**Irfan Shaikh**

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**Career Objectives: -** To be established as a professional in a progressive organization in the domain of **Microsoft Azure/ AWS/ GCP Cloud**. I am seeking a position which will give challenging opportunities and allow me to make a significant contribution to the organization.

**PROFESSIONAL EXPERIENCE**

**TATA CONSULTANCY SERVICE**

**DevOps Engineer** Pune, IN July 2019

* Good hands-on knowledge continuous integration using Git, Gitlab, Maven, Jenkins.
* Good hands-on knowledge in setup. Configured multiple build jobs, integrated test cases, created distributed build environments, performed plug-in installations, backup. Etc. using Jenkins.
* Having knowledge on web and Application server like Apache Tomcat.
* Having knowledge on creating docker images and pushing them to docker hub.
* Good hands-on knowledge on Kubernetes for Orchestration of the Containers.
* Having Knowledge in creating Kubernetes manifest files like daemon sets, replica sets, deployments.
* Having Knowledge in creating & configuring persistent volumes, persistent volume claims.
* Having Knowledge on CI/CD using Jenkins, docker & Kubernetes.
* Having good knowledge Amazon Web Services (AWS), Creating EC2 Instances and configuring all necessary services.
* Having good knowledge Amazon Web Services like EC2, S3 bucket, EBS, ELB, Auto-Scaling, AMI, IAM through AWS Console.
* Good hands-on knowledge on Create branches in GIT.
* Good hands-on knowledge on Deploying Applications (EAR, WAR, JAR) on clustered
* environment.
* Good hands-on knowledge on (Linux/Ubuntu) and Configuring launched instances with respect to specific applications.
* Created multiple Terraform modules to manage configuration, application services and automate installation process for web servers and AWS instances.
* Good hands-on knowledge in Ansible.

**TATA CONSULTANCY SERVICE**

**Environment:** Microsoft-Azure.

**Azure - DevOps Engineer** Pune, Feb 2017-May 2019

* Setting up Virtual networks for creation of Virtual machines.
* Configuration of Site-to-Site VPN for communication of multiple V Nets.
* Configure the appropriate VMs, storage and network in Azure to support the customer workloads moving to Azure
* Capturing an Image of a Virtual Machine for future needs.
* Creating Backup Vaults for backing up data on Cloud using Recovery service vault.
* Creating Backup Plans for backing up entire Virtual Machines on Cloud.
* Creating and managing the VNET. (Peering, Subnet Creation, NSG configuring)
* Configuring the Azure App services in Azure.
* Configured inbound and outbound connections on the (NSG) Network security groups to allow/ restrict connectivity for the VM and setting up priorities in defining rules.
* Experience on building and deploying Java web applications in Apache Tomcat Server.
* Develop and manage complete CI/CD pipeline and infrastructure.

**TATA CONSULTANCY SERVICE**

**System Admin Pune, IN July 2012 – Jan 2017**

* Logs all incidents and requests engages other service desk resources or appropriate service resources to resolve
* Incidents that are beyond the scope of their ability or responsibility.
* Uses the appropriate CTI categories for logging incidents and requests.
* Managed user accounts, groups, print queues and controlling access rights using Active Directory.
* Creation/deletion/modification of mailbox.
* Creation/deletion/modification of folders and permissions.
* Creation/deletion/modification of disk quota.

**Vodafone India Service Pvt Ltd**

**System Administration: - Sept 2010 to June 2012**

* Working within an extremely busy IT Service Desk, will be answering between 40-60 calls per day.
* Ensuring all incidents and requests are registered and logged in accordance to the company SLA's.
* Responsibilities will include basic troubleshooting, account resets, incident logging and escalation to the 2nd line team.
* Familiar with MS Operating system (XP) and MS Application experience (in particular MS Outlook).
* Familiar with Helpdesk tools - ACD System (BMC remedy tool aruser7.1 and 7.5), Call Logging System, Remote Tools (SMS) or similar and Active Directory for unlock / resetting user accounts.

**Manpower Consultant (IBM India Pvt Ltd)**

**System Administration: - July 2009 to Sept 2010**

* Monitor Application Bug and report to Development team
* Monitor 24/7 critical applications
* For High and critical issue assign ticket to support team
* Worked on BMC 7.1 Remedy Ticketing tool
* Call to support staff for any critical application defect

**Impact Systems & Consultants (Wipro InfoTech)**

**System Administration: - Sept2007–June2009**

* First level (Basic) trouble shooting of the incident related to applications, application software and hardware.
* Making of initial assessment and prioritization of the Incident
* Transferring the Incident Ticket to the Floor Engineer / SME's (depending upon the type of the Incident).
* Closing the Incident Ticket after confirming the same from user either on email or on phone.
* Raising a Problem Ticket if follow up work is required
* If the incident turned out to be a change in requirements rather than an error, advised the End user to take approval for raising the change request.

**EDUCATION**

BACHELOR OF COMMERCE – Pass out Year 2005 Pune University, IN

**CERTIFICATIONS**

* Microsoft Specialist: Microsoft Azure Infrastructure Solutions
* AWS Solution Architect
* Certified HashiCorp Certified: Terraform Associate.
* Certified Associate Cloud Engineer: Google Cloud.
* Certified Kubernetes Administrator (CKA)