





# RAVINDRA PATIL

Serving Notice Period | 7x Certified Salesforce Developer at Mindtree| Lightning | Sales Cloud| Service Cloud | Community Cloud

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## EXPERIENCE SUMMARY

- Ravindra has 6.9 years of IT industry experience in Salesforce with Development, Designing, Project Management, Timely Delivery of Projects and Interaction with Clients.
- Experience in Service Cloud and Sales Cloud
- Experienced using Salesforce Lightning UI. Created Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features
- Proficiency in SFDC Administrative task like creating profiles, roles, users, page layouts, Email Service, Approvals, workflow, validation rules, reports, Dashboards.
- Salesforce.com, Customization, Configuration, Apex, Visualforce, Workflows, Triggers, Process Builder, Validation Rules, Lightning, Eclipse IDE, Soap UI, Workbench, SFDC Web Services API (SOAP API/ REST API), Streaming API
- Good experience supporting application at L2 & L3 level by using tools such as remedy, ALM
- Good knowledge of Object Oriented Programming concepts along with experience in development of object-oriented business applications using Java, JDBC, Servlet, JSP etc.
- Outstanding technical skills; Able to quickly learn new concepts and technologies.
- Understanding of the AGILE software development model.
- Good knowledge on tools like SoapUI, Change Set, Workbench, Data Loader.
- Good knowledge on Core Java, C, C++, XML, HTML, SQL, Data Structures & Algorithms.
- Knowledge of REST API Integration, Integration with 3<sup>rd</sup> party application, Authorization using OAuth 2.0
- Coordinating with training teams for arranging the technical training for new / cross trained resources

## EXPERIENCE DETAILS

Functional Domain Name	Experience	Description
Sales Force	6.9 Year	Currently Working as Associate Technical Lead in Mindtree Ltd. Worked as Senior developer in Accenture Solution pvt Ltd. Worked as Junior Software Engineer in linen software solutions pvt ltd.

## SKILLS

**Technology :** Java, Salesforce

**Primary Skill(s) :** Salesforce, Apex, Visual Force, Lightning, HTML, JavaScript, Workbench, Web services (SOAP & REST) ,Agile, Streaming API

**Technical Skills:** Core Java, JDBC, SoapUI, Remedy, Data Loader etc.

**Industry Domain:** Finance, Communication Media & Technology, Education

## CERTIFICATIONS:

- Salesforce Certified Administrator
- Salesforce Certified Platform App Builder
- Salesforce Certified Platform Developer I
- Salesforce Certified Platform Developer II
- Salesforce Certified Sales Cloud Consultant
- Salesforce Certified Service Cloud Consultant
- Salesforce Certified Community Cloud Consultant

## PROJECT EXPERIENCE

Project Name	SDC	Oct 20 – till date
Customer Name	SmileDirectClub	
Description	SDC – SmileDirectClub makes at home teeth straightening easier than ever for 60% less than braces. Get your smile journey started from the comfort of home today!	
Tools & Technologies	Salesforce, Lightning Component, Apex, Triggers, Batch Apex, Service Cloud	
Operating System	Windows 10	
Role Played	Technical Lead	
Responsibilities / Contribution	Requirement understanding and implementation. Handling and monitoring the small sized team. Customized implementation using Aura Component and apex. Design solution as per business requirement	
Team Size	8	

Project Name	Sonova	July 20 – Sept 20
Customer Name	Sonova De-Duplication	
Description	Sonova De-Duplication – This project is all about duplicate management of Lead & Account. In this, we have implemented Auto merging & De-Duplication Logic for Leads, Auto Merge of Person Accounts if Person Account with similar data if found.	
Tools & Technologies	Salesforce, Lightning Component, Apex, Triggers, Batch Apex	
Operating System	Windows 10	
Role Played	Technical Lead	
Responsibilities /	Requirement understanding and implementation. Handling and monitoring	

<b>Contribution</b>	the small sized team. Customized implementation using Aura Component and apex. Design solution as per business requirement
<b>Team Size</b>	8

<b>Project Name</b>	India CLP	April 20 – July 20
<b>Customer Name</b>	Comprehensive leadership program- Eruditus.org	
<b>Description</b>	India CLP - Eruditus.org works on the business model of providing opportunity for working individuals and others to enhance their skills by utilizing various technical and non-technical courses offered by it. For providing the courses, Erudite has partnered with various reputed institutes and schools in the world.	
<b>Tools &amp; Technologies</b>	Salesforce, Lightning Component, Apex, Triggers, JavaScript, Visual Force Pages	
<b>Operating System</b>	Windows 10	
<b>Role Played</b>	Technical Lead	
<b>Responsibilities / Contribution</b>	Requirement understanding and implementation. Handling and monitoring the small sized team. Customized implementation using Aura Component and apex. Design solution as per business requirement	
<b>Team Size</b>	10	

<b>Project Name</b>	Boston Consulting Group	Jan 20 – April 20
<b>Customer Name</b>	Boston Consulting Group – Automobile Domain	
<b>Description</b>	FCA - Salesforce. This is customized lightning project for FCA. This is customized implementation using lightning component, apex, batch processing. This is pricing tool, FCA uses this tool to configure cars pricing.	
<b>Tools &amp; Technologies</b>	Salesforce, Lightning Component, Apex, Triggers, JavaScript, REST API (inbound) integration.	
<b>Operating System</b>	Windows 10	
<b>Role Played</b>	Senior Salesforce Developer	
<b>Responsibilities / Contribution</b>	Requirement understanding and implementation. Wrote batch apex for bulk processing. Customized implementation using Aura Component and apex.	
<b>Team Size</b>	14	

<b>Project Name</b>	End User Preference Center	Oct 2018 – Nov 2019
<b>Customer Name</b>	Aberdeen Inc.	
<b>Description</b>	We have created an end user preference center for end users of Aberdeen investment bank. With the help of this portal end user can login into preference center, subscribe, and unsubscribe to various kinds of funds provided by Aberdeen. Once they subscribes for various funds they will started receiving newsletter for it.	
<b>Tools &amp; Technologies</b>	Salesforce, Lightning Component, Apex, Triggers, JavaScript, REST API (inbound) integration.	
<b>Operating System</b>	Windows 10	
<b>Role Played</b>	Senior Developer	
<b>Responsibilities / Contribution</b>	<p>Requirement understanding and implementation. Understanding the business requirements and mapping them to the underlying technical requirements and proposing a technical solution with the estimation for the same. Created multiple Lightning Components, added CSS and Design Parameters that makes the Lightning component look and feel better. Performing unit testing and user acceptance testing to evaluate application functionality.</p> <p>Programming with apex classes, Apex Triggers, Standard Controller, Custom controller, Controller Extension and test classes. Actively contributed in resolving various bugs during UAT, Pre-Production, Go-Live</p>	
<b>Team Size</b>	8	

<b>Project/Product 1</b>	Comcast CPQ Integration	May 2015 – Sept 2018
<b>Customer Name</b>	Comcast	
<b>Description</b>	Comcast Corporation is an American telecommunications company. We have implemented sales cloud to deal with their business client cable customer.	
<b>Tools &amp; Technologies</b>	Apex,VisualForce, Integration	
<b>Operating System</b>	Windows 10	
<b>Role Played</b>	Junior Developer	
<b>Responsibilities / Contribution</b>	<p>Responsible for client communication, requirement gathering and preparing the technical requirement document. Developing and customizing an application and solutions by using salesforce.com SaaS, PaaS ,IaaS.Developing an customizing an could apps by using Standard Objects,</p>	

	Custom Objects, Standard fields, custom fields, relationships, page layouts, Validation rule, record types workflow and approval to meet complex business requirements. Design and develop Database Schema in salesforce.com cloud, which is best suited for customer needs. Programming with apex classes, Apex Triggers, Standard Controller, Custom controller, Controller Extension and test classes. Responsible for Salesforce.com System integration with external applications and system using apex web services and apex Callouts with Rest API and SOAP API. Responsible for project deployments in customer's salesforce.com production organization by creating and deploying change sets. Designing and Implementing security model of the salesforce.org by developing and configuring profiles, Field Level Security, Organization Wide Defaults, Roles, Sharing Rules, Manual Sharing and Permission sets. Developed custom objects, custom reports and configured the analytic snapshots to dump the data on regular basis. Developed tools in sandbox by using Inbound Email Service to capture unhandled exceptions in org. Developed custom objects to capture exceptions data in org for reporting purpose in order to reduce exceptions.
Team Size	40

## EDUCATION

Year	Degree	Major Subject	Institution
2014	B.E	Computer Science	Shivaji University Kolhapur
2011	Diploma	Diploma In Information Technology	Maharashtra State Board of Technical Education
2008	Class X	Science	Maharashtra State Board of Secondary and Higher Secondary Education, Pune

## PERSONAL DETAILS

Name: Ravindra Patil  
 Father's Name: Anil Patil  
 Mother's Name: Kusum Patil  
 Sex: Male  
 Marital Status: Single  
 Current Location: Pune  
 Nationality: Indian  
 DOB: 28 Feb 1993  
 PAN: CTPPP1518J  
 Passport: T4411920  
 Languages Known: English, Hindi and Marathi