

Nikhil Gandhi

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OVERVIEW.

- 3.9+ years of experience in Salesforce customizations and configurations.
- Salesforce Certified Platform Developer 1 And Platform App Builder.
- Hands on experience in development and implementation using Apex Classes, Visual force pages, Apex Triggers, Batch Apex, Workflow rules, Lightning flows, etc.
- Good hands on experience in Salesforce integration using REST API and Platform events.
- Closely worked on Salesforce1 Customizations along with Google Analytics.
- Good knowledge & Experience on Lightning platform.
- Configurational Client experience on Salesforce CPQ configurations.
- Good at gathering requirements, managing projects timelines and delivery.
- Carried out deployments across various environments including pre/post deployment activities.
- Highly organized with the ability to meet deadlines and a smart worker.

PROFESSIONAL SKILLS

CRM: Salesforce.com

LANG/TECH: Apex, Visualforce, SOQL, Force.com, OOPS, XML, SQL, HTML, CSS, JavaScript, JQuery, Advanced Java.

DATABASES: MS SQL Server 2005, MS-Access 2013.

TOOLS: Eclipse 3.4.2, MS Office 2013, Jira, Slack, Kanban, Azure

OS: Windows XP, Windows 7, Windows 8, Windows 10

PROJECT: NBFC

MAY 2019 – PRESENT

Role: Force.com Consultant

Description: Bajaj Finance Limited is a non-banking finance company (NBFC). The Company is engaged in lending and allied activities. It focuses on consumer lending, small and medium-sized enterprises (SME) lending, commercial lending, rural lending, fixed deposits and value-added services.

Responsibilities:

- Interacted with product operations to understand the business requirements.
- Learnt about Loan Management Lifecycle in banking sector.
- Responsible for end-to-end delivery of project including other systems like SP, databases and SQL, integration and network security teams.
- Conducted daily stand-up meetings with SFDC offshore team.
- Carried out the impact analysis on the existing system which would affect the legacy data in the system.
- Conducted couple of apex coding standards session and reviewing tips.
- Implemented platform events for integration purposes.
- Provided support whenever required to resolve the issue.
- Worked on debugging into different system in order to reduce TAT.
- Performed data activity along with data migration team to ensure correct steps are taken.
- Worked hand in hand with development team for LWC components and solutioning.

Environment: Force.com

Role: Force.com Developer

Description: IPC's Sales Cloud is an integrated platform that brings all customer information and business applications together to easily generate and nurture customer leads. It incorporates marketing, lead generation, sales, customer service and business analytics and provides access to thousands of applications through the AppExchange of Salesforce.

Responsibilities:

- Interacted with the client to understand the business requirements.
- Responsible for conducting daily meetings to work hand in hand with offshore team.
- Created Technical Specification documents prior working on any requirements.
- Worked on Visualforce pages, apex controllers and visualforce components.
- Implemented Live Agent, tracking of abandoned chats and ghost chats.
- Provided support to client to perform critical updates and to perform best practices.
- Created test case documents and bug log reports. Implemented error log object to catch exceptions.
- Performed data activity along with data migration team to ensure correct steps are taken.
- Carried out the impact analysis on the existing system which would affect the legacy data in the system.

Environment: Force.com

Role: Force.com Developer

Description: Global Village Dubailand, Dubai, claims to be the world's largest tourism, leisure, shopping and entertainment project. It is the region's first cultural, entertainment, family and shopping destination. They wanted to have the UI for the support agents to provide service to field audience.

Responsibilities:

- Understanding the application's existing data model and created custom objects to reach customer requirements.
- Responsible for creation of work breakdown structure document.
- Created workflow rules, process builders to set the fields on creation, field dependencies.
- Actively worked on process flow, approval process and customized email templates.
- Worked on web service class, mock class and test class.
- Performed stress testing and carried out deployment plan.

Environment: Force.com

Role: Force.com Developer

Description: UFHT (Ultra Field History Tracker) provides an advanced field history tracking in Salesforce.com. It tracks unlimited number of fields per objects be it Standard or Custom. It secures your audited data using AES Encryption. Excellent tool especially for domains that require history tracking for long durations.

Responsibilities:

- Understanding the application's existing data model and modifying the same to include updates.
- Designed and developed classes to implement custom functionality with respect to Big Objects.
- Worked around UI with the help of JavaScript, Angular JS and customizations in VisualForce pages.

Environment: Force.com

Role: Force.com Developer

Description: Quote-to-Cash implementations, providing enterprise-wide digital transformation through advisory, implementation, change management, custom configuration, and managed services. Cloud solutions to help companies achieve a strategic vision, improve performance, and increase value to stakeholders.

Responsibilities:

- Interacted with the client to gather the business requirements.
- Conducted daily status meetings with the client to cater any issues in the app or any new enhancements which needs to be developed in the app.
- Configured record types, page layouts, Process Builders, Workflow Rules, Approval Processes which are required to meet the requirements.
- Worked on the customizations such as Apex Triggers, Apex Classes, Batch Apex and Scheduled Apex, VF Pages and Test code development.
- Configured Profiles, Permission Sets and Roles to ensure the data integrity and security.
- Responsible to identify the pre/post deployment activities and prepared the deployment checklist.

Environment: Force.com

EMPLOYMENT HISTORY

Eternus Solutions Private Limited

Sr. System Executive
Salesforce Developer
Dec 2016 – May 2019

Bajaj Finserv

Manager (Band E03)
Salesforce Consultant
May 2019 – Present

EDUCATION

Graduated from Prof. Ram Meghe College of Engineering and Management, Badnera in Computer Science and Engineering (C.S.E.) on July 16.

CGPA: 7.36

PERSONAL INFORMATION

Father’s Name : Mr. Sunil A. Gandhi
DOB : 15 August 1994
Gender : Male
Hobbies : Computer Games, Riding Bike, etc.
Languages : English, Hindi, Marathi, Punjabi.

DECLARATION

I hereby declare that the above information is correct to best of my knowledge and could be supported to the relevant documents.

NIKHIL GANDHI