

# PHANI KRISHNA. K

BUSINESS ANALYST, SCRUM MASTER AND SUPPORT ANALYST

## CONTACT

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## CERTIFICATIONS

- Certified Scrum Master (by Scrum Alliance)
- 40 professional development hours from IIBA endorsed education provider

## TOOLS

MS Visio, Balsamiq, Axure, Eclipse, MS Office.

## COMPETENCIES



Communications



Quick Response



Team player

## HOBBIES



Listening Music

Watching Movies

## ABOUT ME

Focused and Result Driven team player with 4 years of overall experience in different areas of industry like Support Analyst, Scrum Master and Business Analyst.

## EDUCATION

- MS at University Of Bedfordshire, London.
- PGDM at Auroras Business School at Hyderabad
- B.Tech (CSE) from JNTU Hyderabad.

## CARRER SUMMARY

- Working as a Scrum master in Amazon development centre (from Oct 2019 to till date) Client
- Worked as a Business Analyst in Barclays Bank PLC (from Oct 2017- 2019)
- Worked as Support Analyst in Zen3 info solutions from (March 2017 to Sep 2017)
- Worked as a team player in Operations Management at Sainsbury's from (2015 - 2016) full time in London, UK
- Worked as an Assistance Manager in ICICI bank from 2011-2012

Feb 2019 to till date

Role: Scrum Master

- Ensure Scrum practices are followed within the team.
- Facilitate Sprint events as and when needed.
- Ensure daily standup happens every day for not more than 15 min.
- Help the team from any impediments and external disturbances.
- Resolve conflicts in the team and strive to maintain team as one self-organizing team.
- Communicate with product owner, development, test and release teams to plan and achieve the sprint goals on time.
- Conduct Sprint review and retrospective meetings and make sure the Definition of Done is met for every feature within the Sprint.

Oct 2017 to 2019

Role: Business Analyst

- Liaise with Business stakeholders regularly to identify and document requirements.
- Documented process flows and developed requirements for functional improvements and enhancements
- Analyze user requirements, performed impact analysis and generated system requirements documents
- Collaborated with the project team in solution development and implementation; presented the business solution to the client.
- Created and reviewed functional test cases and audited the functionality on the quality of deliverables at intervals.
- Conducted workshops and JAD sessions among stakeholders and technical team for requirement engineering.

March 2017 to Sep 2017

Role: Support Analyst at  
Zen 3 Info Solutions

- Judging whether the ads should go live on Bing search engine based on the policies for Gambling, Pharma, Weapons, Adult, Trademark, Counterfeit etc...
- Reviewed all aspects ads of PA including Ad Text description and take necessary actions according Bing ads policies.
- Subjects Matter Expert in Bing ads policies help the team with doubts.
- Based on the decision which we give the ads will be either displayed or blocked and resent again for policy checking.