Sushma

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***OBJECTIVE***

Seeking long term employment in an organization where I can grow professionally and further enhance my skills, knowledge, and experience to face and overcome the challenges of today’s changing work environment.

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***Technical skills***

Primary skills: IBM i (iSeries, AS400)

Operating systems: OS/400

Programming: RPG, RPGLE, CL, ILE Concepts

Database: DB2/400, SQL

AS/400 tools: SEU, DDS, SDA, RLU, DFU, DBU

Software tools: Turnover, robot, Hawkeye

***Other skills***

Operating systems: Windows 10

Programming: C

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***Skill summary***

* Developer with more than 3 years of experience using IBM I (iSeries, AS400).
* Programming experience with RPG, RPGLE, and Free RPG and build applications
* Code, test, debug, and install software support business applications
* Review, analyze, and modify application programs
* Strong coding experience in CL and CLLE
* Database processing and programming using Query/400, SQL, and coding DB2, DDS.
* Collected data via Query/400, SQL, and OS/400 commands for testing of new and update programs
* Strong understanding of ILE concepts and modular programming on iSeries
* Gathering requirements from users, create specifications and change code for existing and build new programs
* Provide programming support for various interfaces
* Worked with programming, debugging, and unit testing of application programs
* Worked in enhancement, maintenance, and production support projects
* Experience with change management tools such as Turnover
* Experience with software impact analysis tools such as Hawkeye
* Self-starter and Independent

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***Experience***

**System support and development**

Provide user support and system failures. Modify, test, and support existing programs.

Develop effective solutions for users seeking new functionality or new ways of streamlining tasks. Map out program strategies to support new and revised business requirements, write new programs and applications in RPGLE, CL, and Embedded SQL

LTECH Solutions Pvt Ltd

Working project in (Ntt Data, from 3/2020 – till date)

**Project:**

Urbana Electronics & Lighting. Honeywell Aerospace, USA

Honeywell Aerospace Engineering team at aerospace division that builds and manufactures aircrafts parts and supplying aircraft lightning’s and electronics to the major clients like Airbus, Boeing, American Airlines, and Embraer Avail etc. Investigate and resolve issues in both SIM400 and DATA3 ERP systems. Developed and facilitated implementation of request for additional services to both systems.

Software: AS/400, RPG/400, RPGLE, CL/400, and Sub files, Hawkeye, Turnover

**Responsibilities:**

* Understanding business applications to support both Urban and Olathe ERP systems
* Requirement analysis for the client issues and customizations for new changes
* Support tickets raised by business users, this involved issue resolution and customizing changes, configuration, and enhancements
* Analyzing and fixing issues in existing systems
* Work with end users to collect, analyze, and evaluate business issues and requirements
* Design and customized change requests come as part of enhancement of applications
* Modification and enhancements of RPG, CL programs as per program specifications
* Extensive use of sub files, physical and logical files, display, and print files
* Programming, debugging, and testing of application programs
* Customized various reports and queries
* Preparation test cases for the new change requests
* Plan and execute month end, yearend jobs, and activities

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***Educations***

**Bsc** Bachelor of Science 2019

Rai Technology University, Bangalore, KA

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***References***

Available upon request