|  |
| --- |
| **Madhurima Das** |

|  |  |
| --- | --- |
|  | BUSINESS ANALYST**PROFILE - ABOUT ME**A highly motivated experienced professional who is willing to learn and explore new opportunities in the field of Business Analysis. Proficient in handling large cohort of work assuming great responsibility in each task. I am an optimistic and self-confident person and who passionately works towards her dreams. My career objective is to excel as a professional and hold a position in corporate world through diligence and dedication and to ensure my highest contribution towards the organization I work for. |
| * Name: Madhurima Das
* Current Location: Hyderabad, Telangana 500081. India
* +91-9007487467
* Gmail: madhurimadas05@gmail.com
* Linked: linkedin.com/in/madhurima-das-5170159b
* Birth Date: 19/10/1991
* Gender: Female
* Marital Status: Unmarried
* Nationality: Indian
* Languages (written & verbal): English, Hindi, Bengali

|  |
| --- |
| **EDUCATION*** Bachelor’s Degree in Computer Applications as Major Subject and Commerce in pass subject - University of Calcutta (2010 – 2013)
* WBCHSE (High School) - Loreto Day School Sealdah, Kolkata 2010
* ICSE - Loreto Convent Entally, Kolkata 2008
 |

 | **ROLES AND RESPONSIBILITIES*** Business Analyst Lead in Creating Business Requirement Document, working with Client and other stake holders for the Approval of the same.
* Leading in laying logic and data retrieval structures with Software architect
* Creating Functional Requirement Document aligning with BRD, for Developers to develop and Testers to test the requirements.
* Calculation of Project Estimation using Parametric Model estimation.
* Working in Agile methodology, leading Daily scrum call.
* Handling Client Calls, escalation mails, Client Presentations
* Conducting system integration/ regression/functional testing for the software product under varying conditions and analyzing the behavior of the system.
* Determining operational feasibility by defining the problem, analyzing requirements & laying solutions to them.
* Creating Scope Report and Daily Reporting to Higher managements and project stakeholders.
* Execute and track the requirements end flow in HP-ALM /JIRA/ Confluence
* Developed and developed a Manual Correspondence System for current organization and earned reputed clients for the same.
* Brought new business process via Bionix to enhance project and organizational process to enhance the delivery process.
* Giving project, process, functional training to new joiners in the organization.
* Assessment of risk and proposed solution for Business/ Delivery continuity.
 |
| **TRAINING AND CERTIFICATIONN*** Hardware/Platform; Windows XP/7/10.
* Testing Tool: HP-ALM, JIRA, SOAP UI, UFT
* Programming Languages: JAVA, MAINFRAME, CICS, Excel Macro (Basics),json reports
* Database: Oracle, SQL, DB2
* Web designing Language: HTML
* Other Tools: SharePoint, Service Now, GIT Hub , AWD , NBA , UNIA
* VANTAGE Applications: CONCORD, FUSION, LIFECOMM, NBA, WMA, TSO, SAR
 | **PROFESSIONAL EXPIRIENCE**

|  |  |
| --- | --- |
| •       Total Experience in Years: | 5.5years |
| •       Current Organization: | Brane Enterprises (nslhub) |
| •       Duration: | February 2021 – Till date |
| •       Designation: | Associate Process Lead |
|  |  |
| •       Organization: | DXC TECHNOLOGY |
| •       Duration: | September 2018 – February 2021 |
| •       Designation: | Business Professional 1 |
|  |  |
| •       Organization: | COGNIZANT TECHNOLOGY INDIA PVT LTD |
| •       Duration: | December 2015 – August 2018 |
| •       Designation: | Test Professional |

 |
| **TRAINING AND CERTIFICATION*** Introduction to SQL: Views, Transactions, and SQL Security Architecture
* Oracle Database 12c R2 SQL SQLPlus
* LOMA Internal
* AAPA Internal
* Dovetail
* PHP
 |

**PROFESSIONAL PROFILE**

**Project 1 : Correspondence Creation Tool**

**Project Objective:** Creating Executive summary, Project report, BRD, FRD, Use Case, Flowcharts.

**Project Description:** Creating Executive summary, Project report, BRD, FRD, Use Case, Flowcharts.

Working as BA Lead, with a no code platform (making it production ready). Documenting the improvements and adding features to the application. Application research and create small web-based solutions/apps for future readiness.

**Project 2 : Correspondence Creation Tool**

**Project Objective:** Developing and creating the correspondence asper to client template and logical requirements.

**Project Description:** Creating BRD document, correspondence templates and taking client approval on the same. Creating Variable and Logic Sheet like Business Requirement Document. Testing of the UI and overall functionality for manual correspondence generating. Testing the generated Correspondence asper to client template and requirements.

Creating dashboard on JIRA and log bugs on JIRA , Create JIRA and track them on overall lifecycle of a JIRA ticket. Log effort estimation for Requirement, development and testing team thus help the manager on process development as well.

Created Productivity Tracker on Microsoft Power BI tool for internal projects process development.

**Project 3 : Vantage Application Analysis**

**Project Objective:** Analysis of the product functionality asper client requirements on BRD.

**Project Description:** Analysis the product functionality asper client requirements on BRD. System testing,

creating understanding document. FRD updating, Data analysis, Regression testing of the data and the functionality of the Life and annuity Product.

**Project 4: CICS Report Analysis**

**Project Objective:** Analyzing the Daily reports on CICS asper the requirements.

**Project Description:** Analyzing the Billing report, daily transaction report, contract change report, error report, etc. of the product asper client requirements on BRD. Creating understanding document, FRD updating, Data analysis, Regression testing of the data and the functionality of the Life and Annuity Product.

.

**Project 5 : AWD Requirement Analysis**

**Project Objective:** System Integration Testing and invoking ACE to generate manual correspondence as per the client requirements.

**Project Description:** Creating BRD document, correspondence templates and taking client approval on the same. Creating Variable and Logic Sheet like Business Requirement Document. Testing of the UI and overall functionality for manual correspondence generating. Testing the generated Correspondence asper to client template and requirements.

Creating work types and work objects and indexing data from database to AWD. System testing the AWD functionality for invoking and generating correspondence.

**Project 6 : Insurance Product Analysis**

**Project Objective:** Analysis and testing the product functionality asper client requirements on BRD.

**Project Description:** Analysis and testing the product functionality asper client requirements on BRD. System testing,

creating understanding document. Test scenario, Test case, FRD updating, Data analysis, Regression testing of the data and the functionality of the Life and annuity Product.

**Project 7 : Finacle Testing**

**Project Objective:** Testing the application to invoke claims requirements.

**Project Description:** Functional testing the claims requirements.

**STRENGTH AND ACHIEVEMENTS**

* Have excellent communication skills and adept in client handling. Excellent understanding of Business and Functional requirement and the role of Business Assurance.
* Performing defect analysis to ascertain any non-compliance with the set procedures/ guidelines.
* Analyzing and testing compatibility of the application in different Platforms, OS and Environment.
* Providing scope, resource and time estimates for projects presented to QA for testing and analysis.
* Designing & coordinating implementation and availability of test environments.
* Ensuring compatibility of testing.
* Providing status and progress reports as appropriate to top management.
* Liaising with business analysts to ensure QA testing requirements are appropriately identified & included in the requirements of the project.
* Creating quality assurance documents like traceability matrix, defect trend charts and metric reports.
* Awarded as a Pillar of the Month performer during working on Vantage Project.
* Spot Award for best performance as Business analyst and given higher job role with more responsibility from Onsite senior manager.
* Received several appreciation mails from client and reward points.

**DECLARATION:**

I, Madhurima Das , hereby declare that the information contained herein is true and correct to the best of my knowledge and belief.

****

MADHURIMA DAS