**RESUME**

Sivanandini Neelam

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**OBJECTIVE:**

* Intend to seek a career in an esteemed organization where there is ample scope for organizational and personal growth to enhance my limited cognizance with practical expertise in challenging roles and to put maximum contribution for growth of the company.

**PROFESSIONAL SUMMARY:**

* Working as Senior System Engineer at Cognizant.
* Having 2.6 years of IT experience as SFDC Developer and Administration as well as Shell Scripting & SQL.
* Have expertise in SFDC Configuration and Customizations, Validation Rules, Workflow Rules, Approval Processes, Sharing Rules, Custom Settings and Custom components.
* Have expertise in Apex Triggers, Classes, and Data migration Activities using Apex Data Loader and through ChangeSets and through Package.Xml.
* Proficiency in SFDC Administrative tasks providing security controllers to users by using Profiles,

Roles, Permission Sets and Organization wide default Settings

* Have good working knowledge in querying salesforce.com database using SOQL & SOSL queries using Force.com Explorer.
* Worked on Change sets and deployed the components as per the requirements
* Good Knowledge on Schedule Apex and Batch Apex, Eclipse Force.com IDE.
* Worked on salesforce.com Sandbox and production environments, also with Force.com IDE (Eclipse) Plug-in environments.
* Good Experience in handling the BatchClasses .

**EDUCATION QUALIFICATION**:

* Completed B.Tech from ANNAMACHARYA INSTITUTE OF TECHNOLOGY AND SCIENCES[JNTU University], Kadapa in MAY 2017 with aggregate of 72.

**Skills**

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| --- | --- |
| Skill Set | Skill |
| Languages | Apex, Core java, SQL |
| Web Technologies | HTML,CSS |
| Tools | Force.com IDE (Eclipse), Apex Data Loader |
| Scripting Languages | Shell Scripting |
| Force.com Data base | SOQL,SOSL |

**EXPERIENCE DETAILS:**

* Worked as a Product Sppt Tech Advisor 1 in Merck X co., Inc. (NYSE: MRK) from 31st August 2018 to Oct 31 2019.

**PROJECT’S SUMMARY:**

PROJECT #1:

* Project1# US VEEVA
* Role Development, Enhancements and Implementation
* Technology/Software SalesForce Dev environment, Java and Oracle 10g/12c.
* Duration August 2018 to October 31st 2019.
* Team size 12 members.

**Description:**

Merck X co., Inc. (N•SE: MRK) is one of the largest Pharamaceutical company.

The application US customer facing application is a VEEVA CRM application on salesforce.com

platform for US -eld reps to ef-ciently Interact with health Care professionals to promote Merck

products. It is a mobile solution using iRep with which the Reps could do all call interactions with

health Care organizations and HCps X HBPs.

**Responsibilities:**

* Gathering & analyzing business requirements & rules and working with Business Analysts and Business Users in preparing required documents & test plans.
* Involved in Customizing and development of Reports as per the requirement.
* Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com subjects. Used it to read, extract and load data from comma separated values (CSV) files.

**PROJECT #2:**

* Client : Organon
* Project : Customer Facing Application.
* Team Size : 9
* Duration : November 15th 2019 —Till date
* Role : Developer

**Description :**

The Application USVEEVA is based on CRM tool in Salesforce platform which is will be used for

Sales, Service and Marketing,commerce that brings Customers and Business Together. It's also

a User compatible and accessible in mobile platform for Quick Resolution.

**Responsibilities:**

* Worked on Development and enhancing the application
* Understanding E2E functional flow of application
* Analyzed requirements, Involved in the development of all modules.
* Customized tabs for among different business user groups and centers
* Created custom objects to build new application development functionality in the Salesforce.com
* Creating the working flow rules, Tasks, Email Alerts and components to suit to the needs of the application
* Schedule the reports dashboards for the management and all the department heads by emails
* Developed Apex classes & Triggers to implement the business logic as per the requirements
* Expertise in Data migration using Apex Data Loader
* Developed SOQL and SOSL queries to get data from different related objects
* Developed Custom Lightning Components and Lightning Events as Per the requirement from the Client.
* Customized different page layouts and assigned them for different profile users
* Attended Daily Status Calls and participated actively.

## EDUCATION QUALIFICATIONS:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **NAME OF THE COURSE** | **NAME OF THE INSTITUTION** | **NAME OF THE BOARD** | **YEAR OF PASSING** | **PERCENTAGE OF MARKS** |
| B. TECH in  ECE | Annamacharya institute of technology and sciences | JNTU  Ananthapur | 2017 | **72.00%** |
| INTERMEDIATE | Sri Chaitanya junior college | Board of Intermediate | 2012 | **87%** |
| SSC | Balavikas E.M High school | Board of Secondary Education | 2010 | **81%** |

**Personal Profile:**

* Date of Birth : 23rd MAY 1995
* Nationality : Indian
* Marital Status : Single
* Languages Known : English, Telugu, Hindi.
* Mail Id : sivanandinineelam2304@gmail.com
* Permanent Address : S/o N Viswanath Reddy

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