




Gaurav Kumar

Senior System Engineer

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Career Objective:

Looking for a challenging and responsible position in the field of Information Technology and have the flexibility to adapt to any new environment and to work as an individual as well as a team member for the achievement of overall organizational goals.

Employment History

Senior System Engineer at Infosys Ltd, Pune

(June 2020 - Present)

System Engineer at Infosys Ltd, Pune

(June 2018 - June 2020)

Projects

Kone Elevator, Finland (June 2019- Present)

Technology - Salesforce (Lightning flows, Aura component, Visual force, JavaScript, Test classes, Endpoint Integrations, Asynchronous Apex)

Roles-

- Working on this project as a dedicated resource for Salesforce development.
- Requirement gathering and analysis then make design and develop solutions to achieve it.
- Developed an Import Wizard for 4 different objects.
- Worked on lightning flow (Screen flow) to achieve their different requirement.
- UI designing for KONE using lightning components.
- Develop and manage customization like Apex trigger, Aura components, and Test classes.
- Proficiency with the Salesforce.com data loader for import, update, and export activities in Salesforce.com
- Develop the required application using aura/lightning components.
- Setup object, Fields, record types, and Page layouts.
- Develop Apex class, Test class and done deployment using change sets.

Daimler (June 2018 – May 2019)

Technology – Helping Daimler in creating their end users in SAP ECC, BW, HR, SRM landscape through GRC. Creation of custom roles for new rollouts of KONE.

Roles-

- Extensively used SU53 and SUIM to assign the missing authorizations to the users. Tracing missing authorizations objects using SU53 and recommended appropriate roles for the end users.
- Support SAP system upgrades related to security impacts- SU25, Maintain Authorization Objects using SU24.
- Under Risk Analysis and Remediation, performed User & Role analysis to identify existing SoD violations Risk.
- Mass user creation using SU10.
- User master Record creation/ modification using SU01, including complex design restrictions.
- Role creation/ modification using Profile Generator (PFCG) including complex design restrictions.
- Proficient in working with transaction SQVI, SE16.
- Working on customer issues and requests over Phone, Email or Microsoft Team.
- Conducting Customer Satisfaction Surveys to improve service quality.
- Expertise in resolving Authorization issues by analyzing Authorization Checks.

Education

B.Tech at GLA University, Mathura

Major: Bachelor of Technology in Mechanical Engineering

Technical Skills

Operating Systems	: Windows
Supporting tools	: SAP R/3, ECC, GRC
Trained on	: Python, OOPS, RDBMS, SAP ABAP, SAP Security, Salesforce

Personal Profile

Father's Name	: Kedar Nath
Mother's Name	: Pushpa Devi
Gender	: Male
Date of Birth	: 05-06-1995
Marital Status	: Unmarried
Languages Known	: Hindi & English
Hobbies	: Swimming, Playing Cricket, Comedy.

Declaration

I hereby declare that the above-mentioned information is true to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

Gaurav Kumar