

# SURBHI BHATI

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## Profile Summary

- Salesforce developer on Salesforce CRM and Force.com platform
- Extensive experience of more than **3.5 years on Salesforce.com Platform** – CRM, Force.com, API calls, Apex, Triggers, Workflows and Approvals, Sharing and Security, Third party integrations .
- Extensive experience in analysis of the business requirements and providing end to end solution to customer from design to deployment.
- Certified Conga Composer, which helps in creating and delivering sophisticated documents, presentations and reports from Salesforce.
- Ability to work under pressure with self-motivation attitude.

## Work Experience

### Arxxus Technology Partners - Pune, India – September 2017 to Feb 2020

- Worked on Aura components and explored salesforce congfiuration like Workflow Rules,Process Builder etc.
- Also worked on integration with third party APIs.
- Worked on test classes and deployment tools.

### Persistent Systems Limited - Pune, India – Feb 2020 to till date

- Developing applications with best practices.
- Experience in Gathering of Requirements.
- Development and handled release with efficient timelines.
- Responsible for design and development tasks.
- Technical issue management & knowledgebase contributions for critical applications.

## Education

Post Graduate Diploma – CDAC PUNE – 2017

Bachelor of Technology – Mewar University – 2014

## Certifications

- **Salesforce.com Certified Platform Developer I**
- **Salesforce.com Certified Administrator**
- **Certified Conga Composer level I**

## Key Skills and Knowledge

### **Salesforce.com**

APEX  
Visualforce  
Triggers  
Workflows  
Approvals  
OWD  
Flows  
Chatter  
Force.com IDE  
Batch Apex  
LWC  
Aura

### **Other Skills**

SQL  
JAVA  
JavaScript  
HTML  
CSS

### **Tools**

Eclipse IDE  
Visual Studio

## Project Details

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### **Point to Point Commission, December 2017- November 2018**

**Client:** Leading company in Transport sector

**Role:** Salesforce Developer

Point to Point transport is a self-service customer portal which facilitates users to register and apply for Taxi licenses. It not only includes taxi operators but also service providers. It also involves Automated approvals, cancellation and auto renewal of licenses.

#### **Responsibilities:**

- Configured Conga templates to automate notification emails.
- Also handled deployment.
- Configured aura components to built registration forms for end user.
- Customer communication & Team support.
- Also experienced conga conductor to schedule conga templates.

**Environment:** Salesforce.com, Force.com – Apex, Trigger, Workflow, Process Builder, Approval Process, Conga Composer, Conga Conductor, Aura components.

### **‘Loan Origination System’ December 2018 – Till date**

**Client:** Leading Industry in Finance sector

**Role:** Salesforce Developer

Loan Origination System is a solution based on Salesforce to facilitate and automate loan provisions.

The project focused on punching loan applications in minimum time with all CIBIL/PAN etc. verification checks at point and click. So custom framework designed to handle all these activities moving from salesperson to Branch manager. Worked on various modules like Finnone API integration, Loan Disbursal and one of the product Used Car Finance. Involved in end to end delivery of used car module.

Worked on various framework level changes regarding Email/SMS communication under Project. Also worked on LWC to improvised existing functionality.

#### **Responsibilities:**

- Interacting with Customer for understanding requirements and completing them in tight deadlines.
- Handled test classes coverage while production deployment.
- Played role in debugging of internal and live issues.
- Handled end to end deliveries.
- Configured Vf Components and Pages.
- Built lwc components to improve performance of existing aura components.
- Worked on Batch classes.

**Environment:** Salesforce.com, Force.com - Visual Force Pages and Components, Apex, Triggers, Lightning Components, Third party Integration, Lightning Web Components.

**Personal Details**

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Date of Birth:	26/01/1993
Nationality :	Indian
Marital Status:	Single
Known Languages:	English,Hindi
Passport:	Yes
Driving Licence:	Yes
Mobile Number:	9373683655

