

# SURYA PRAKASH RAO K.

SENIOR LEVEL PROFESSIONAL

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**High-energy Technocrat with over 14 years of experience in Oracle FLEXCUBE; targeting senior assignments in Oracle FLEXCUBE Implementation & Support domain with an esteemed organization**

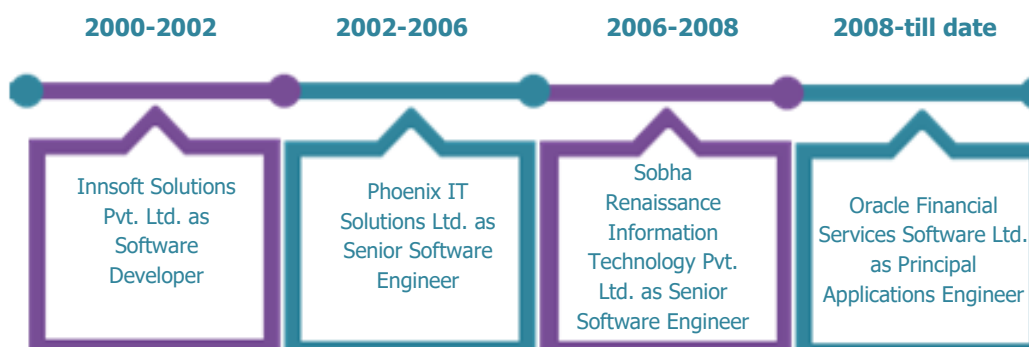
## Executive Profile

- **An established Oracle FLEXCUBE Specialist** with expertise in implementation & Bug fixing activities of **FLEXCUBE products**.
- Exhibited excellence by handling **ECO Bank Group** multi country rollout – **Oracle FLEXCUBE implementation & Support for 34 countries**.
- Expertise in **delivering new solution integration as a SME for Oracle FLEXCUBE Products**; collaborating with teams to deliver solutions as per functional and technical designs & customizations.
- Proficient in delivering **techno-functional services** for Oracle FLEXCUBE implementation; **participating in implementation activities of Oracle FLEXCUBE Core Banking product at both onsite and remotely from base-location**.
- Excels at **ensuring business continuity** in case of any problem faces by customers with respect to **FLEXCUBE products**; conducting on-time service request analysis and providing resolution with the help of the team members.
- Gained **extensive international exposure** by working at onsite locations like **United Kingdom-2yrs, Taiwan-2yrs, Ghana -2yrs** for long term and short term travels to **Seychelles, UAE, Nepal and European countries like Switzerland, France, Belgium & Germany**

## Education

- MCA from Madhurai Kamaraj University, Madhurai, India
- B.Sc. (MPC) from Andhra University, Visakhapatnam, India
- PGDHRM from Andhra University, Visakhapatnam, India
- PG Diploma in Software Engineering from Datapro Info World, Visakhapatnam, India

## Career Timeline



## Key Impact Areas

FLEXCUBE Implementations

Data Migration Management

Technical Support & Assistance

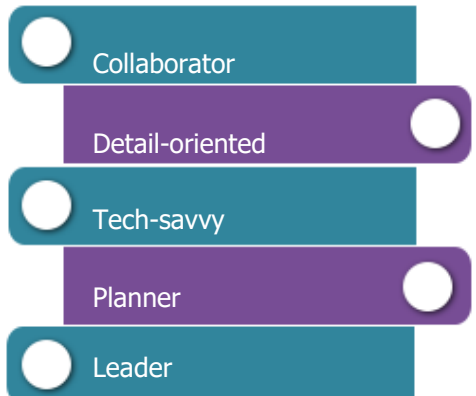
Customer Engagement

Performance Tuning

Project Management

Production Support

## Key Skills



## Professional Experience

### Since Mar'08 with Oracle Financial Services Software Ltd., Bengaluru as Manager - Product Support & Principal Applications Engineer

#### Key Result Areas:

- Analyzing business needs for determining feasibility within time & cost constraints
- Assisting to clients & team members in mapping business practices for designing & implementing solutions
- Providing functional design to the Technical Team for the gaps identified in Oracle FLEXCUBE for customization of specific requirement of clients
- Negotiating the deliverables and delivery schedule with clients; directing the activities of the team by supporting the project post-implementation activities
- Drafting reports on business practice by instant configurations of Oracle products and fit-gap analysis
- Participating in requirement gathering (interacting with users) for enhancement & implementation of Oracle products and preparing technical specifications
- Developing project baselines; monitoring & controlling projects with respect to cost, resource allocation, time overruns and quality compliance to ensure satisfactory execution/delivery of the same
- Providing support through Root Cause Analysis, Design/Deliver Bug Fixes
- Prioritizing service requests based on the customer's business impact
- Coordinating with Development and/or Support teams for various technical deliverables including customization deliveries, fixes and so on
- Identifying issues and providing production support covering both technical & functional domains of Oracle FLEXCUBE at customer location/base location
- Collaborating with the stakeholders including Client IT Team, Support Team, and Offshore Development Teams to prepare & provide status reports to management/client periodically

#### Highlights:

- Received a team award for contributing to ECO Bank implementation & support in 2012
- Led all phases of contract negotiation, program management, and implementation for rollout of Oracle Distribution.
- Worked with technical resources for development of extensions and custom programs for new implementation as well as upgrade projects.

### Oct'06 – Feb'08 with Sobha Renaissance Information Technology Pvt. Ltd., Bengaluru as Senior Software Engineer

### Mar'02 – Oct'06 with Phoenix IT Solutions Ltd., Visakhapatnam, India as Senior Software Engineer

### Oct'00 – Jan'02 with Innsoft Solutions Pvt. Ltd., Visakhapatnam as Software Developer

## Technical Skills

- |                      |   |
|----------------------|---|
| • Operating Systems: | MS-DOS, Windows 9x/NT/2000 Professional, UNIX                   |
| • Languages:         | SQL, PL/SQL, XML, XSL, Visual Basic 6.0, C, C++ and Java 2.0    |
| • Database:          | Oracle 9i, Oracle 10g, Oracle 11g MS SQL Server 2000, MS-Access |
| • Database Tools:    | TOAD 7.3, PL/SQL Developer, SQL Developer, Visio 2003           |
| • Reporting Tools:   | Crystal Reports, Data reports, Text Report (Printer Object)     |

## Personal Details

Date of Birth:	12 <sup>th</sup> April 1977
Languages Known:	English, Hindi & Telugu
Passport Number:	R8265671 (Valid till Feb'28)
Address:	D-001, Sumadhura Soham Apartment, ECC Road, Whitefield, Bengaluru - 560087

**Refer to the Annexure for Project Details**

## ANNEXURE

### Projects Undertaken

#### At Oracle Financial Services Software Ltd.

**Title:** Oracle FLEXCUBE Development - Bengaluru, India  
**Period:** Mar'19 – till date  
**Project:** FLEXCUBE UBS 14.x and OBPM 14.x Development  
**Role:** Principal Applications Engineer

**Title:** Oracle FLEXCUBE Implementation & Post Live Support – Bengaluru, India  
**Client:** American Bank of Investments, Unicredit Bulbank, ECO Bank France, LeasePlan Bank and Offshore Support for UK Banks  
**Period:** Apr'18 – Feb'19  
**Project:** FLEXCUBE Universal Banking Solutions  
**Role:** Senior Technical Consultant

**Title:** Oracle FLEXCUBE Implementation & Post Live Support - London, United Kingdom  
**Client:** European Region Customers (UBS AG, FBN UK, Hampden Bank, Weatherbys Bank, ECO Bank France & Saxo Payments Bank)  
**Period:** Apr'16 – Mar'18  
**Project:** FLEXCUBE Universal Banking Solutions  
**Role:** Senior Technical Consultant

**Title:** Oracle FLEXCUBE Implementation & Post Live Support – Bengaluru, India  
**Client:** ECO Bank Group, Pan Africa – 34 Countries  
**Period:** Oct'10 – Mar'16  
**Project:** FLEXCUBE UBS 7.1  
**Role:** Product Support Manager

**Title:** Oracle FLEXCUBE Implementation & Post Live Support - Onsite  
**Client:** Tachong Bank, Taiwan  
**Period:** Apr'08 – Oct'10  
**Project:** FLEXCUBE Corporate (FCC) 7.1  
**Role:** Consultant

#### At Sobha Renaissance Information Technology Pvt. Ltd.

**Title:** Renaissance Utility Product (rUtility)  
**Client:** Sobha Iptek, Jakarta, Indonesia  
**Duration:** 8 Months  
**Technology:** Oracle10g, SQL, PL/SQL, Java 2.0 and Windows XP O/S 2.0, Hibernate and Windows XP O/S  
**Role:** Techno-functional Consultant

**Title:** Healthcare Information System (rCare Product)  
**Client:** Chulabhorn Cancer Hospital, Bangkok; SSR National Hospital, Mauritius  
**Duration:** 6 Months  
**Technology:** Oracle9i, SQL, PL/SQL, C#, VB.NET, Win-forms  
**Role:** Senior Software Engineer

#### At Phoenix IT Solutions Ltd.

**Title:** Integrated Metering, Billing and Collection Project (IMBC)  
**Client:** Kanpur Electricity Supply Company Ltd (KESCO), Kanpur, Uttar Pradesh  
**Duration:** 20 Months  
**Technology:** Oracle 9i, SQL, PL/SQL, Java, JSP, XSL, XSQL and Windows 2000 O/S  
**Role:** Team Lead

**Title:** Computerized Billing Project (CBP)  
**Client:** Nepal Electricity Authority (NEA), Kathmandu, Nepal  
**Duration:** 18 Months  
**Technology:** Oracle 9i, SQL, PL/SQL, Java, JSP, XSL, XSQL and Windows 2000 O/S  
**Role:** Team Lead

**Title:** Imap (Intelligent Mapping System)  
**Client:** APEPDCL (Andhra Pradesh Eastern Power Distribution Company Limited)  
**Duration:** 1 Year  
**Technology:** Windows N.T, Visual Basic 6.0 & Oracle 8.0, Crystal Reports and Printer Object  
**Role:** Team Member