

UMA TAKBHATE

Tableau Developer

(Business Intelligence Consultant)

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Professional Snapshot

Business intelligence driven technology professional offering more than 4.5 years of extensive experience delivering maximum business value **on Business** through effective Implementation & customizing Tableau and Microstrategy reports and dashboards, Analytics Reports, Incident Management, Change Management, Problem Management, Service Request Management, Asset Management, BO Designing and Retail through effective Implementation & customizing, mapping work packages.

Experienced as operation and strategy management professional with end to end operations in hospitality, key partner networks setup, sales management, customer relationship and clients' relationship management, understand their problem statements, industry trends, competitive landscape, customer behavior and market movement and business needs and translate them into actionable reports on certain KPIs with predictive analysis.

Skill Set

Technical

- Tableau
- Microstrategy
- SQL
- SAP Business Objects
- Crystal reports
- Netezza/Omnia /Jesta database management
- Sisense BI tool
- Pipe drive
- Zen desk , Cherwell
- Sprout social
- Google analytics
- Excel and google spreadsheets SEO/SEM marketing

Managerial

- Team management
- Problem solving
- Event Planning
- Ability to work under pressure
- Leadership
- Adaptability
- Decision making
- Time management
- Creativity
- Communication
- Conflict resolution
- Strategy management

Career Record

❑ Associate Consultant (BI Developer)

Systems Plus Technologies
(May-19 to Present)

Significant Contributions:

- Working as Microstrategy & Tableau developer with Carter Enterprise for retail, wholesales business projects. Working as SQL developer for Crystal reports(SAP)
- Created action filters, parameters and calculated sets for preparing dynamic dashboards and worksheets in Tableau
- Developed Tableau visualizations and dashboards with interactive views, trends and drill downs along with user level security using Tableau Desktop
- Developed Tableau workbooks from multiple data sources using Data Blinding
- Maintained access and data security for reports and users and troubleshooted data issues and conducting root cause analysis when reporting data is in question.

- Cross training users set on current reports and help them to have maximum benefits of the same.
- Generated Tableau Dashboard with quick/context/global filters, Parameters and calculated fields on Tableau (10.x versions)
- Performing update queries in the live database as per customer request
- Interact with customers and requirement gathering
- Understand the Support processes like managing ticket queue, maintenance, service Request Management and SLAs
- Creating schema objects, attributes, metrics, prompts, filters, updating fact tables from data warehouse in Microstrategy
- Creating freeform SQL reports, Prompt dependent reports, dossiers, documents and customised reports in microstrategy
- Creating packages for DEV, TEST, PROD environment and Migrating to other environments
- Scheduling and adding event based subscriptions for Microstrategy reports
- Working on Existing Reports (Making Modification) as per the request
- Coordinating with team for any issues with Business Objects and working on enhancement for Crystal reports
- Worked on Stored procedures for BI integration team
- Monitoring different data loads for scheduled reports and narrowcasting

❑ **Business Intelligence Analyst:**

Backpacker Panda Holidays Pvt. Ltd.
(May-16 to Apr-19)

Significant Contributions:

- Developing, maintaining and managing reporting, Analytics, dashboards, customer KPIs and other BI solutions.
- Worked as brain map for companies to keep track of everything, deciding roadmaps for agile /scrum projects, setting micro and macro targets for different teams within the company
- Worked as a consulting unit for data analysis and predictive analysis for departments. Developed comprehensive product strategy and vision supported by internal and external analysis.
- Reporting on the performance and growth and company health on a weekly, monthly, quarterly and yearly basis
- Developed Tableau Workbooks to perform YTD, QTD and MTD type of Analysis from multiple Data Source
- Generated dashboard with SQL queries, quick filters and data source filter while handling huge volume of Data.
- Time Series analysis and Data Prediction for huge Database

Scholastics

- General Management - YLP (one year non residential program)
IIM Bengaluru (2018-19)
- BE (ENTC) - Cummins college of Engineering(Pune University): 2011-15

Personal Dossier

- Date of Birth: 27/09/1993
- Nationality: Indian
- Passport: Available
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- Linkedin: <https://www.linkedin.com/in/uma-takbhate-40992858/>