PREETI TRIPATHI

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Profile Summary

- Worked as an IT professional with nearly 9 years of comprehensive experience in software development, system analysis, and project deliverables.
- Dedicated Pega developer with nearly 7 years of hands-on experience in designing, developing, and implementing Pega solutions for various business applications.
- Proficient in the entire product development lifecycle on the Pega platform, including application development, unit testing, bug fixing, and deployments.
- Demonstrated experience in both leading Pega development teams and contributing individually to complex Pega projects.
- Versatile in working with various development methodologies, including Agile, Scrum, and Waterfall, ensuring successful project execution and delivery.
- Skilled in utilizing a range of tools and technologies specific to different versions of Pega, ensuring optimal performance and compatibility across projects.

EDUCATION

B. E in Electronics and Communication– 2010-2104
NRI College, RGPV, Bhopal

CERTIFICATIONS

Pega Senior System Architect (v.8.7)
Pega System Architect (v.7.2)
Enterprise Design Thinking Practitioner

EXPERIENCE

Cognizant Technology Solutions.: March 2015 to March 2020
Capgemini India Private Limited.: Aug 2020 to January 2024
IBM India Pvt. Ltd.: Feb 2024 to Till date.

PROJECTS

Nationwide building Society (NBS)

Role: Senior System Architect
Duration: Feb 2024 - Aug 2024
Client: Nationwide building Society
Company: IBM

Nationwide Building Society is one of the largest and most well-known financial institutions in

SKILLS

Pega PRPC (v Infinity'23, 8.4, 7.4, 7.2)
Basics of SQL
SOAP,REST

Other
Application Development
Requirement Analysis
Integration and Data Modeling
Debugging and Unit Testing
Agile Methodologies

Tools
JIRA
Confluence

the United Kingdom. As a mutual organization, it is owned by its members rather than shareholders, which influences its approach to banking and customer service Nationwide offers a wide range of financial products and services including savings accounts, mortgages, current accounts, loans, credit cards, insurance (home, car, life), and investment options. Overall, Nationwide Building Society plays a significant role in the UK banking sector, known for its mutual structure, comprehensive range of financial products, customer service, and community engagement.

Responsibility:
- I operated as an individual contributor within the team, serving as a Senior System Architect.
- My primary focus was on enhancing the application.

Airfrance

Role: Senior Consultant
Duration: Jul 2023 - Jan 2024
Client: Air France
Company: Capgemini

Air France, part of the Air France-KLM group, and operates primarily in passenger transport, cargo, and aircraft maintenance. n terms of Pega implementation, Air France-KLM has partnered with Pega to enhance customer service. One significant initiative is the development of the ICARE system, which improves the handling of service recovery processes. This system helps address issues like flight delays and lost baggage efficiently by empowering frontline staff to provide immediate solutions such as compensations and vouchers

Responsibilities:
- I served as a Senior Pega Developer on the Air France project, responsible for overseeing the marketing application known as the Icare Application.
- I was responsible for delivering the user story end to end , I;e till production along with taking care of all other deliverables of the sprint.
- Implemented automated workflows like handling flight delays, Cancellation and lost Baggage.
- Additionally, I managed a team of four resources.

Unilever Pvt Ltd

Role: Senior Consultant
Duration: Aug 2020 - Jun 2023
Client: Aegon Life Insurance
Company: Capgemini

Unilever is one of the world's leading consumer goods companies, leverages Pega for various strategic initiatives aimed at improving their operational efficiency and user experience. The company's vast scale involves managing millions of data records and creating thousands of master data codes annually across different IT platforms. Pega plays a crucial role in orchestrating the creation and maintenance of this data across multiple internal and external teams, which span different geographies and languages.

Responsibilities:

- I created the LATAM cluster application from the scratch and was leading the team till it's production go live.
- I managed a team of seven members.
- In addition to leadership responsibilities, I actively contributed as a team member.
- I maintained direct communication with clients, engaging in daily calls to discuss their requirements.

Aegon's Life Insurance

Role: Senior Developer
Duration: Apr 2019 - Mar 2020
Client: Aegon Life Insurance
Company: Cognizant

Aegon Life Insurance, known for providing a wide range of financial services, operates primarily in life insurance, pensions, and asset management. They are committed to helping individuals achieve financial security and manage their wealth effectively.

Responsibilities:
- I held the position of Senior Developer within the team while functioning as an individual contributor.
- Additionally, I supervised a team of three members.

Farmers Insurance

Role: Senior Developer
Duration: Jun 2018 - Mar 2019
Client: Farmers Insurance
Company: Cognizant

Farmers Insurance, established in 1928, is a major insurance provider in the United States. It offers a variety of insurance products, including auto, home, life, and business insurance. Farmers is renowned for its customer service, quick claim handling, and community support during disasters.
It leverages Pega software to enhance customer service and streamline insurance processes. Pega's robust platform supports various insurance operations, focusing on improving efficiency and customer experience.

Responsibilities:
- I served as a Senior Developer on a project focused on upgrading from Pega v6.3 to Pega v7.2.
- Throughout the project, I operated as an individual contributor.

BMS (Bristol mayor Squibb)

Role: Developer
Duration: Oct 2015 - Apr 2018
Client: BMS

Company: Cognizant

Bristol Myers Squibb (BMS) is a global biopharmaceutical company renowned for developing innovative medicines to help patients prevail over serious diseases.

Responsibilities:
- I began my role as a PEGA developer, primarily functioning as an individual contributor.
- The project centered on maintaining and enhancing the system in production.