**GUNDUPALLI RUKESH**

Email Address: g.n.rukesh@gmail.com Contact Details: +91-7760777997



* I have around 10+ years of experience in the IT industry with extensive expertise in End user support, AD, McAfee, Microsoft System Configuration Manager and Intune.
* Around 5 + years' experience in OSD Deployment and Server & Desktop Patch management in SCCM, Vulnerability management.

**TECHNOLOGY EXPERTISE**

* **Applications**: SCCM, Intune, ManageEngine, Ivanti, Active Directory, Azure AD and PowerShell.
* **Third Party Tool**:   Service-Now, Remedy.
* **Operating System**: Windows 10/11 and Windows servers 16/19



**Professional Experience.**

**Happiest Minds Technologies Pvt. Ltd**

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| Client Name | Viatris |
| Role | Technical Lead |
| Technologies | Software Distribution, Patching, Vulnerability Management, OSD in SCCM |

**Roles & Responsibilities:**

* Administering/Supporting around 40k Workstations with Standalone Primary Site
* Windows security patches testing and deploying to client’s systems and troubleshooting.
* Identified and prioritized vulnerabilities in systems and applications using vulnerability scanning.
* Developed and implemented remediation plans to mitigate vulnerabilities.
* Presented vulnerability reports to management.
* Configuring and deployed software's to production environments.
* Worked on windows build migration from win 7 to win 10 activities.
* Upgrading windows 10 OS (Like old build to 21H2).
* Monitoring software inventory and patch compliance status on daily.
* Creating and importing all the type of drives in OS deployment.
* Monitoring the health state of all SCCM servers & services running on those servers.
* Application wrapping and deployment of LOB application for Windows devices in Intune.
* Successfully deployed Win32 Applications for Windows devices in Intune.
* Application packaging for Windows devices through SCCM.

**Wipro Technologies as a “Lead Administrator – DSM Project” from March 2021 to August 2022**

* Windows security patches testing and deploying to client’s systems and troubleshooting.
* Windows patching using Ivanti for Servers.
* Deploying the application as per the requirement to the client.
* On-boarding the Third-party applications in Patch My PC.
* Monitors customer compliance to ensure that the product is fully deployed and functioning.
* Join conference calls and interact with other teams to explain and provide support for change. implementations and represent our team.
* Worked on windows migration from win 7 to win 10 activities.
* Upgrading windows 10 OS (Like old build to 21H2).

**FNFI Pvt Ltd as a “Senior security engineer” from September 2015 to March 2021**

* Having experience on SCCM hierarchy implementation and projects.
* Formerly worked as an application packager using tools call Admin studio Install Shield
* Having experience of end-end process of SCCM software distribution and patch management.
* Importing specific application security/functional updates into WSUS console based on requirement.
* Responsible for Clients deployment, Troubleshooting, Health checks and SCCM client remediation.
* Resolving issues related to Software Distribution, Software updates Deployment, Software Inventory or other SCCM client issues as required.
* Monitoring software inventory and patch compliance status daily.
* Worked on windows migration from win 7 to win 10 activities.
* Upgrading windows 10 OS (Like old build to 21H1).
* Creating and importing all the type of drives in OS deployment
* Installation and configuration of MDT Server.
* Monitoring the health state of all SCCM servers & services running on those servers.
* Expertise in Software Distribution using SCCM and troubleshooting issues on Client Machines.
* Handling all vulnerability as per vulnerability checklist.
* As per the Vulnerability report we will perform the package deployment and troubleshooting part.

**Orient Technology as a “Senior Desktop engineer” From FEB-2015 to JULY-2015**

* Supporting end user issues.
* Troubleshooting windows 7 and 10 devices.
* Troubleshuting printer and network issues.
* Working on incident’s
* Working on backup related issues
* Creating and resetting user Passwords.
* Creating and configuring outlook on user machines

**CMS Info Systems as a “Customer Support Engineer” From JULY-2013 to JAN-2015**

* Troubleshuting printer and network issues.
* Working on incident’s
* Working on hotel applications.
* Creating and resetting user Passwords.
* Creating and configuring outlook on user machines



**Education**

* Bachelor of Computer Applications (BCA)
* Diploma electronics and communication (EC)



**Certification and External trainings**

* MCSA



**Personal Profile**

**Date of Birth**  :20th June 1990 **Fathers name :** Mr. G Narasimhulu

**Languages** : English, Hindi, Telugu and Kanada

**Interests** : Listening to Music, Watching cricket

**Permanent Address:** 12-18, Motlapalli, Chowdepalli, Chittoor, Andhra Pradesh -517257.