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|  |  | Sphoorthy Jangam  Lead Business Analyst |
| Profile I have over 14 years of progressive experience in QA & BA practices as a Lead with varied technologies, testing types &Processes. Also, I have good experience in SAFe PI implementation and playing the role of product owner for cloud migration projects. I have good experience in leading BA and Quality Assurance teams for delivering medium to large projects. I have been providing solutions for end-end test management activities primarily on functional and automation testing with tools like TOSCA. Contact PHONE:  8008299617  WEBSITE:  <https://www.linkedin.com/in/sphoorthy-jangam-8333b1179/>  EMAIL:  Sphoorthy.jangam@hotmail.com Hobbies Gardening  Baking cakes  Zumba dance |  | EDUCATIONGNITS- JNTU 2002 - 2006  B. Tech in Electronics and Communication from G.Narayanamma institute of technology and science, JNTU in April-2006 with 74.74%. WORK EXPERIENCEDeloitte Support Services India Pvt Ltd [Asst. Manager] May 2011–Till date  Currently working as lead business analyst. Worked as QA lead. Cognizant Technology Solutions [Associate-Projects] Jan 2007 – Apr 2011  QA team member. |

**Professional Experience:**

* 14 years of experience in Information Technology including Product Owner, Scrum Master, QA Test Management and Business Analysis.
* Played the role of Product Owner with excellent experience in implementing SAFe PI across multiple projects within Release Train.
* Seasoned Software Professional with in-depth understanding of all phases of SDLC, focusing on translating business requirements into viable technical solutions.
* Excellent technical writing skills with hands on experience creating Business Requirements, Functional Specifications, Mapping Documents, Test Plans, Test Strategy and Status Reports.
* Experience in leading large and medium sized Teams spread across multiple time zones and countries.
* Expertise in Process Management using VSTS ADO, Rational Tools (RTC, RQM and RRC) to document Test Cases and conduct triage meetings to resolve issues.
* Resource Planning & Project Management, as per Onshore/Offshore delivery model.
* Adopting coherent strategy to manage the transition to agile methodologies.
* Process management and process institutionalization, Project monitoring, ensuring compliance and monitoring all quality processes during the project lifecycle.
* Extensive domain knowledge of the Tax and Automobiles.
* Thorough hands on experience with all levels of testing including Sanity, Usability, Functional, Integration, Regression, Re-testing and User Acceptance Testing.

**Role and Responsibilities:**

* Leading 20+ members cross functional team in delivering multiple releases on time and within budget.
* Being responsible product owner for multiple projects within Agile Release Train.
* Collaborate with Senior Managers, Directors, Business Partners, and Developers to coordinate Project Schedules and Timelines.
* Liaison between clients and project teams to ensure the right product is being built by reviewing User Stories and defining Test Strategies with 100% scope coverage.
* Lead and coordinate User Acceptance testing with teams distributed globally.
* Responsible to build Test plans, Test Scenarios, Risk and Mitigation plans, Defect reports, Test Summary reports and Test Exit reports.
* Lead test and remediation effort to ensure all applications in the organization are compatible with latest OS/Browser releases
* Lead the Defect Review Board Calls for various releases of Project.
* Worked on Daily and Weekly status reporting with customers to provide an insight of test design and execution.
* Project Management activities like Work Delegation, Status Tracking, Team Building/maintaining a rapport etc.

Indirect Tax Compliance Nov 2018 – Till Date Team Size- 10

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***Deloitte Support Services India Pvt Ltd***

Deloitte Indirect Tax Compliance (ITC) is a Deloitte service driven by technology that is continuously improved and has the objective to facilitate the end-to-end indirect tax compliance process.

**Key features of the application:**

Web-based

Flexible and user-friendly set-up

Data cleansing and consolidation

35+ Transactional and Return validation checks

Ready-to-file ITX returns

Full audit trail

Myinsight Nov 2018 – Till Date Team Size- 30

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***Deloitte Support Services India Pvt Ltd***

Myinsight is Deloitte Tax and legal digital ecosystem delivering customized digital experience for clients and professionals. This secured platform provides integrated access to Deloitte Tax and legal applications, Technologies, news and insights. Customizable tile-based design offers a streamlined experience that is optimized for touch enabled devices such as iPads.

Myinsight desktop will have several small icons and interfaces called tiles.

Deloitte Tax Insight (Dti 2013) Jul 2011 – Mar 2015 Team Size- 30

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***Deloitte Support Services India Pvt Ltd***

Deloitte Tax Insight On-Line (DTIOL) built on SharePoint 2013, is a solution aimed to provide a global framework that ties tax functions (provisioning, compliance, planning etc.) together in a common approach and user interface. It will also provide a Global Tax platform to manage and enable standard tax processes for clients, enabling the global firm to deliver superior client service tailored to client needs.

This new Tax application will support typical standard business tax processes (called Tax Mega-Processes), which are found in Deloitte’s global tax practices around the world, as well as those processes found in the tax departments of corporate clients.

Deloitte Tax Insight (Dti 2010) Jul 2011 – Mar 2015 Team Size- 15

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***Deloitte Support Services India Pvt Ltd***

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**Low Effort Deployment 3.0** Aug 2009 – June 2011 Team Size- 15

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***Cognizant Technology Solutions***

The LED software package provides powerful features to accomplish the installation of software and I/A Series Release Updates, significantly reducing manual installation costs. LED reduces engineering time and project costs by enabling the user to configure I/A Series workstation by installation of software from a single location onto multiple workstations.

**CARad** Feb 2009 – July 2009 Team Size- 10

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***Cognizant Technology Solutions***

CARad is a site for listing the automobiles in eBay Motors. This is applicable for Dealers only. eBay sellers can login to CARad and place listings. For dealers with CPOs, CARad creates the eBay seller accounts and posts listings on behalf of those sellers.

**Standardized Shipping** Sep 2008 – Jan 2009 Team Size- 5

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***Cognizant Technology Solutions***

Sellers may need to correct several newly required fields in order to relist items during bulk relist. For items going through bulk relist that fail more than one API validation, we need to be able to display all the interstitial pages in sequence so that sellers can address all the required fields. This project is the enhancement of the existing behavior. Existing behavior is like any of the interstitial pages will be displayed but not all interstitial pages. Sellers need to address all the error conditions before items can be displayed on the Review & Submit page for a final review. Any items that fail to correct any of the error conditions will not be relisted.

**Spark Shopping Cart Management and Checkout** Jan 2007 – Aug 2008 Team Size- 5

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***Cognizant Technology Solutions***

Spark Shopping Cart is an integral part of a typical e-commerce experience offered by online trading sites in India.

Spark will support end-to-end transaction (initiation from eBay core view item page up to purchase (checkout completion) of the item). On successful checkout completion on the Spark platform, Spark will update the core database with all the transaction related information in the core database.

The Shopping cart and Checkout flow has the following functions

* Adding item to cart
* View shopping cart
* Managing shopping cart
* Updating shopping cart
* Initiating checkout from shopping cart