SURYA PRAKASH RAO K.

SENIOR LEVEL PROFESSIONAL

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High-energy Technocrat with over 14 years of experience in Oracle FLEXCUBE; targeting senior assignments in Oracle FLEXCUBE Implementation & Support domain with an esteemed organization

Executive Profile

- **An established Oracle FLEXCUBE Specialist** with expertise in implementation & Bug fixing activities of **FLEXCUBE products**.
- Exhibited excellence by handling **ECO Bank Group** multi country rollout **– Oracle FLEXCUBE implementation & Support for 34 countries.**
- Expertise in **delivering new solution integration as a SME for Oracle FLEXCUBE Products;** collaborating with teams to deliver solutions as per functional and technical designs & customizations.
- Proficient in delivering **techno-functional services** for Oracle FLEXCUBE implementation; **participating in implementation activities of Oracle FLEXCUBE Core Banking product at both onsite and remotely from base-location.**
- Excels at **ensuring business continuity** in case of any problem faces by customers with respect to **FLEXCUBE products**; conducting on-time service request analysis and providing resolution with the help of the team members.
- Gained **extensive international exposure** by working at onsite locations like **United Kingdom-**2yrs**, Taiwan-**2yrs **, Ghana** -2yrs for long term and short term travels to **Seychelles, UAE, Nepal and European countries like Switzerland, France, Belgium & Germany**

Key Impact Areas

- FLEXCUBE Implementations
- Data Migration Management
- Technical Support & Assistance
- Customer Engagement
- Performance Tuning
- Project Management
- Production Support

Key Skills

- Collaborator
- Detail-oriented
- Tech-savvy
- Planner
- Leader

Education

- MCA from Madhurai Kamaraj University, Madhurai, India
- B.Sc. (MPC) from Andhra University, Visakhapatnam, India
- PGDHRM from Andhra University, Visakhapatnam, India
- PG Diploma in Software Engineering from Datapro Info World, Visakhapatnam, India

Career Timeline

2000-2002
Innsoft Solutions Pvt. Ltd. as Software Developer

2002-2006
Phoenix IT Solutions Ltd. as Senior Software Engineer

2006-2008
Sobha Renaissance Information Technology Pvt. Ltd. as Senior Software Engineer

2008-till date
Oracle Financial Services Software Ltd. as Principal Applications Engineer

ORACLE FINANCIAL SERVICES

Professional Experience

Since Mar'08 with Oracle Financial Services Software Ltd., Bengaluru as Manager - Product Support & Principal Applications Engineer

Key Result Areas:

- Analyzing business needs for determining feasibility within time & cost constraints
- Assisting to clients & team members in mapping business practices for designing & implementing solutions
- Providing functional design to the Technical Team for the gaps identified in Oracle FLEXCUBE for customization of specific requirement of clients
- Negotiating the deliverables and delivery schedule with clients; directing the activities of the team by supporting the project post-implementation activities
- Drafting reports on business practice by instant configurations of Oracle products and fit-gap analysis
- Participating in requirement gathering (interacting with users) for enhancement & implementation of Oracle products and preparing technical specifications
- Developing project baselines; monitoring & controlling projects with respect to cost, resource allocation, time overruns and quality compliance to ensure satisfactory execution/delivery of the same
- Providing support through Root Cause Analysis, Design/Deliver Bug Fixes
- Prioritizing service requests based on the customer's business impact
- Coordinating with Development and/or Support teams for various technical deliverables including customization deliveries, fixes and so on
- Identifying issues and providing production support covering both technical & functional domains of Oracle FLEXCUBE at customer location/base location
- Collaborating with the stakeholders including Client IT Team, Support Team, and Offshore Development Teams to prepare & provide status reports to management/client periodically

Highlights:

- Received a team award for contributing to ECO Bank implementation & support in 2012
- Led all phases of contract negotiation, program management, and implementation for rollout of Oracle Distribution.
- Worked with technical resources for development of extensions and custom programs for new implementation as well as upgrade projects.

Oct'06 – Feb'08 with Sobha Renaissance Information Technology Pvt. Ltd., Bengaluru as Senior Software Engineer

Mar'02 – Oct'06 with Phoenix IT Solutions Ltd., Visakhapatnam, India as Senior Software Engineer

Oct'00 – Jan'02 with Innsoft Solutions Pvt. Ltd., Visakhapatnam as Software Developer

Technical Skills

- Operating Systems: MS-DOS, Windows 9x/NT/2000 Professional, UNIX
- Languages: SQL, PL/SQL, XML, XSL, Visual Basic 6.0,C, C++ and Java 2.0
- Database: Oracle 9i, Oracle 10g, Oracle 11g MS SQL Server 2000, MS-Access
- Database Tools: TOAD 7.3, PL/SQL Developer, SQL Developer, Visio 2003
- Reporting Tools: Crystal Reports, Data reports, Text Report (Printer Object)

Personal Details

Date of Birth:	12th April 1977
Languages Known:	English, Hindi & Telugu
Passport Number:	R8265671 (Valid till Feb'28)
Address:	D-001, Sumadhura Soham Apartment, ECC Road, Whitefield, Bengaluru - 560087

Refer to the Annexure for Project Details

ANNEXURE

Projects Undertaken

At Oracle Financial Services Software Ltd.

Title: Oracle FLEXCUBE Development - Bengaluru, India
Period: Mar'19 – till date
Project: FLEXCUBE UBS 14.x and OBPM 14.x Development
Role: Principal Applications Engineer

Title: Oracle FLEXCUBE Implementation & Post Live Support – Bengaluru, India
Client: American Bank of Investments, Unicredit Bulbank, ECO Bank France, LeasePlan Bank and Offshore Support for UK Banks
Period: Apr'18 – Feb'19
Project: FLEXCUBE Universal Banking Solutions
Role: Senior Technical Consultant

Title: Oracle FLEXCUBE Implementation & Post Live Support - London, United Kingdom
Client: European Region Customers (UBS AG, FBN UK, Hampden Bank, Weatherbys Bank, ECO Bank France & Saxo Payments Bank)
Period: Apr'16 – Mar'18
Project: FLEXCUBE Universal Banking Solutions
Role: Senior Technical Consultant

Title: Oracle FLEXCUBE Implementation & Post Live Support – Bengaluru, India
Client: ECO Bank Group, Pan Africa – 34 Countries
Period: Oct'10 – Mar'16
Project: FLEXCUBE UBS 7.1
Role: Product Support Manager

Title: Oracle FLEXCUBE Implementation & Post Live Support - Onsite
Client: Tachong Bank, Taiwan
Period: Apr'08 – Oct'10
Project: FLEXCUBE Corporate (FCC) 7.1
Role: Consultant

At Sobha Renaissance Information Technology Pvt. Ltd.

Title: Renaissance Utility Product (rUtility)
Client: Sobha Iptek, Jakarta, Indonesia
Duration: 8 Months
Technology: Oracle10g, SQL, PL/SQL, Java 2.0 and Windows XP O/S 2.0, Hibernate and Windows XP O/S
Role: Techno-functional Consultant

Title: Healthcare Information System (rCare Product)
Client: Chulabhorn Cancer Hospital, Bangkok; SSR National Hospital, Mauritius
Duration: 6 Months
Technology: Oracle9i, SQL, PL/SQL, C#, VB.NET, Win-forms
Role: Senior Software Engineer

At Phoenix IT Solutions Ltd.

Title: Integrated Metering, Billing and Collection Project (IMBC)
Client: Kanpur Electricity Supply Company Ltd (KESCo), Kanpur, Uttar Pradesh
Duration: 20 Months
Technology: Oracle 9i, SQL, PL/SQL, Java, JSP, XSL, XSQL and Windows 2000 O/S
Role: Team Lead

Title: Computerized Billing Project (CBP)
Client: Nepal Electricity Authority (NEA), Kathmandu, Nepal
Duration: 18 Months
Technology: Oracle 9i, SQL, PL/SQL, Java, JSP, XSL, XSQL and Windows 2000 O/S
Role: Team Lead

Title: Imap (Intelligent Mapping System)
Client: APEPDCL (Andhra Pradesh Eastern Power Distribution Company Limited)
Duration: 1 Year
Technology: Windows N.T, Visual Basic 6.0 & Oracle 8.0, Crystal Reports and Printer Object
Role: Team Member