 2022.
2. Published 2 Papers in IEEE.
3. Intercollege Basketball champion.