**ANIL KUMAR**

**Sr. Salesforce Developer/Lightning**

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**Professional Experience:**

* **Around 9 years** of IT experience with **7 years** of strong experience in **Salesforce.com** as **Developer, Administrator** and around 2 years of experience as **Java Developer**.
* Expertise in **Banking, Financial and Healthcare Domain.**
* More than 4 years of Working experience on **Salesforce Lightning.**
* More than 1 year Experience in **Developing Salesforce Lightning Web Components.**
* **Certified Salesforce Admin & Developer**
* Expertise and working experience in **Salesforce nCino**
* Expertise in **Full Software Development Life Cycle (SDLC)** implementation analysis, requirement engineering, architecture design, development, enhancements, testing, deployment and maintenance of standalone, multi-tier, web-based and portal based object oriented enterprise applications.
* Expertise in Salesforce **Application Design and Data Model as per the Business Requirements.**
* Involved in building Custom Applications that includes administration, configuration, implementing and support experience with Salesforce.com platform
* Experienced customizing standard objects Accounts, Contacts, Opportunities, Products, Price books, Cases, Leads, Campaigns, Reports and Dashboards
* Experienced in SalesForce.com **Apex Classes, Apex triggers, Visual force pages**, Custom components, Custom Settings, Force.com API.
* Hands on experience in developing and deploying custom integration Salesforce.com CRM solutions.
* Extensive experience in designing of Junction Objects, Custom Objects, Custom Fields, Pick list, Role based page layouts.
* Experience in **Process Builders**, **Validation Rules, Actions, Workflow Alerts, Approval Processes and Approval Workflow**.
* Experience in Business Intelligence Applications using Siebel Analytics / Oracle Business Intelligence (OBIEE) / Oracle Business Intelligence Apps (BI Apps)
* Developed and configured various Dashboards, Custom Reports and Report Folders for different user profiles based on the need in the organization.
* Extensive Working knowledge on Configure price quote (CPQ) and good knowledge with CPQ APtus/Trilogy
* Working experience with Enterprise Integration tools like Eloqua.
* Design of **Visual Force Pages, Snapshots, Dashboards and generation of Emails** according to application requirements.
* Experience with data migration through Import Wizard, Data Loader, Workbench and Bulk API’s in Salesforce.
* Strong knowledge database and data manipulation skills using SQL. Worked in SQL Server and Salesforce database structure.
* Experience working on Eclipse IDE with Force.com Plug-in for writing business logic in Apex.
* Strong Working experience with Info Mule soft and other ETL tools
* Experience in working across various SFDC implementations covering Sales Cloud, Service Cloud and Chatter applications.
* Good experience on Wave Analytics and Experience with source control (Git).
* Experience in working with **marketing automation platform Eloqua.**

**TECHNICAL SKILLS:**

* Salesforce.com Development:  Apex Language, Apex Trigger, Apex Class & Apex REST and SOAP Web Services, SOQL, SOSL, Visual Force (Page, Component & Controllers), HTML.
* Administration:  Reports &Dashboards, Validation Rules, Users, Roles and Profiles Deployments (Change sets), Workflow Rules, Approval Process, Sandbox Refreshments, Apex Data Loader, Import Wizards, Packages, Custom Apps, Custom Labels, Sharing Settings, Communication Templates.
* Salesforce Cloud: Sales cloud, Service cloud, Marketing cloud, Community Cloud.
* Lightning Experience Development:  Salesforce Lightning Design System and Lightning Components, Lightning web components, nCino UI, JavaScript Controllers, Server-side Controllers, Salesforce Connect.
* Languages:  Apex, Ajax, Java, JSP, XML, HTML, Java Script, CSS
* Tools/Utilities:  Eclipse, Force.com Eclipse IDE Plug-in, Force.com Explorer, Force.com Data Loader, Force.com Excel Connector, Force.com Platform (Sandbox, and Production).
* ETL Tools Informatica Cloud, Mulesoft
* Databases:  Force.com DB, Microsoft SQL Server 2000/2005/ 2008
* Software:  MS Office, Adobe Photoshop, MS Excel
* Operating Systems:  Windows 7/8/10, MAC OS X.

**Sr. Salesforce developer/Lightning Dec 2018 – Present**

**Capital One, Richmond, VA**

**Responsibilities:**

* Created modern **Enterprise Lightning Apps** combining **Lightning Design System, Lightning App Builder**and**Lightning Component features.**
* **Upgraded** some Apps from **Salesforce Classic to Lightning Experience** to develop rich user interface and better interaction of pages.
* Worked on **Salesforce1 Platform** to build Mobile App by enabling **Lightning Components** for use in Salesforce1 mobile platform to make Lightning Application mobile.
* **Retrieved** some data and its functionality from **Third-Party API’s** and **displayed** within the lightning component.
* Worked on Salesforce nCino, OS of Banking & Managed package of Salesforce and working experience in nCino UI, Spreads etc…
* Created multiple **Lightning Components**, added **CSS**and **Design Parameters** that makes the Lightning component look and feel better.
* Leveraged **APEX Controller** to make a call for **external requests** to retrieve data from various API’s and displayed them on to the component.
* Enabled **Aura Framework**, by adding **Aura Attributes**and**Aura Handlers for Events** to focus on Logic and Interactions in Lightning Applications.
* Minimized code in JavaScript Controllers by adding reusable functions in Helper Component.
* Updated the **APEX Controller**and**Helper functions** regularly making the **Component Context Aware** as per business requirement.
* Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
* Tested apps by appending multiple components to a Lightning Application thereby deployed Applications from Sandbox to Production.
* Used refined global search in **Lightning** by developing Apex classes and Controllers.
* Experienced using **Force.com IDE**for creating, modifying, testing, and deploying Force.com Applications.
* Used **SOQL** and **SOSL**statements within Governor Limits for **data manipulation** needs of the application using platform database objects.
* Maintenance of installed **Managed Packages** in **Lightning** using Apex. Experienced in using **Data Migration** tool called **Data Loader**.
* Visualforce Pages for **Lightning Experience**, Alternates for **Java Script Codes**, Sharing Visualforce pages between **Classic** and **Lightning**.
* Worked on **Lightning Process builder**flows**, Connect API**, **Chatter** and **quick Action.**
* Built **Lightning Component** Tab for Salesforce 1 Navigation and Custom Applications in **Lightning Experience.**
* Used **field level security** along with page layouts in **Lightning** to manage access to certain fields.
* Implemented the **Web Services** through **WSDL** in the Salesforce.com for outbound messaging.
* Worked on **Integrating SAP**and **Salesforce**systems using **SOAP and REST API's.**
* Involved in **daily standup meetings, Scrum**. This resulted to bring good solution to the business requirement.

**Environment: Salesforce.com, Service cloud, Apex, Visualforce, Salesforce nCino , Lightning, Lightning Web Components, Controllers, Workflows, Approval Process, Web Services, AWS ,Tableau ,GIT, Snowflake ,SOAP, REST, Reports, Live message, Service Max, Live Agent, Dashboards, Marketing cloud , Chatter communities , Data Loader, JavaScript, HTML, AJAX, CSS, Force.com IDE, Windows XP, windows, Oracle**

**Sr. Salesforce developer/Lightning Dec 2017 – Nov 2018**

**Disney, Los Angeles, CA**

**Responsibilities:**

* Gathered business process requirements and utilize **Salesforce** functionality to automate and achieve those objectives.
* Worked on **Salesforce1 Platform** to build Mobile App by enabling Lightning Components for use in Salesforce1 mobile platform to make Lightning Application mobile.
* Worked on sending automatic notifications to the customers & partners (3rd party) like e-mail and Text message.
* Designed, and deployed the Custom objects, Custom tabs, Entity-Relationship data model, validation rules
* Workflow Rules, Auto-Response Rules, **Page layouts**, Components, **Visualforce Pages** to suit to the needs of the application.
* Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com objects. Used it to read, extract, and load data from comma separated values (CSV) files.
* Retrieved some data and its functionality from **Third-Party API's** and displayed within the Lightning component.
* Used **SOQL & SOSL** considering the Governor Limits for data manipulation needs of the application using Force.com Explorer.
* Developed salesforce1 Lightning apps, components, controllers, handlers and events in the existing organization.
* Enabled **Aura Framework**, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
* Customized Reports and Dashboards for business use and added lightning components to lightning pages and record pages.
* Implemented Chatter Communities functionality across sales channel and internal teams to post updates on sales, feedback on requests.
* Developed lead generation Communities forms for marketing team to capture leads from campaigns and hosted on site.com as public facing websites without login, but restricted access to IP Address level.
* Developed and configured various Custom Reports and Report Folders for different user profiles based on the need in the organization.
* Used field level security along with page layouts in Lightning to manage access to certain fields.
* Tested apps by appending multiple components to a Lightning Application thereby deployed Applications from **Sandbox** to Production.
* Support the Email Marketing Manager in the development of new business requirements.
* Worked on salesforce Marketing Cloud using Exact Target through the entire Implementation process.
* Responsible for creating estimates for **Service Cloud, Sales Cloud**, and Exact Target Implementations.
* Implemented the requirements on Salesforce.com platform and **Force.com IDE** Plug-in using Eclipse.
* Implemented web-based case management automation - Web-to-Case and Email-to-Case (on Case Object) to track and solve customer's issues.

**Environment: Salesforce.com, Apex, Visualforce, Lightning, Controllers, Workflows,Web Services, SOAP, REST, Reports, Live Agent, Dashboards, Marketing cloud , Chatter communities , Data Loader, JavaScript, HTML, AJAX, CSS, Force.com IDE, Git, Windows XP, windows, Oracle**

**Sr. Salesforce Developer/ Lightning May 16 - November 17**

**Bunn-o-Matic, Springfield, IL**

**Responsibilities:**

* Worked with end users for requirements meetings and prepared technical design document based on user requirements.
* Developed Visualforce Pages and provided business logic in Custom, Extension Controllers, wrote wrapper classes to display data from various objects in UI.
* Wrote Apex classes with customized logic using **SOQL, Database methods, Apex triggers** upon record create/update/delete/merge.
* Implemented Salesforce best practices while writing **Triggers, Controllers, Batch, SOQL** and avoided reaching governor limits exceptions.
* Built mobile application using salesforce1 Lightning Components, Controllers, Handlers, Events and Aura components.
* Worked on Lightning components, Event registration, handlers and apex classes for performing logic in the actions.
* Developed **Apex REST web service** classes for inbound calls to Salesforce to retrieve and save data in Salesforce.
* Wrote apex classes for callouts to external system by generating the stubs from the WSDL using native Wsdl2apex.
* Used Eclipse IDE, Developer console, Lightning app builder for configuring, coding, modifying and testing of applications in Salesforce.
* Experience in creating rich user interfaces (UI) using **CSS, HTML, JavaScript** and **AJAX** and **JSON** and **AngularJs**
* Used Salesforce Connect, which helps in getting access to the real time data in ERP System.
* Worked on various Custom Objects, Relationships, Tabs, Lightning apps, Salesforce1, Validation rules, Page layouts, Search layouts, Compact Layouts to organize fields in Classic and Salesforce1, Custom Links/Buttons and Related Lists.
* Worked on Mule soft and other **ETL** Tools and **worked with marketing automation platform Eloqua**.
* Created Email templates, approval processes, approval **page layouts** and defined approval actions on them to automate the processes.
* Performed admin tasks of managing Users, Roles, Public groups and implemented Role hierarchies, sharing rules and record level permissions using sharing rules and **AppExchang**e managed package installation.
* Implemented Chatter Communities functionality across sales channel and internal teams to post updates on sales, feedback on requests.

**Environment:** **Saleforce.com platform, Apex, Visualforce, salesforce.com Data Loader, Salesforce lightning, Workflow & Approvals, Reports, JENKINS, Service Cloud, Email Services, HTML, Java Script, CSS , Java, SOAP, REST, Web Services, Chatter communities , WSDL, ANT, Sandbox, S-controls, Mule soft, Eclipse IDE Plug-in, SDLC, UAT, Agile, App exchange, AJAX,OTQ, OTR, Eloqua, Marketing cloud , Salesforce Connect .**

**Equinix, Sunnyvale, CA Jan ’15 - April’16**

**Salesforce Developer**

**Responsibilities:**

* Worked closely with business analysts and performed detailed analysis of business and technical requirements.
* Designed the solution by customizing various standard objects of **Salesforce.com (SFDC)**
* Worked on various **Salesforce.com** standard objects, Reports and Dashboards customizing the Salesforce functionalities like custom buttons, custom/standard objects, tabs, and validation rules, workflow rules.
* Created Custom objects to build new application functionality in the Salesforce.com.
* Worked on **Visual flows** & **Process Builder**.
* Developed visual force pages, Component, created tabbed view and designed these pages using style sheets.
* Designed, developed and deployed Apex Classes, Controller Classes, Extensions, Components, Batch.
* Apex classes, Scheduled **Apex classes**, Test classes and **Apex Triggers** for various functional needs in the application using the **Eclipse IDE.**
* Implementation of the Analytical tools to enhance Reporting and Data consolidation
* Developed **SOQL & SOSL** with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Involved in data mapping and migration of data from legacy systems to Salesforce.com Objects and fields.
* Performed admin tasks of managing Users, Roles, Public groups and implemented Role hierarchies, sharing rules and record level permissions.
* Designed various **HTML Email** templates for Auto-Response to customers. Implemented field level security, profiles and audit trail setup.
* Created templates, approval processes, approval page layouts and defined approval actions on them to automate the processes.
* Responsible for all the activities related to configuring Data Loader, uploading data in **CSV files** into **Salesforce.com**, checking for integrity of the data.

**Environment**: **Salesforce Sales Cloud, Apex Language, Wave Analytics, AJAX, Webservices, Service cloud , Eclipse IDE, SDLC, CSS, jQuery, Bootstrap, UAT, Mulesoft, ANT, App Exchange, OTQ, OTR, JENKINS, S-controls, Configure price quote (CPQ ) , Eloqua.**

**Banc of California, Irvine, CA Dec’13 - Dec’14**

**Salesforce Developer/Admin**

**Responsibilities:**

**Banc of California** started implementing **Salesforce.com** for Opportunity management and customer portal management to manage a portfolio of **High Net worth (HNW)** accounts by analyzing client’s portfolio and thereby developing strategies to provide a more organized and sophisticated customer service experience for their key clients. I worked as **Force.com develope**r and was responsible for configuration and code migration from sandboxes to production.

* Performed the role of **Salesforce Developer/Administrator**.
* Used custom tabs to monitor the use of company applications by customers and licensed users.
* Customized standard Salesforce objects like campaigns, leads, accounts, contacts, opportunities.
* Created custom field and field dependencies on standard objects like Campaigns, Lead, Accounts and Contacts.
* Created pick lists, dependent pick lists, lookups fields, junction objects, master detail relationships, validation and formula fields.
* Developed workflow rules, time **triggered workflows** for various business requirements.
* Used field level security, profiles and audit trail setup to ensure that protected data is only with authorized users.
* Designed and Implemented the Page layouts and Custom tabs to suit the needs of the application.
* Migrated data from Legacy Systems to Salesforce **CRM** using data loader.
* Worked under the scrum process (**i.e. Jira**) tool to develop the technical tasks of the project.
* Developed and deployed **Apex** Classes and Apex Triggers in the Force.com IDE, to accomplish different business needs not supported by the Declarative Framework.
* Created Roles, public groups and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.
* Used Saleforce.com platform to identify issues and gaps in current Reporting format and suggested implementation of the Analytical tools provided by the Salesforce.com to enhance Reporting and Data consolidation.

**Environment:** **SFDC platform, Apex Language, SOQL/SOSL, Reports, Custom Objects, Sandbox, Force.com IDE, Agile, Scrum, Configure price quote (CPQ), MS-Excel and PowerPoint, AJAX, CSS, jQuery**

**Micro Intellects Apr ’12 - Nov’13**

**Hyderabad, India**

**Java Developer**

**Client:** Health first is a leading Health insurance company and the Project is to provide sales and service cloud to member service reps and sales reps.

**Responsibilities:**

* Created UI pages using **JSP, JavaScript**, and **Ajax**, added functionality like partial submit for form submission.
* Used Struts **MVC** to handle front-end requests and validate data.
* Established database connection to **SQL Server** through **JDBC**.
* Used Ajax for asynchronous request handling and partial refreshing.
* Applied JavaScript and **CSS** for **GUI optimization**.
* Employed Java Mail for reliable, asynchronous communication to send automatic email notifications to clients.
* Used SVN for version control.
* Performed integration testing and wrote test cases using **JUnit**.

**Environment:**

**Java 4, JSP 2.0, struts 1.2, JavaScript, JDBC, SQL Server, JBoss 4.0, Eclipse 3.0**